Secured Tax Roll

Collection Results

FY2006 - FY2010

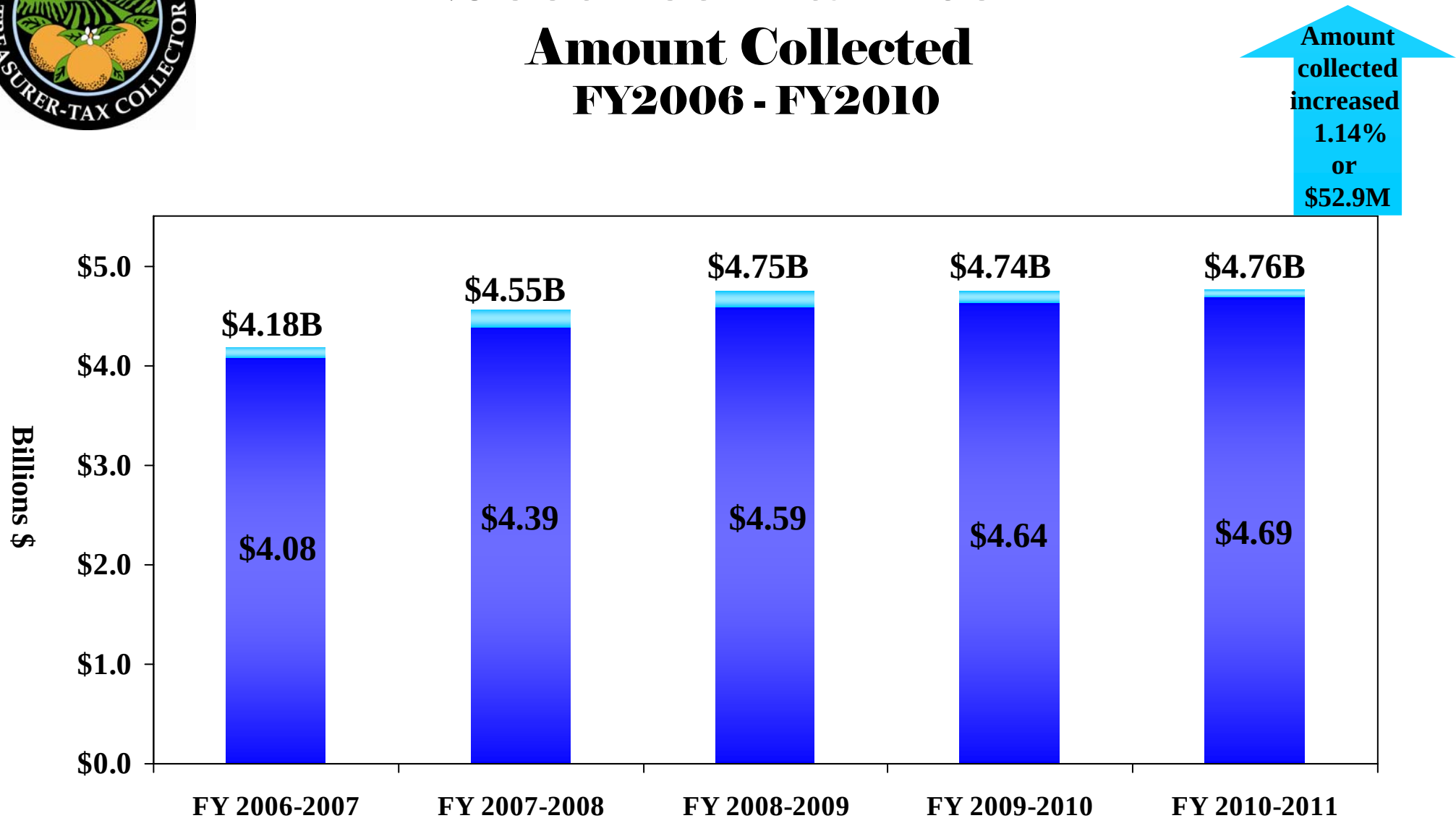
	FY 2006-2007	FY 2007-2008	(+/-)	FY 2008-2009	(+/-)	FY 2009-2010	(+/-)	FY 2010-2011	(+/-)
FIRST INSTALLMENT									
Tax Roll	$2,091,483,192	$2,276,671,518	8.85%	$2,373,505,479	4.25%	$2,371,329,006	-0.09%	$2,381,008,942	0.41%
Total Collections	$2,054,158,836	$2,214,455,579	7.80%	$2,311,440,509	4.38%	$2,331,652,647	0.87%	$2,355,380,341	1.02%
(% collected)	98.22%	97.27%		97.39%		98.33%		98.92%	
SECOND INSTALLMENT									
Tax Roll	$2,091,167,394	$2,276,597,261	8.87%	$2,373,283,895	4.25%	$2,369,835,559	-0.15%	$2,380,675,679	0.46%
Total Collections	$2,021,021,092	$2,177,965,635	7.77%	$2,275,385,142	4.47%	$2,306,532,335	1.37%	$2,335,687,340	1.26%
(% collected)	96.65%	95.67%		95.87%		97.33%		98.11%	
FISCAL YEAR TOTAL									
TOTAL TAX ROLL	$4,182,650,586	$4,553,268,780	8.86%	$4,746,789,374	4.25%	$4,741,164,566	-0.12%	$4,761,684,622	0.43%
TOTAL COLLECTIONS	$4,075,179,929	$4,392,421,214	7.78%	$4,586,825,652	4.43%	$4,638,184,982	1.12%	$4,691,067,681	1.14%
(% collected)	97.43%	96.47%		96.63%		97.83%		98.52%	

