



OC Public Libraries

Annual Report

2023



Orange County, CA
Public Libraries
Open Doors. Free Access. Community.

Why buy when you can borrow?



A Letter from the County Librarian

2022 was an exciting time for OC Public Libraries! We welcomed communities back as we returned to in-person storytimes, author events, craft classes and book clubs! Our 2023 Annual Report highlights the innovative services and programs patrons enjoyed at our libraries in 2022. Every day OCPL employees help our patrons get the information they need with kindness and respect and this year of transition was no exception.

The Kindergarten Readiness program was awarded the California State Association of Counties (CSAC) Innovation Award for helping our youngest community members prepare to be successful in school. OCPL is committed to helping children and adults develop the skills needed to thrive in an information society. OCPL has provided literacy services since 1991, helping community members improve their literacy skills to live a fuller life. Throughout the year, patrons met their favorite authors and learned about the writing process. Our year culminated with Andrew Morton, author of *The Queen*, and Patricia Engel, author of *Infinite Country*.

In 2022, our library collections expanded, and patrons enjoyed an even more diverse collection of books, music, games and technology, at no cost. Additionally, library users received support in their pursuit of lifelong learning, health and wellness, job seeking and career development—also free of charge. It's a great reminder for all—why buy when you can borrow?

Library services help people become more engaged with their communities and provide an opportunity to impart their knowledge and skills on the world. OCPL has harnessed its ability to meet community members where they are. The OCPL Mobile Library brought another year of library services to assisted living homes, parks and neighborhoods around the county and we have learned from community feedback how valued these visits are.

OCPL responded to pandemic supply chain issues by increasing efficiencies and bringing vital access to content and services to meet the population's growing needs. Our libraries are more than just books.

As we begin 2023, we welcome you to our libraries where knowledgeable staff can recommend your next great read, inspire you to join a book club, provide information for an assignment, or connect you to community resources. From teaching critical literacy skills to providing teens safe spaces to unwind and learn something new to preserving and facilitating our community stories, OCPL is for everyone.

Sincerely,
JULIE E. QUILLMAN

A handwritten signature of Julie E. Quillman in black ink.

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Mission
Empower and Enrich
Our Communities

Vision
Open Doors, Free
Access, Community

**Libraries are public spaces
where people can find trusted
information, community and
connection; borrow books,
music, games and technology
and get support for lifelong
learning, health and wellness,
job seeking and career
development—all free of charge.**



**Library
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2022

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- Stanton
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- Tustin
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- Villa Park
Robbie Pitts
- Westminster
Tri Ta



OC Public Libraries: **A Library for Everyone**

Our libraries are community hubs, connecting people to essential services and resources and building communities of lifelong learners.

OCPL helps our communities learn, explore, connect and have fun! Our programs explore arts, culture, health, civics, science, history and technology. Career and business resources assist job seekers and small businesses. Online, library patrons access databases, research materials, stream videos, listen to ebooks and receive reference services and homework help via chat.

OCPL began 2022 with all libraries fully open and, following state guidelines, was able to resume in-person events. Our communities were glad to come back.

Over
3 million patrons
visited our
libraries

Over
8.5 million items in
multiple languages
were borrowed

Over
390,000 patrons
attended programs,
storytimes,
bookclubs, craft
and author events

Almost
2.3 million hours of
internet were used



Celebrating Diversity

Our library spaces and programs bring people together and help people engage with their communities.

OCPL creates an environment in which all individuals have the freedom to explore ideas without judgment or censure. This includes providing materials that represent diverse points of view, including political, social and religious opinions. Each library user has the right to determine what they and their children will read, view, and listen to. Materials selected for inclusion in the collection are considered constitutionally protected under the First Amendment.

OCPL's 1.6 million item collection is shared between our 32 libraries among the 24 member cities in our library system. Leveraging the system-wide collection, any book can be requested and sent to your home library, free of charge. OCPL's ebook and eaudiobook collections, Interlibrary Loan and Zip Book services all augment the collection.

Patrons experience the cultural diversity of Orange County through materials and engaging programming.

