Mission
Empower and Enrich Our Communities

Vision
Open Doors, Free Access, Community
2021 marked the 100th anniversary of OC Public Libraries (OCPL). Since our beginning in 1921 with 8 libraries, to today with 32, OCPL has impacted Orange County communities in hundreds of positive ways. As needs change, OCPL adapts! We help our communities succeed, learn and explore; and, we help them connect and belong as a community.

This past year, OCPL employees created new ways of safely meeting our mission to empower and enrich our communities, every day. OCPL employees responded to the pandemic with ingenuity, creativity, kindness and resilience as we moved through the stages of COVID restrictions from curbside to fully open.

In addition to service in the libraries, the pandemic brought to the forefront the need for library services in locations where people are unable to visit libraries. OCPL responded by creating on-the-go libraries! We have two vehicles in the OC Mobile Library that provide library services at community centers, family resource centers, senior apartments, and mobile home parks.

OCPL introduced Kindergarten Readiness in 2021 to help children get ready for school. Kindergarten Readiness supports children with the skills necessary to be successful in school and therefore later in life. In addition to weekly social media programming, there’s a website for families with virtual storytimes and fun activities. Kindergarten Readiness storytimes are offered monthly and kindergarten readiness backpacks are available for children to borrow.

OCPL strives to provide equitable services responsive to the cultures and languages of our communities. We reach and engage these communities by providing bilingual materials as well as materials in multiple languages, cultural programs, bilingual storytimes and English as a Second Language conversation classes.

One thing that hasn’t changed at OCPL over the last 100 years is access to books and reading! OCPL has a comprehensive collection of new, popular, best seller and classic books in our libraries and we’re continuing virtual and in-person author events. Studies show that reading for pleasure reduces stress, heightens empathy, improves students’ test scores, slows the onset of dementia, and makes us more active and aware citizens.

OCPL remains steadfast in ensuring that library facilities are ADA compliant and accessible to all. The library system’s ongoing tenant enhancements include updating buildings to meet current ADA compliance. Tenant enhancements ensure our libraries are welcoming modern spaces and safe gathering places with an environment conducive to education, entertainment and recreation.

OCPL is always looking for ways to expand services to meet our mission and patrons were delighted in 2021 with the addition of board games to play in the library or to borrow to play at home, craft kits, and read-along books for children to borrow.

As we begin 2022, we welcome you to our libraries where knowledgeable staff can recommend a book, inspire you to join a book club, provide information for an assignment, or connect you to community resources. Everyone is welcome at the library and we provide access to information for all.

Sincerely,

JULIE E. QUILLMAN
Orange County, CA

Board of Supervisors

Chairman
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Vice Chairman
DOUG CHAFFEE
Fourth District

KATRINA FOLEY
Second District

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Third District

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2021

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San Juan Capistrano
DEREK REEVE

Seal Beach
THOMAS MOORE

Stanton
HONG ALYCE VAN

Tustin
BECKY GOMEZ

Villa Park
CHAD ZIMMERMAN

Westminster
TRI TA
2021 Statistics

1.5 Million
items in collection system-wide

225,123
new items added

7,022,360
Items borrowed

51% ↑
Increase in Items Checked Out

60% ↑
increase in World Language Circulation

1,185,996
Hours of Internet Usage

691,556
Reference Questions Answered

180,094
Songs Streamed
(Freegal)

18,904
Chat Reference Questions Answered

149,836
Genealogical Searches

1,182
Storytimes (physical + virtual)

20,726
Storytime Attendance (physical + virtual)

65,325
Library Cards

7,022,360
Items borrowed

Almost
2 Million
items transferred between branches for patron holds

8
new databases added

1,703,618
eBooks and eAudiobooks Checked Out
(Hoopla, Overdrive, etc.)

82 Million
82 Million

1.5 Million
Public Libraries

1,185,996
1,185,996

149,836
149,836

691,556
691,556

180,094
180,094

18,904
18,904

1,182
1,182

20,726
20,726

65,325
65,325

41% ↑
Increase in Storytime Attendance

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Library Cards
OCPL began 2021 with curbside and then expanded to indoor grab and go services with reduced occupancy and hours, physical distancing, and limited computer availability. In September, OCPL returned to full service and pre-COVID hours. Through all the changes, OCPL acted quickly to transition and expand services to ensure our communities had access to the resources and information they needed in our library branches or from home.