Fiscal Year Total - Excluding penalties and fees.
Source: TC01CA-70 Collection Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Amount Collected

FY2006 - FY2010



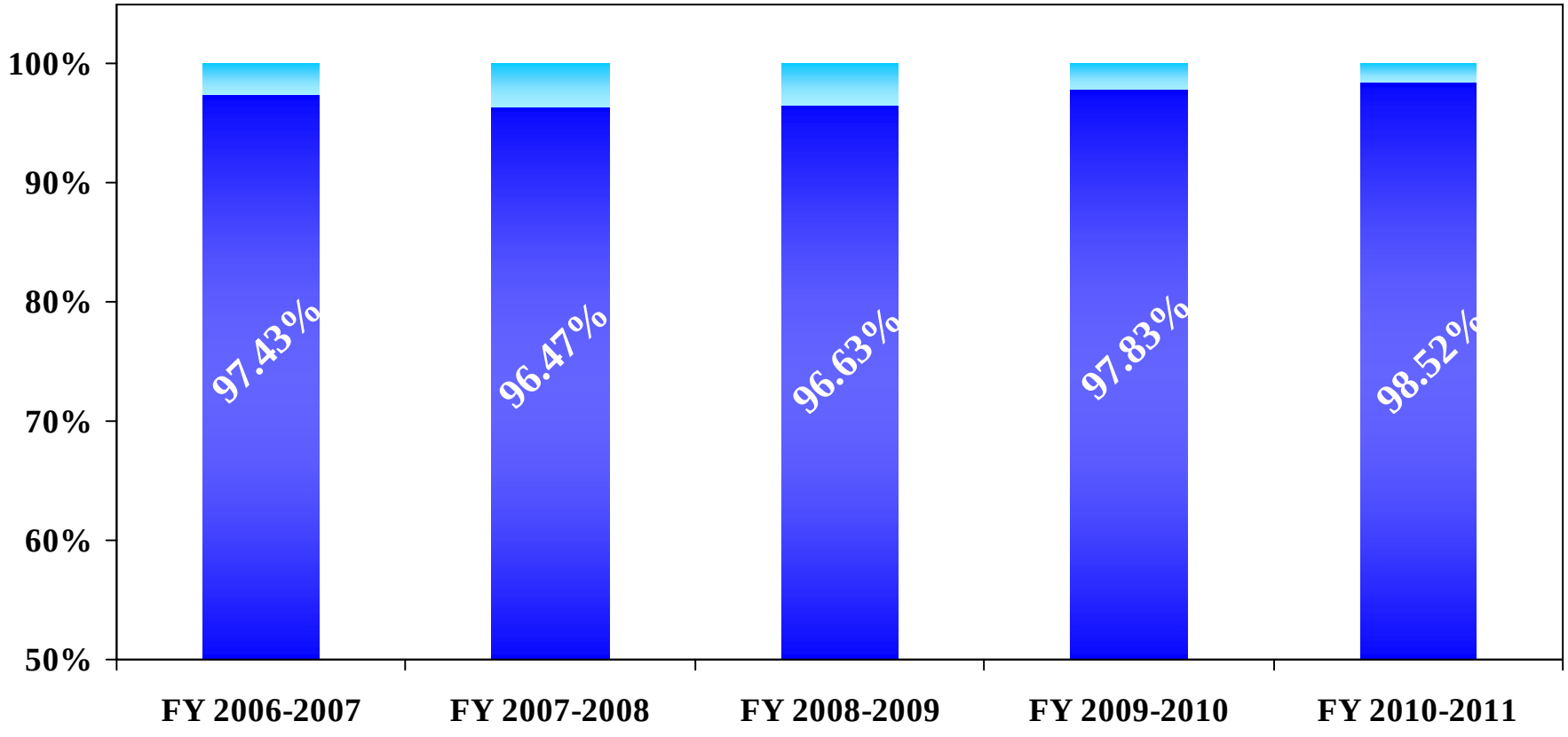
Fiscal Year Total – Excluding penalties and fees.
Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Percent Collected