OCPL provides collections in 13 languages including materials in **Spanish, Vietnamese, Chinese, Korean, Japanese, Persian and Arabic.**



In 2022, world language materials were borrowed **371,829 times**



Programs held during the year included **Nowruz, Día de los Muertos, Tết, Awa Odori, Colombian dance, conversation clubs for English language learners and bilingual storytimes.**



A Lifetime of Learning



In 2022, staff created **grab-and-go craft kits and instructional videos** to help children develop fine motor skills through fun, educational activities. To date, almost 95,000 craft kits and backpacks have been distributed.



Kindergarten Readiness gets families playing, singing, talking and reading and provides support and community for parents. Trained library staff help parents by demonstrating early learning techniques which makes storytime a visual, tactile and auditory learning experience.



After-school programs at OCPL libraries give children space to spend time with their peers and engage in enriching programs like book clubs, crafts, STEAM and other activities.



Comic Orange is an annual celebration of graphic novels, cosplay and animation that introduces families to OCPL's manga and graphic novel collections. This year, patrons enjoyed author events, an escape room, crafts and life size board games.



Staff facilitate **stay-and-play programs** so babies and toddlers can spend time playing in a safe space and learn to socialize while gaining developmental skills that come with play. The program also provides a space for caregivers to connect and build parenting skills.



OCPL's free **online tutoring and in-person homework programs** help children succeed in school. Students receive assistance with math, reading, writing, science and social studies homework.



Children who participate in library **summer reading programs** increase their reading skills, motivation, confidence, and enjoyment.



In 2022, **Lunch at the Library** was held at 4 libraries to provide children and teens with free summer meals to support learning, health and wellness and to connect families with essential resources and services.

A Lifetime of Learning (cont.)



Playing **board games** with children boosts language development as well as teaching them about teamwork, patience, focus, and how to win and lose gracefully.



OCPL's **teen services** meet the unique needs of teens in a space of their own. Teen Advisory Boards and teen volunteer programs help teens develop responsibility, leadership, critical thinking and collaboration skills. TeenFest welcomes teens and introduces them to library services. Activities include book and author programs, crafts and gaming, career exploration, and presentations from community partners on mental health and financial literacy.



OCPL's **literacy service** connects adult learners and their families with trained tutors to build literacy skills. Families for Literacy focuses on breaking the cycle of illiteracy by tutoring the adult and teaching them how to help their children. OC Read holds annual literacy festivals, back-to-school events and book giveaways to build home libraries and encourage lifelong readers.



OCPL's **Discover & Go** offers card holders the opportunity to visit Orange County museums and attractions for free or at a reduced cost. Some of the current partners include: Pretend City, Los Angeles Angels of Anaheim, the OCC Planetarium, Mission San Juan Capistrano, the Santa Ana Zoo and the Aquarium of the Pacific.



Career Online High School (COHS) gives adults the opportunity to earn an accredited high school diploma while gaining career skills. The COHS program works to ensure student success with a flexible, anytime-anywhere online platform. Academic coaches and instructors offer assistance and the opportunity to learn new career skills along with core academics and career guidance.

OCPL's **Senior Services** focuses on the fastest growing segment of the Orange County population, providing programs and connections to reduce social isolation. Technology classes, book clubs and game and crafting programs support cognitive ability and healthy aging. Seniors get personalized help with e-readers, smartphones and other devices, allowing them to access resources and remain independent.





Meeting People Where They Are

OCPL's **Mobile Library** brings collections, technology and programs to people unable to visit libraries due to transportation issues, lack of childcare, disabilities and language and cultural barriers. Mobile Library provide on-the-go services at assisted living homes, parks, and low-income housing. Bilingual staff offer library programs and provide a curated collection of popular materials and mobile devices for checkout.

To aid patrons with visual disabilities, OCPL offers screen reading software to computers and electronic magnifiers for print material. Assisted listening devices, transcriptions and closed captions are available during in-library and virtual programs. To serve and engage adults with developmental disabilities, staff offer targeted programs, including storytime, art and music.