Electronic book collections were expanded, and databases were added. OCPL patrons continued to access eLearning resources and use ecards to check out eBooks. Our electronic resources, such as Ancestry.com, Overdrive, Freegal music streaming, and The New York Times online, were accessed more than 2.4 million times in 2021. OC Stories, OCPL’s online historical images database, had 143,957 pageviews in 2021. OC Stories documents historical events, people, business, and institutions over the past 100+ years in Orange County. In 2021, patrons researched Orange County history, surfing stories, and the Indigenous Voices of San Juan Capistrano, a video series featuring interviews with the Acjachemen Community.

To help parents with children at home during the pandemic, OCPL added the live Zoom into Storytime series. Zoom storytimes are held 6 times a week and offer different topics: Bilingual Chinese, Bilingual Spanish, Kindergarten Readiness, Chapter at a Time, Baby Lapsit, and Music & Movement. So far, OCPL has hosted 300 Zoom Storytimes with over 7,100 attendees.
Job and career databases were added to help communities recover from the pandemic. They offer quick help in returning those unemployed or underemployed hit hardest by the pandemic to the workforce. They offer resources for workforce development and recovery, test prep, career change, small business startup, digital skill building, soft skills, certifications, and more. In addition, in October OCPL offered a series of career workshops covering resumes, job searching, interviewing, as well as mock interview practice.

Library patrons were able to ask reference questions through the OCPL Chat Service and in 2021, 18,904 questions were answered. Patrons received help for topics ranging from library account assistance to in-depth research. OCPL rolled out the new mobile app, MyOCPL to allow patrons to search the catalog, access and manage their accounts, find a branch, connect with social media, place holds and visit the website, all through their mobile device. To help our readers with what to read next OCPL offers a remote reader’s advisory service, Rita Recommends, for personalized book recommendations to match the user’s preferences.

The library has been providing computers and internet to under connected communities for years and is very aware of the divide between those who have broadband access at home and those who do not. Bridging the digital divide by providing access to free high-speed internet became even more important during the pandemic. OCPL offered Chromebooks and WiFi hotspots to borrow, providing the opportunity to research, search for a job, make appointments, complete schoolwork and more from home. Internet access has been expanded in library buildings and into library parking lots and patios during business hours. OCPL patrons used 1,185,996 hours of internet in 2021.

“I started a Lee Child book called Running Blind in jail but didn’t get to finish it. I’m currently homeless and was so happy the Mobile Library is here to provide me with a library card and the book so I could finally finish it.”

- Mobile Library patron comment

During the pandemic, OCPL realized the need to take not just the internet, but library services as a whole into communities where people are not able to visit libraries. Many patrons, due to health issues, day care or lack of transportation, cannot physically get to a library. OCPL has two vehicles in the OC Mobile Library that provide library services at community centers, family resource centers, senior apartments and mobile home parks. 4,781 patrons visited the OC Mobile Library in 2021 to sign up for a library card, use the free internet, check out books, WiFi hotspots and Chromebooks, and for kids, attend a storytime and participate in a craft.
Ensuring Equity

In line with our goal to provide equitable services responsive to the cultures and languages of our communities, OCPL provides library resources, community-conscious services and multilingual programming. We reach and engage communities by providing bilingual materials as well as materials in multiple languages, cultural programs, bilingual storytimes and English as a Second Language conversation classes. OCPL has a commitment to inclusivity and an ability to adapt to changing times. We provide many resources to strengthen the social infrastructure of our communities - free access to books and other cultural materials, free entertainment, literacy help, language instruction for English language learners, welcoming public spaces and access to the internet.

In November, OCPL eliminated overdue fines! Incurring fines creates a financial burden on low-income families, fixed income seniors, and those struggling financially and are a significant barrier that prevents patrons from accessing much needed information. By removing that barrier, we hope that more people will enjoy our library, borrow our materials, and more easily access programs and services. OCPL wishes to reflect its vision of Open Doors, Free Access and Community and welcome back patrons who have refrained from coming to the library due to outstanding fines. The implementation of a fine-free library system offers library patrons a fresh start, with an opportunity to be relieved of any financial obstacles that may prevent them from continued use of library services and positively impacts the continued use of community libraries.