FY2006 - FY2010

Percent collected increased 0.69% pts.



Fiscal Year Total – Excluding penalties and fees.
Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Collection Results

Including Penalties & Fees

FY2006 - FY2010

	FY 2006-2007	FY 2007-2008	(+/-)	FY 2008-2009	(+/-)	FY 2009-2010	(+/-)	FY 2010-2011	(+/-)
FIRST INSTALLMENT									
Tax Roll	$2,103,367,836	$2,293,056,388	9.02%	$2,389,991,726	4.23%	$2,384,789,232	-0.22%	$2,392,554,942	0.33%
Total Collections	$2,062,342,625	$2,224,649,803	7.87%	$2,321,754,598	4.36%	$2,341,169,772	0.84%	$2,364,386,488	0.99%
(% collected)	**98.05%**	**97.02%**		**97.14%**		**98.17%**		**98.82%**	
SECOND INSTALLMENT									
Tax Roll	$2,105,742,620	$2,295,307,744	9.00%	$2,392,300,720	4.23%	$2,384,227,483	-0.34%	$2,393,003,574	0.37%
Total Collections	$2,028,272,902	$2,185,985,810	7.78%	$2,283,791,049	4.47%	$2,314,034,396	1.32%	$2,343,109,112	1.26%
(% collected)	**96.32%**	**95.24%**		**95.46%**		**97.06%**		**97.91%**	
FISCAL YEAR TOTAL									
TOTAL TAX ROLL	$4,209,110,456	$4,588,364,132	9.01%	$4,782,292,446	4.23%	$4,769,016,715	-0.28%	$4,785,558,515	0.35%
TOTAL COLLECTIONS	$4,090,615,527	$4,410,635,613	7.82%	$4,605,545,647	4.42%	$4,655,204,168	1.08%	$4,707,495,601	1.12%
(% collected)	**97.18%**	**96.13%**		**96.30%**		**97.61%**		**98.37%**	

Fiscal Year Total - Including penalties and fees.