For those who are unable to visit the library because of a physical disability, long-term illness, or lack of transportation, OCPL offers a free **Books-by-Mail** service. **Zip Books**, another free service, fulfills patron needs for material not currently in OCPL's collection. OCPL offers reference services and homework help via chat to remote users.



Bridging the Digital Divide

OCPL is committed to digital inclusion and equitable access to resources. OCPL provides ecards for instant access to digital material. High speed broadband access is available inside and outside our libraries. Chromebook and hotspot lending and in-branch computer use are our most widely used services. OCPL provides databases for workforce development, construction trades, law, business, science, news, literature and genealogy in addition to multilingual ebooks, eaudiobooks, digital magazines, music and media. Staff teach information literacy via how-to videos, one-on-one assistance, phone and chat.



Preserving Local History

OCPL's local history collection, **OC Stories**, is an online collection of images and recordings preserving the rich cultural diversity of Orange County's past and present by documenting people, businesses and historical events. OC Stories collects narratives about the county's diverse history, including stories from indigenous people and immigrant tales of overcoming struggle. Community members lend their memories to the project by submitting photos and sharing their stories on camera.

In 2022, OCPL was awarded a grant to produce videos to preserve the experiences of Orange County's Vietnamese American community, **Little Saigon Stories**. For those wishing to preserve their personal histories, OCPL offers the **Memory Lab**, a do-it-yourself space with equipment and staff to assist in preserving photos, documents and audiovisual recordings.

Romero Olivares, Marie Teeter

OC Memory Lab



Farm workers and equipment

cdm16838.contentdm.oclc.org/digital/collection/p16838coll1/id/2928/rec/108



Vietnamese Girl Scouts at Vietnamese New Year Celebration

Carmen Northen





Promoting Authors, Books and Reading

OCPL hosted authors at branches throughout the county in 2022 to encourage reading, to help people meet their favorite authors and to learn about the writing process.

In 2022, OCPL was awarded the National Endowment for the Arts Big Read program which aims to inspire meaningful conversations, artistic responses, and new discoveries and connections in communities across America. OCPL hosted an array of events surrounding this year's book selection *Infinite Country* by [Patricia Engel](#), including a kickoff program for families, film screenings, book clubs, and a culminating event with the author.

2022 Guest Authors

[Alyson Noël](#)
Stealing Infinity

[Amy Stewart](#)
The Drunken Botanist

[Andrew Morton](#)
The Queen: Her Life

[Annie Raines](#)
The Matchbreaker Summer

[Brianna Ellsworth](#)
Memoir writing workshops

[Deborah Underwood](#)
Loving Kindness

[Denny S. Bryce](#)
Wild Women and the Blues

[Gabriela Garcia](#)
Of Women and Salt

[Jean Chen Ho](#)
Fiona and Jane

[Jennifer Holm](#)
Baby Mouse

[Katie Hafner](#)
The Boys

[Kayla Miller](#)
Besties

[Lisi Harrison](#)
The Clique

[Maggie Rowe](#)
Easy Street: A Story of Redemption from Myself

[Marlene Perez](#)
The Afterlife Series

[Michelle Quach](#)
Not Here to Be Liked

[Olivia Cole](#)
Time to Roar

[Reyna Grande](#)
A Ballad of Love and Glory

[Stuart Gibbs](#)
The Spy School series

[Susan Meissner](#)
The Last Year of the War



Costa Mesa Donald Dungan Library

Library as Third Space

In 2022, OCPL worked diligently on the goal of providing safe, welcoming spaces for community members. In partnership with OC Public Works, successful tenant enhancement projects were completed in Brea and San Juan Capistrano, resulting in modern spaces conducive to learning, connecting and relaxing.

Project scopes included items such HVACs, roofs, alarm systems, building automation systems, accessibility, electrical and cabling infrastructure upgrades and lighting to meet Title 24 requirements. To increase efficiencies and contribute to a positive patron experience, branches were converted to a one-desk service model, power outlets were added throughout to use or charge devices and quiet study rooms were created. Finally, modern, ergonomic furniture was added for patrons and staff.