“That is so fun! The library is my happy place. You have just made me so happy!”
- OCPL patron

According to the Annual Report on the Conditions of Children in Orange County, 3 in 5 children entering school are not fully ready in their communication skills and general knowledge. To help parents and caregivers, OCPL developed Kindergarten Readiness, which supports children with the skills necessary to be successful in school and therefore later in life. In addition to weekly social media programming, there’s a website for families with virtual storytimes, fun activities, a rhyme of the month, video demonstrations, ties to children’s books, and backpacks to borrow. The backpacks have simple, fun toys and brief how-to cards to help parents incorporate basic math and reading concepts, as well as books, easy rhymes and tips. So far, staff have presented 101 Kindergarten readiness storytimes with 2,119 attendees.
Nearly 30 percent of Californians read below the 8th grade level and about one fifth lack the fundamental digital literacy skills they need to participate fully in the information economy, and one in five Californians over 18 has not attained a high school diploma or equivalency.* Literacy promotes lifelong learning, improves health and builds self-esteem and quality of life. OC Read, OCPL’s literacy service, focuses on adult literacy. OC Read offers free assistance in basic reading and writing skills to adult learners throughout Orange County, and also focuses on family services, financial and food literacy. Additionally, the program provides individual tutoring to help inmates in the Orange County jail system to improve their literacy skills. This service instills the importance of literacy at any age, strengthens family connections and creates opportunities for individuals who may not have been afforded them without these skills. In 2021, OC Read offered food literacy kits with recipe ingredients and virtual programs demonstrating the recipes. Families and kids of all ages attended the Back-to-School events, got library cards and had fun at the library! Children enjoyed storytime, visits from popular book characters and a Centennial scavenger hunt.


**OCPL’s Career Online High School (COHS) program** offers adults over the age of 19 the opportunity to earn an accredited high school diploma while gaining career skills in various employment fields. Providing flexibility and allowing students to study at their own pace, COHS students create their own schedule on an online platform. Graduates report that getting their diploma opens door and enhances their career opportunities. OCPL is proud to recognize 83 graduates so far!
Expanded Services

Having a library card brings access to expanded services! Our communities are interested in preserving and sharing family memories and so in 2021, OCPL added the OC Memory Lab to provide library users the ability to preserve documents, photos, and audiovisuals through digitization. The OC Memory Lab is a space for free do-it-yourself digitization allowing users to safeguard their important documents and memories. OC Public Libraries has two labs, one stationary lab at Tustin Library and a mobile unit for outreach and convenience services.

Talking about mental health improves communities by making it more acceptable for those suffering from mental health issues to seek help and get on the road to recovery. OCPL worked with the California State Library Mental Health Initiative to assist patrons and staff experiencing mental health issues. As part of this initiative, Wellbeing Backpacks were created which included books and other resources for children and adults to help patrons learn healthy ways of coping with negative emotions. Patrons who borrow mental health backpacks report they are helpful to use with children to discuss topics such as sadness and anger.

OCPL expanded crafting in 2021, with popular grab-and-go craft kits for kids, virtual craft videos, as well as in-person craft programs. Crafts help instill a sense of achievement and pride in children, as well as fostering creativity, developing fine motor skills, and problem solving. Children line up every month to get the grab-and-go craft kit and families post photos on social media of proud kids displaying their completed projects. Craft videos were viewed 11,267 in 2021.

Curbside pick-up service was developed in 2020 in response to the pandemic and library closures, and it has proved so popular that OCPL made it permanent in 2021. Offering a curbside pick-up option is convenient for all and assists moms with babies in the car, or seniors with mobility issues with a way to pick up their holds at curbside.

In April 2021, OCPL added a touchless, automated materials handler in the central warehouse which allows us to sort materials going to and coming from branches much faster than by hand. It unloads, separates and sorts over 200,000 items a month, decreasing the transitting time and allowing patrons to receive items faster. The automated materials handler also frees up staff time previously needed for processing and handling library items in the branches.

OCPL added board games in 2019 and expanded the collection in 2021. Families can play in the library or borrow games to take home. Playing board games with children boosts language development as well as teaching them about teamwork, patience, focus, and how to win and lose gracefully. Board games are a great way to unplug and have fun. Search for board games in the catalog – there’s over 400, and more are being added all the time. Titles range from Apples to Apples to Battleship to Clue, Dominion, Exploding Kittens, In a Pickle, Jenga, Pictureka, Quiddler, Rat-a-tat-tat, Sorry, Life, Villagers, and Zimbbos!

“I LOVE the OC Libraries and am so thankful for your excellent service for our community.”