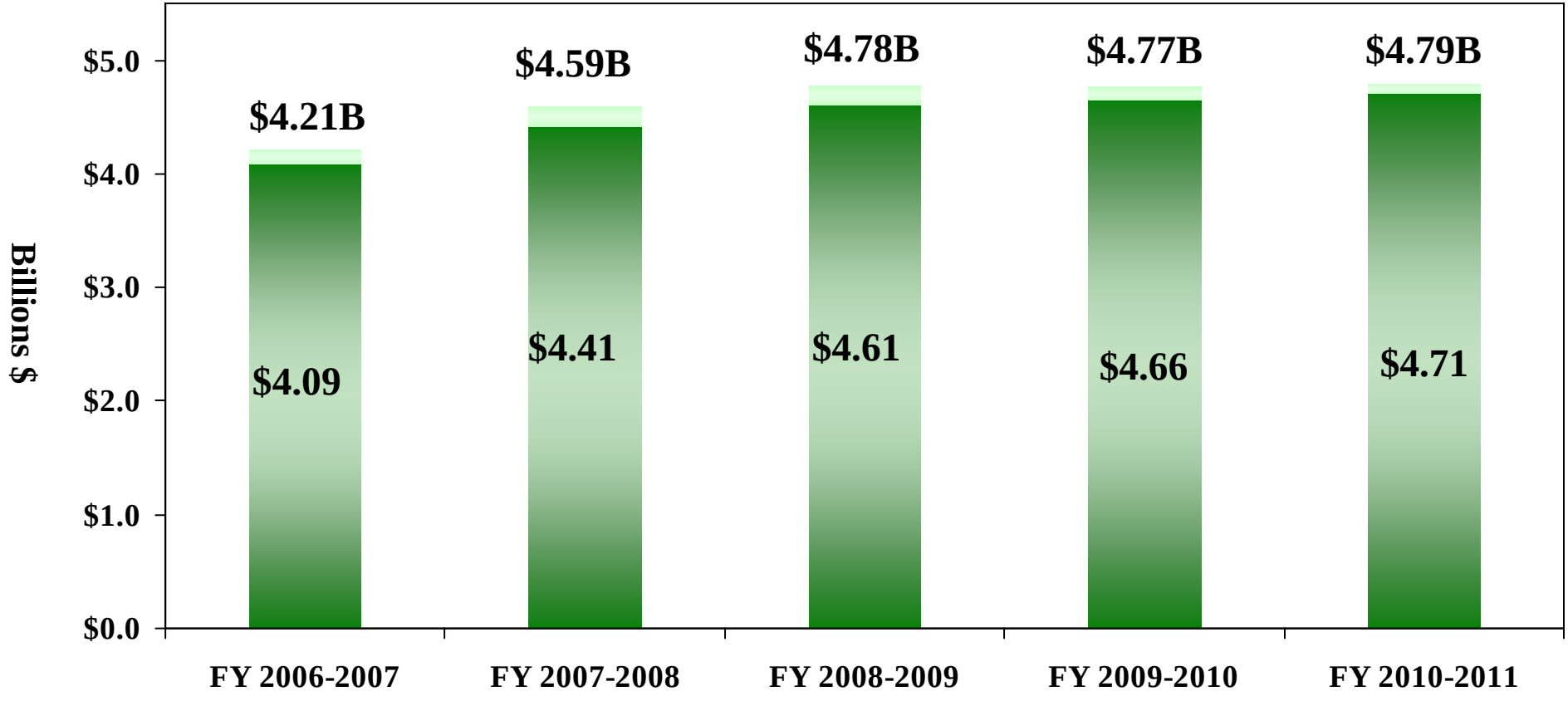
Source: TC01CA-70 Collection Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Amount Collected
Including Penalties & Fees