Dana Point Library

This coming year, OCPL will continue to revitalize more branches with Aliso Viejo, Dana Point and Los Alamitos Rossmoor slated for enhancements. Beyond 2023, to ensure a robust capital improvement program, OCPL applied for and was awarded \$9.8 million in California State Library funding from the Building Forward Library Infrastructure Grant Program. As a result, Garden Grove Main, Irvine University Park, La Habra and Stanton will be scheduled for improvements in future fiscal years.



Tustin Library



Aliso Viejo Library



Garden Grove Main Library



Irvine Heritage Park Library



La Palma Library



Ladera Ranch Library



Laguna Niguel Library



San Clemente Library



Seal Beach Library



OCPL 2023 Goals

- **Provide equitable services responsive to community needs, languages and abilities.**
- **Provide free, easy access to educational and recreational resources, book collections and digital content.**
- **Provide state-of-the-art, sustainable and welcoming spaces for the community to connect, explore and learn.**
- **Engage our communities through innovative programming, literacy services and outreach.**
- **Collect, preserve and share Orange County's heritage through oral histories, photos and documents.**

Thank You

Thank you to the Friends of the Library organizations and the Foundation, nonprofit volunteers who promote the library to the community and support library programs and services.

Friends of Aliso Viejo Library

Friends of Brea Library

Friends of Costa Mesa Libraries

Friends of Cypress Library

Friends of Dana Point Library

Friends of El Toro Library

Friends of Foothill Ranch Library

Friends of Fountain Valley Library

Friends of Garden Grove Libraries

Friends of Irvine - Heritage Park Library

Friends of Irvine – Katie Wheeler Library

Friends of Irvine – University Park Library

Friends of La Habra Library

Friends of La Palma Library

Friends of Ladera Ranch Library

Friends of Laguna Beach Library

Friends of Laguna Hills Tech Library

Friends of Laguna Niguel Library

Friends of Laguna Woods Library

Friends of Los Alamitos/Rossmoor Library

Friends of Rancho Santa Margarita Library

Friends of San Clemente Library

Friends of San Juan Capistrano Library

Friends of the Mary Wilson Branch Library

Friends of Stanton Library

Friends of Tustin Library

Friends of Villa Park Library

Friends of Westminster Library

Intercanyon League

OCPL Foundation

Branch Locations

ALISO VIEJO

1 Journey

Aliso Viejo, CA 92656

ocpl.alisoviejo@occr.ocgov.com

(949) 360-1730

BREA

1 Civic Center Cir.

Brea, CA 92821

ocpl.brea@occr.ocgov.com

(714) 671-1722

COSTA MESA/ DONALD DUNGAN

1855 Park Ave.

Costa Mesa, CA 92627

ocpl.costamesadd@occr.ocgov.com

(949) 646-8845

**COSTA MESA/
MESA VERDE**
2969 Mesa Verde Dr.
Costa Mesa, CA 92626
ocpl.mesaverde@occr.ocgov.com
(714) 546-5274

CYPRESS

5331 Orange Ave.

Cypress, CA 90630

ocpl.cypress@occr.ocgov.com

(714) 826-0350

DANA POINT

33841 Niguel Rd.

Dana Point, CA 92629

ocpl.danapoint@occr.ocgov.com

(949) 496-5517

EL TORO

24672 Raymond Way