- Chat patron comment
Books are Just the Beginning

The importance of books and reading, both for pleasure and for education was heightened during the pandemic. OCPL increased the book collection in our libraries and this year we expanded book clubs and added more virtual author events. There are more than 1.5 million items in the collection, and they were borrowed 7,022,360 times in 2021. Every library has a book club, and many are virtual. As we learned from the NEA Big Read annual program, reading for pleasure reduces stress, heightens empathy, improves students’ test scores, slows the onset of dementia, and makes us more active and aware citizens. Book clubs extend these benefits by creating opportunities to share opinions and explore together the issues that are relevant to our lives.

OCPL created book club kits to help our communities participate in the book club fun! The kits contain 10 copies (sometimes more) of great book club titles and check out for 6 weeks for patrons to host their own bookclubs. The kits also include a folder of reader’s guide questions, review information and read-alike titles. Book club in a box kits can be found at OCPL libraries and can be requested using the hold system.

OCPL provides significant World Language collections with materials in Spanish, Vietnamese, Cantonese and Mandarin, Korean, Japanese, Persian, Arabic, Hindi, Russian and Tagalog. In 2021, world language materials were borrowed 226,869 times.

“These books [from Binge Backpacks] have been great!! They were literally the first chapter books we ever read together. Totally transformed our nighttime reading! We have discovered we really like the magic tree house series of chapter books.”

- Brea patron comment

OCPL CELEBRATES

O.C. Poet Laureate
Natalie J. Graham and
O.C. Youth Poet Laureate
Tina Mai!

O.C. Poet Laureate Natalie J. Graham

O.C. Youth Poet Laureate Tina Mai

In honor of April’s National Poetry Month, OC Public Libraries partnered with LibroMobile Arts Co-Op to launch the inaugural OC Poet Laureate and OC Youth Poet Laureate programs in Orange County. Aiming to reflect regional demographics including approximately 60% people of color, these programs are intended to inspire and promote cultural connections and community partnerships by celebrating local poets using their powerful voices to impact social change.
Our patrons love author events and OCPL held many virtual book events in 2021, focusing on the NEA Big READ, Literary Orange and Comic Orange. The NEA Big READ OCPL selection in 2021 was “Lab Girl” by Hope Jahren. There were meet the author community reading events from March-May, culminating with Dr. Lucy Jones, founder of the Dr. Lucy Jones Center for Science and Society. Along with the author events OCPL hosted a virtual series exploring nature, a series of lectures about landscaping and nature, and a series of fun and hands-on STEM activities for kids.

Many children and teens participated in OCPL’s summer reading program in 2021. Reading all summer long helps children by encouraging life-long reading habits, helps maintain reading skills and motivates children to read for fun. Reading programs are so popular, OCPL also introduced winter and spring reading programs to engage readers of all levels all year round. The OCPL reading programs have badges for number of books read, and for activities to encourage families to participate in fun activities together.

Libraries provide key services that meet the unique needs of teens. Our teen librarians are trained experts who can match the right book to the teen and help provide teens a fun space after school. In October OC Public Libraries celebrated TeenFest 2021! Every Thursday at 4:00, OCPL hosted fun and interesting virtual programs: How to be a Mortician, a food demo about spooky snacks, a book club discussing Pet by Akwaeke Emezi and Mental Health 101 helping teens to become advocates for their mental health.

This year, OCPL hosted virtual Literary Orange with authors Harlan Coben, Heather Morris, Lisa Wingate, and Charles Yu, winner of the National Book Award for Fiction, discussing their books. OCPL received REFORMA’s Día Mini Grant, and author Isabel Quintero provided a Children’s Day/Book Day virtual program. OCPL’s partnership with REFORMA has also enabled us to provide programs such as movie nights, Día de los Muertos (Day of the Dead) activities, and to gather book donations for local COVID-19 patients. In April and May OCPL hosted Comic Orange, with four Creator spotlight virtual sessions with comic authors and a Teen Comic Book Club. In addition, Zoom storytimes focused on comics and fun themes such as imagination, magic, and unicorns.