FY2006 - FY2010

Amount collected increased 1.12% or $52.3M

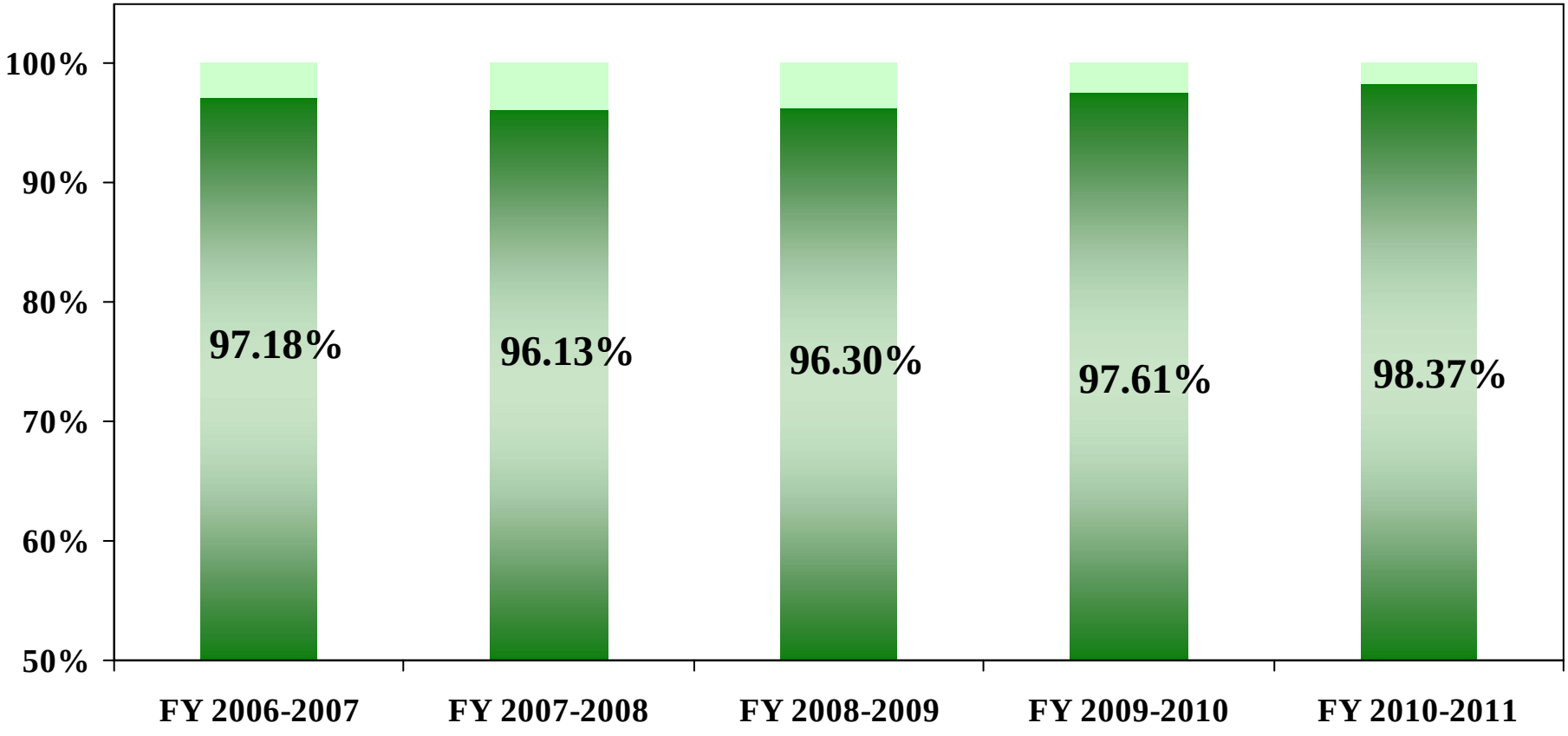


Fiscal Year Total - Including penalties and fees.
Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Percent Collected
Including Penalties & Fees
FY2006 - FY2010

Percent collected increased 0.76% pts.



Fiscal Year Total - Including penalties and fees.
Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Number of Bills Paid