Lake Forest, CA 92630

ocpl.eltoro@occr.ocgov.com

(949) 855-8173

FOOTHILL RANCH

27002 Cabriole Way

Foothill Ranch, CA 92610

ocpl.fhr@occr.ocgov.com

(949) 855-8072

FOUNTAIN VALLEY

17635 Los Alamos

Fountain Valley, CA 92708

ocpl.fountainvalley@occr.ocgov.com

(714) 962-1324

GARDEN GROVE/ CHAPMAN

9182 Chapman Ave.

Garden Grove, CA 92841

ocpl.chapman@occr.ocgov.com

(714) 539-2115

GARDEN GROVE/MAIN

11200 Stanford Ave.

Garden Grove, CA 92840

ocpl.ggr@occr.ocgov.com

(714) 530-0711

GARDEN GROVE/ TIBOR RUBIN

11962 Bailey St.

Garden Grove, CA 92845

ocpl.ggtr@occr.ocgov.com

(714) 897-2594

IRVINE/HERITAGE PARK

14361 Yale Ave.

Irvine, CA 92604

ocpl.heritage@occr.ocgov.com

(949) 936-4040

IRVINE/KATIE WHEELER

13109 Old Myford Rd.

Irvine, CA 92602

ocpl.katiewheeler@occr.ocgov.com

(714) 669-8753

IRVINE/UNIVERSITY PARK

4512 Sandburg Way

Irvine, CA 92612

ocpl.universitypark@occr.ocgov.com

(949) 786-4001

LA HABRA

221 East La Habra Blvd.

La Habra, CA 90631

ocpl.lahabra@occr.ocgov.com

(714) 526-7728 or (562) 694-0078

LA PALMA

7842 Walker St.

La Palma, CA 90623

ocpl.lapalma@occr.ocgov.com

(714) 523-8585

LADERA RANCH

29551 Sienna Pkwy.

Ladera Ranch, CA 92694

ocpl.laderaranch@occr.ocgov.com

(949) 234-5940

LAGUNA BEACH

363 Glenneyre St.

Laguna Beach, CA 92651

ocpl.lagunabeach@occr.ocgov.com

(949) 497-1733

LAGUNA HILLS TECHNOLOGY

25555 Alicia Pkwy.

Laguna Hills, CA 92653

ocpl.ltk@occr.ocgov.com

(949) 707-2699

LAGUNA NIGUEL

30341 Crown Valley Pkwy.

Laguna Niguel, CA 92677

ocpl.lagunaniguel@occr.ocgov.com

(949) 249-5252

LAGUNA WOODS

24264 El Toro Rd.

Laguna Woods, CA 92637

ocpl.lagunawoods@occr.ocgov.com

(949) 639-0500

LIBRARY OF THE CANYONS

7531 E. Santiago Canyon Rd.

Silverado, CA 92676

ocpl.lotc@occr.ocgov.com

(714) 649-2216

LOS ALAMITOS/ ROSSMOOR

12700 Montecito

Seal Beach, CA 90740

ocpl.lar@occr.ocgov.com

(562) 430-1048

MOBILE LIBRARY

ocpl.mobilelibrary@occr.ocgov.com

(714) 566-2708

RANCHO SANTA MARGARITA

30902 La Promesa

Rancho Santa Margarita, CA 92688

ocpl.rsm@occr.ocgov.com

(949) 459-6094

SAN CLEMENTE

242 Avenida Del Mar

San Clemente, CA 92672

ocpl.sanclemente@occr.ocgov.com

(949) 492-3493

SAN JUAN CAPISTRANO

31495 El Camino Real

San Juan Capistrano, CA 92675

ocpl.sjc@occr.ocgov.com

(949) 493-1752

SEAL BEACH

707 Electric Ave.

Seal Beach, CA 90740

ocpl.sealbeach@occr.ocgov.com

(562) 431-3585

STANTON

7850 Katella Ave.

Stanton, CA 90680

ocpl.stanton@occr.ocgov.com

(714) 898-3302

TUSTIN

345 E. Main St.

Tustin, CA 92780

ocpl.tustin@occr.ocgov.com

(714) 544-7725

VILLA PARK

17865 Santiago Blvd.

Villa Park, CA 92861

ocpl.villapark@occr.ocgov.com

(714) 998-0861

WESTMINSTER

8180 13th St.

Westminster, CA 92683

ocpl.westminster@occr.ocgov.com

(714) 893-5057

OC Public Libraries

2023 Annual Report



Orange County, CA

Public Libraries

Open Doors. Free Access. Community.

OC Community Resources

OC PUBLIC LIBRARIES

1501 E. Saint Andrew Place, Santa Ana, CA 92705

ocpl.org

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