Raising a community of readers is a fundamental objective for OCPL and in 2021 we added Binge Ready Backpacks for children to borrow with 10 books from the most popular series. Children can check them out and read all 10 Owl Diaries or Geronimo Stilton! Also new in 2021 is a new format of read-along books for children, audio-enabled books – preloaded audiobook player inside a children’s storybook to help children develop reading skills. Talking books benefit children by increasing vocabulary, helping with pronunciation, improving reading comprehension, and increasing exposure to new things and different cultures. Audio-enabled books were borrowed 20,516 times in 2021.
OCPL recognized a major milestone in 2021 – 100 years of service to our communities! Patrons signed up to receive a commemorative library card and enjoyed social media programming and a bookmark contest. Patrons joined the 100-book challenge and logged 82,860 books read and Orange County authors participated in the 100 Voices, 100 Books Campaign, sharing a photo of their favorite book, from classics to new titles, fiction and nonfiction. A detailed historical timeline from the library’s inception in 1921 to present day was presented and at the end of the year, patrons participated in a digital time capsule.

Thank you to the Friends of the Library organizations and the Foundation, nonprofit volunteers who promote the library to the community and support library programs and services.

Friends of Aliso Viejo Library
Friends of Brea Library
Friends of Costa Mesa Libraries
Friends of Cypress Library
Friends of Dana Point Library
Friends of El Toro Library
Friends of Foothill Ranch Library
Friends of Fountain Valley Library
Friends of Garden Grove Libraries
Friends of Irvine - Heritage Park Library
Friends of Irvine – Katie Wheeler Library
Friends of Irvine – University Park Library
Friends of La Habra Library
Friends of La Palma Library
Friends of Ladera Ranch Library
Friends of Laguna Beach Library
Friends of Laguna Hills Tech Library
Friends of Laguna Niguel Library
Friends of Laguna Woods Library
Friends of Los Alamitos/Rossmoor Library
Friends of Rancho Santa Margarita Library
Friends of San Clemente Library
Friends of San Juan Capistrano Library
Friends of the Mary Wilson Branch Library
Friends of Stanton Library
Friends of Tustin Library
Friends of Villa Park Library
Friends of Westminster Library
Intercanyon League
OCPL Foundation
2022

Goals

Provide equitable services responsive to community cultures, languages, abilities and other diversities through library resources, community-conscious services and multilingual programming.

Provide free, easy access to educational and recreational resources, book collections, digital content and increased access to the internet in response to community needs.

Provide welcoming spaces for community members to connect, learn, relax and grow by providing safe, modern facilities with state of the art library resources.

Reach and engage our communities through outreach services, the OCPL Mobile Library and innovative and inspiring library programs and services.

Create communities of lifelong learners by offering family, health, financial, digital and food literacy services.