FY2006 - FY2010

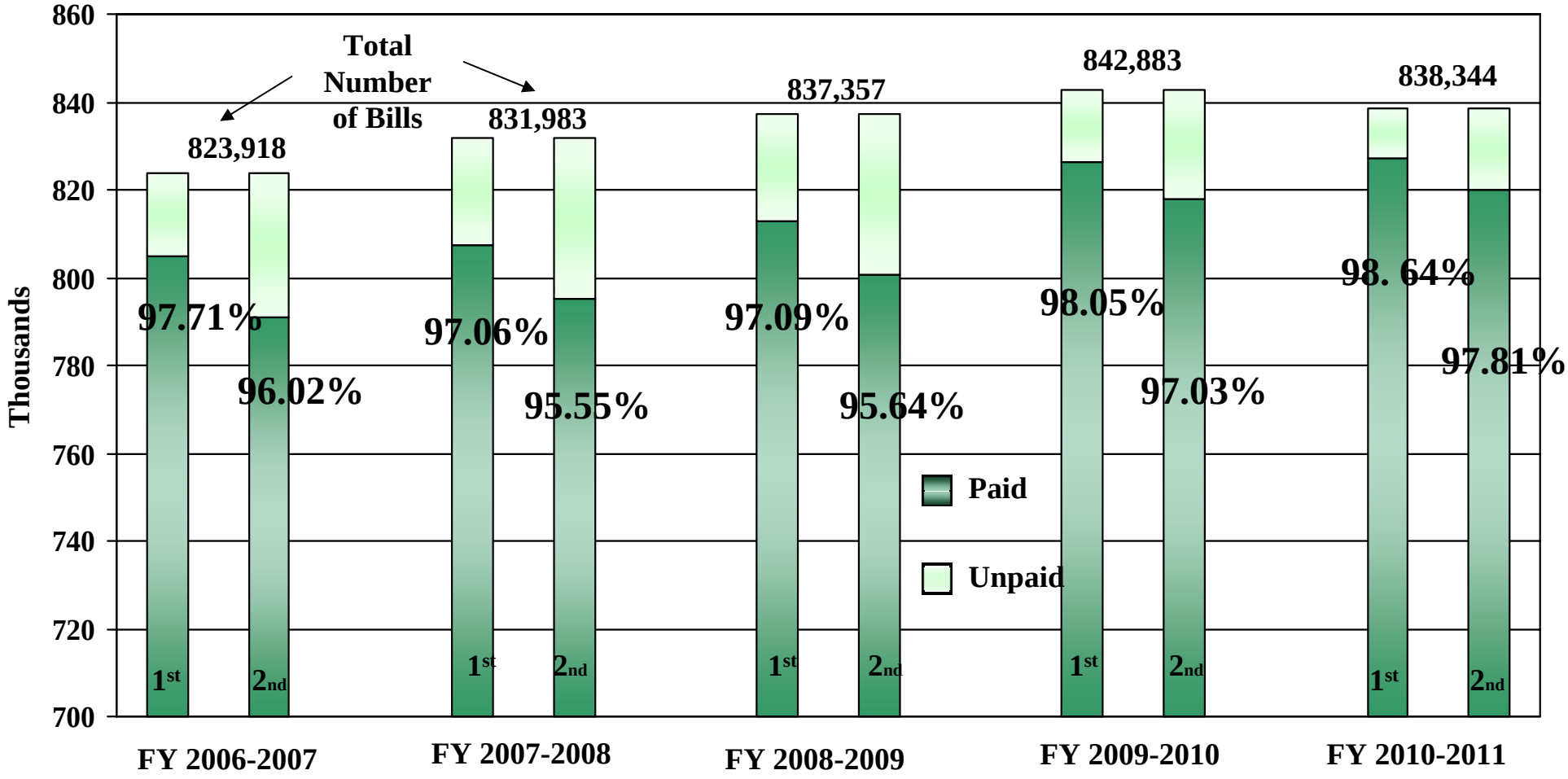
	FY 2006-2007	FY 2007-2008	(+/-)	FY 2008-2009	(+/-)	FY 2009-2010	(+/-)	FY 2010-2011	(+/-)
FIRST INSTALLMENT									
Bills Paid	805,049	807,562	0.31%	812,969	0.67%	826,428	1.66%	826,970	0.07%
(% Paid)	97.71%	97.06%		97.09%		98.05%		98.64%	
Bills Unpaid	18,869	24,421	n/m	24,388	n/m	16,455	n/m	11,374	n/m
(% Delinquent)	2.29%	2.94%		2.91%		1.95%		1.36%	
SECOND INSTALLMENT									
Bills Paid	791,141	794,962	0.48%	800,834	0.74%	817,835	2.12%	819,969	0.26%
(% Paid)	96.02%	95.55%		95.64%		97.03%		97.81%	
Bills Unpaid	32,777	37,021	n/m	36,523	n/m	25,048	n/m	18,375	n/m
(% Delinquent)	3.98%	4.45%		4.36%		2.97%		2.19%	
TOTAL NUMBER OF SECURED BILLS									
	823,918	831,983	0.98%	837,357	0.65%	842,883	0.66%	838,344	-0.54%

Fiscal Year Total

Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Secured Tax Roll

Number of Bills Paid
FY2006 - FY2010



Source: TC01CA-70 Reports dated: July 8, 2007; July 5, 2008; July 3, 2009; July 5, 2010 and July 2, 2011 respectively.

Unsecured Tax Roll

Collection Results

FY2006 - FY2010

	FY 2006-2007	FY 2007-2008	(+/-)	FY 2008-2009	(+/-)	FY 2009-2010	(+/-)	FY 2010-2011	(+/-)
Excluding Penalties and Fees									
Unsecured Tax Roll	$218,945,876	$214,356,724	-2.10%	$225,358,727	5.13%	$227,652,840	1.02%	$224,511,144	-1.38%
Total Collections	$203,753,966	$210,034,235	3.08%	$218,736,341	4.14%	$220,020,760	0.59%	$215,652,443	-1.99%
(% Collected)	**93.06%**	**97.98%**		**97.06%**		**96.65%**		**96.05%**	
(% Uncollected)	6.94%	2.02%		2.94%		3.35%		3.95%	
Including Penalties and Fees									
Unsecured Tax Roll	$230,805,633	$221,743,814	-3.93%	$233,547,431	5.32%	$236,442,342	1.24%	$233,767,223	-1.13%
Total Collections	$213,117,397	$215,724,109	1.22%	$224,745,335	4.18%	$226,137,618	0.62%	$222,457,882	-1.63%
(% Collected)	**92.34%**	**97.29%**		**96.23%**		**95.64%**		**95.16%**	
(% Uncollected)	7.66%	2.71%		3.77%		4.36%		4.84%	
PRIOR YEAR - Including Penalties and Fees									
Unsecured Tax Roll	$58,316,918	$74,794,423	28.26%	$77,262,751	3.30%	$81,327,894	5.26%	$93,178,297	14.57%
Total Collections	$5,231,173	$8,599,062	64.38%	$10,641,030	23.75%	$5,802,623	-45.47%	$3,876,462	-33.19%
(% Collected)	**8.97%**	**11.50%**		**13.77%**		**7.13%**		**4.16%**	
(% Uncollected)	91.03%	88.50%		86.23%		92.87%		95.84%	

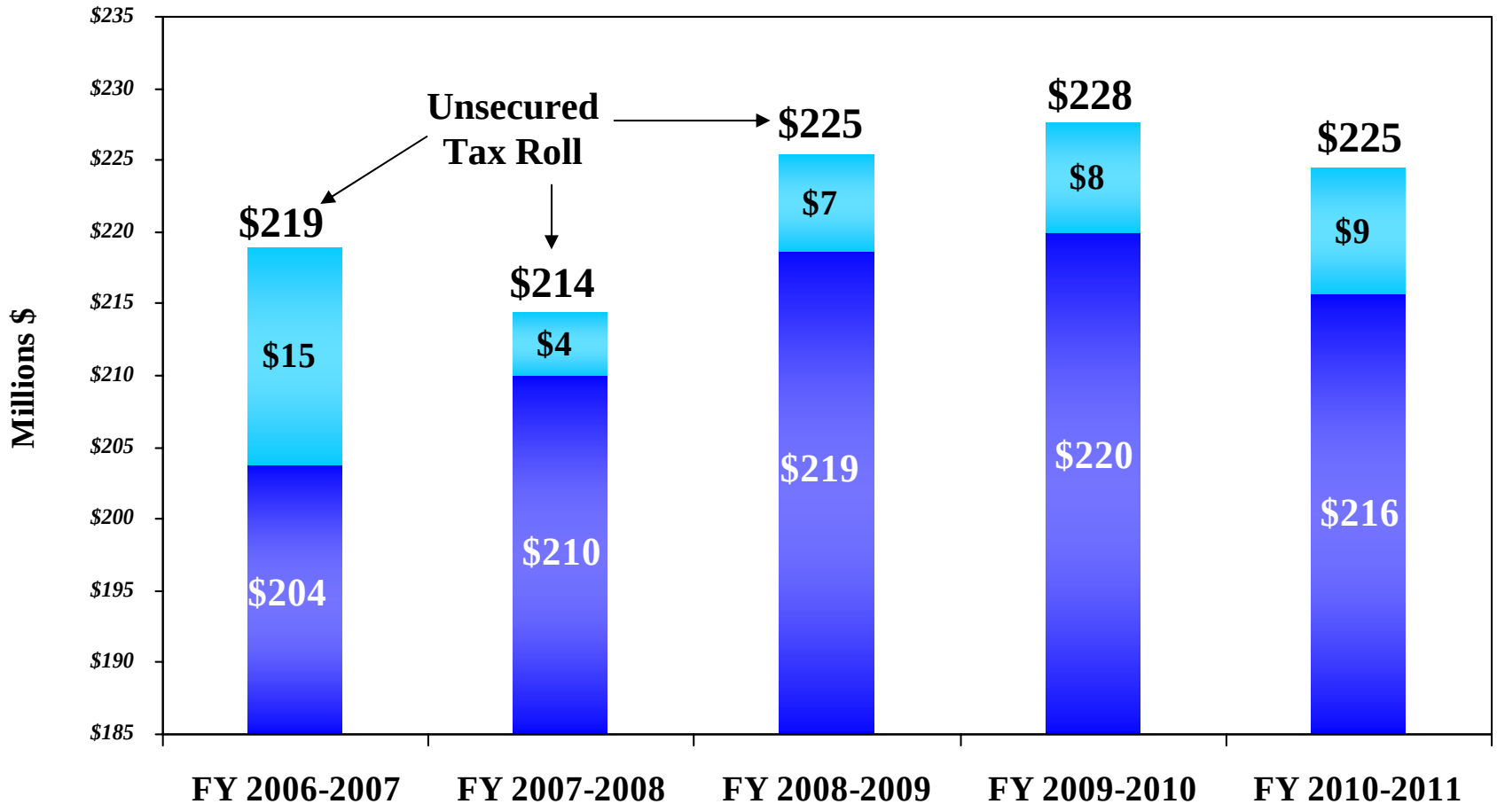
Fiscal Year Totals

Source: TC18CA-70 Collection Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