Connect our communities to their history and culture by collecting, preserving and sharing digital access to unique collections and materials that tell local community stories and celebrate Orange County’s heritage.
# Branch Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ALISO VIEJO</strong></td>
<td>1 Journey</td>
<td>(949) 360-1730</td>
</tr>
<tr>
<td>Aliso Viejo, CA 92656</td>
<td><a href="mailto:ocpl.alisoviejo@occr.ocgov.com">ocpl.alisoviejo@occr.ocgov.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>BREA</strong></td>
<td>1 Civic Center Cir.</td>
<td>(714) 671-1722</td>
</tr>
<tr>
<td>Brea, CA 92821</td>
<td><a href="mailto:ocpl.brea@occr.ocgov.com">ocpl.brea@occr.ocgov.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>COSTA MESA/DONALD DUNGAN</strong></td>
<td>1855 Park Ave.</td>
<td>(949) 646-8845</td>
</tr>
<tr>
<td>Costa Mesa, CA 92627</td>
<td><a href="mailto:ocpl.costamesadd@occr.ocgov.com">ocpl.costamesadd@occr.ocgov.com</a></td>
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</tr>
<tr>
<td><strong>COSTA MESA/MESA VERDE</strong></td>
<td>2969 Mesa Verde Dr.</td>
<td>(714) 546-5274</td>
</tr>
<tr>
<td>Costa Mesa, CA 92626</td>
<td><a href="mailto:ocpl.mesaverde@occr.ocgov.com">ocpl.mesaverde@occr.ocgov.com</a></td>
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<tr>
<td><strong>CYPRESS</strong></td>
<td>5331 Orange Ave.</td>
<td>(714) 826-0350</td>
</tr>
<tr>
<td>Cypress, CA 90630</td>
<td><a href="mailto:ocpl.cypress@occr.ocgov.com">ocpl.cypress@occr.ocgov.com</a></td>
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</tr>
<tr>
<td><strong>DANA POINT</strong></td>
<td>33841 Niguel Rd.</td>
<td>(949) 496-5517</td>
</tr>
<tr>
<td>Dana Point, CA 92629</td>
<td><a href="mailto:ocpl.danapoint@occr.ocgov.com">ocpl.danapoint@occr.ocgov.com</a></td>
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<tr>
<td><strong>EL TORO</strong></td>
<td>24672 Raymond Way</td>
<td>(949) 855-8173</td>
</tr>
<tr>
<td>Lake Forest, CA 92630</td>
<td><a href="mailto:ocpl.eltoro@occr.ocgov.com">ocpl.eltoro@occr.ocgov.com</a></td>
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<tr>
<td><strong>FOOTHILL RANCH</strong></td>
<td>27002 Cabriole Way</td>
<td>(949) 855-8072</td>
</tr>
<tr>
<td>Foothill Ranch, CA 92610</td>
<td><a href="mailto:ocpl.fhr@occr.ocgov.com">ocpl.fhr@occr.ocgov.com</a></td>
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<tr>
<td><strong>GARDEN GROVE/CHAPMAN</strong></td>
<td>9182 Chapman Ave.</td>
<td></td>
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<tr>
<td>Garden Grove, CA 92841</td>
<td><a href="mailto:ocpl.chapman@occr.ocgov.com">ocpl.chapman@occr.ocgov.com</a></td>
<td>(714) 539-2115</td>
</tr>
<tr>
<td><strong>GARDEN GROVE/MAIN</strong></td>
<td>11200 Stanford Ave.</td>
<td></td>
</tr>
<tr>
<td>Garden Grove, CA 92840</td>
<td><a href="mailto:ocpl.ggr@occr.ocgov.com">ocpl.ggr@occr.ocgov.com</a></td>
<td>(714) 530-0711</td>
</tr>
<tr>
<td><strong>GARDEN GROVE/TIBOR RUBIN</strong></td>
<td>11962 Bailey St.</td>
<td></td>
</tr>
<tr>
<td>Garden Grove, CA 92845</td>
<td><a href="mailto:ocpl.ggtr@occr.ocgov.com">ocpl.ggtr@occr.ocgov.com</a></td>
<td>(714) 897-2594</td>
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<tr>
<td><strong>IRVINE/HERITAGE PARK</strong></td>
<td>14361 Yale Ave.</td>
<td></td>
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<tr>
<td>Irvine, CA 92604</td>
<td><a href="mailto:ocpl.heritage@occr.ocgov.com">ocpl.heritage@occr.ocgov.com</a></td>
<td>(949) 936-4040</td>
</tr>
<tr>
<td><strong>IRVINE/KATIE WHEELER</strong></td>
<td>13109 Old Myford Rd.</td>
<td></td>
</tr>
<tr>
<td>Irvine, CA 92602</td>
<td><a href="mailto:ocpl.katiewheeler@occr.ocgov.com">ocpl.katiewheeler@occr.ocgov.com</a></td>
<td>(714) 669-8753</td>
</tr>
<tr>
<td><strong>IRVINE/UNIVERSITY PARK</strong></td>
<td>4512 Sandburg Way</td>
<td></td>
</tr>
<tr>
<td>Irvine, CA 92612</td>
<td><a href="mailto:ocpl.universitypark@occr.ocgov.com">ocpl.universitypark@occr.ocgov.com</a></td>
<td>(949) 786-4001</td>
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<tr>
<td><strong>LA PALMA</strong></td>
<td>17635 Los Alamos</td>
<td>(714) 962-1324</td>
</tr>
<tr>
<td>Fountain Valley, CA 92708</td>
<td><a href="mailto:ocpl.fountainvalley@occr.ocgov.com">ocpl.fountainvalley@occr.ocgov.com</a></td>
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<tr>
<td><strong>LADERA RANCH</strong></td>
<td>29551 Sienna Pkwy.</td>
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<td>Ladera Ranch, CA 92694</td>
<td><a href="mailto:ocpl.laderaranch@occr.ocgov.com">ocpl.laderaranch@occr.ocgov.com</a></td>
<td>(949) 234-5940</td>
</tr>
<tr>
<td><strong>LAGUNA BEACH</strong></td>
<td>363 Glenneyre St.</td>
<td></td>
</tr>
<tr>
<td>Laguna Beach, CA 92651</td>
<td><a href="mailto:ocpl.lagunabeach@occr.ocgov.com">ocpl.lagunabeach@occr.ocgov.com</a></td>
<td>(949) 497-1733</td>
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<tr>
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