Unsecured Tax Roll

Amount Collected

FY2006 - FY2010

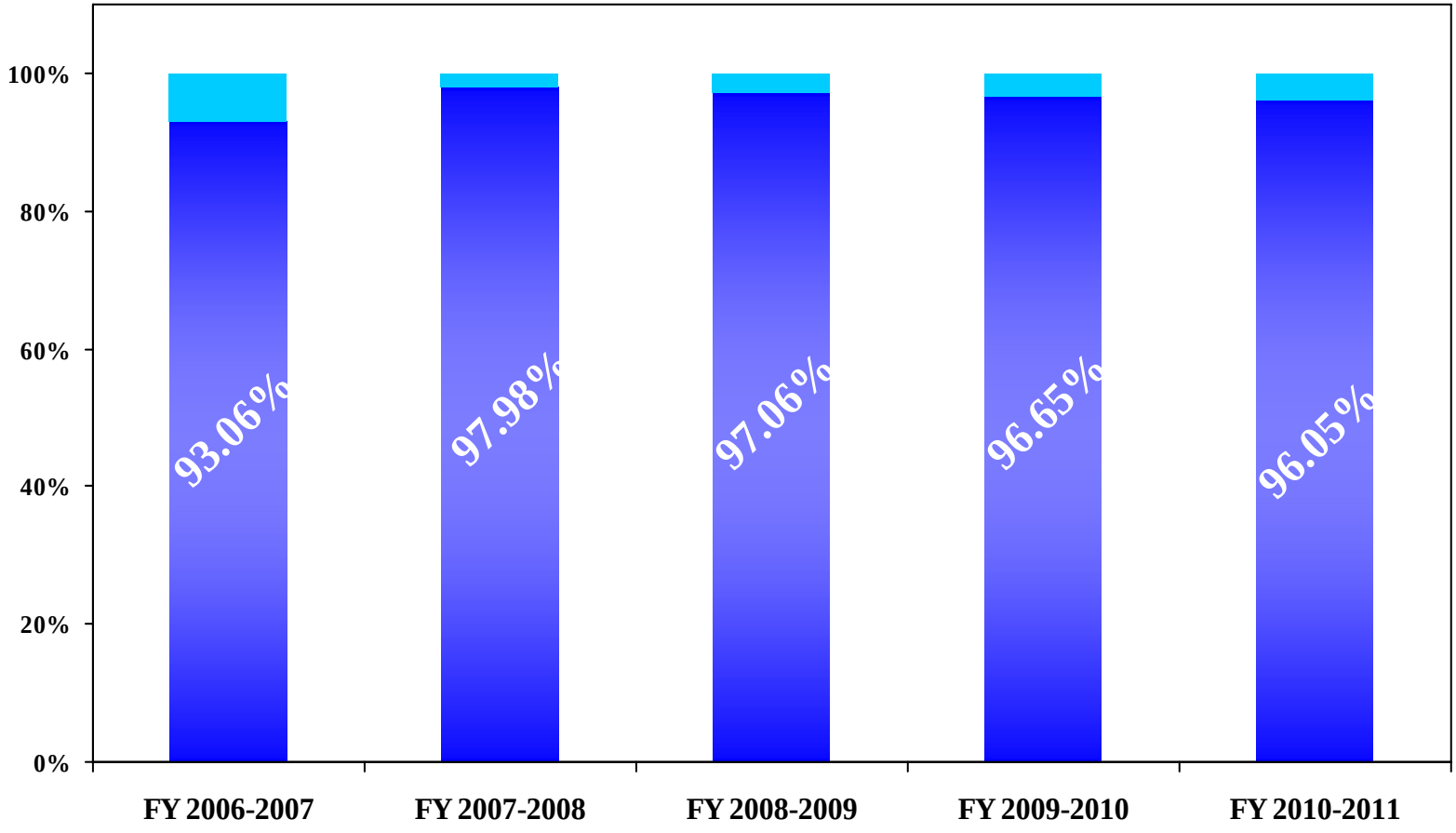


Fiscal Year Total - Excluding Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

Unsecured Tax Roll

Percent Collected

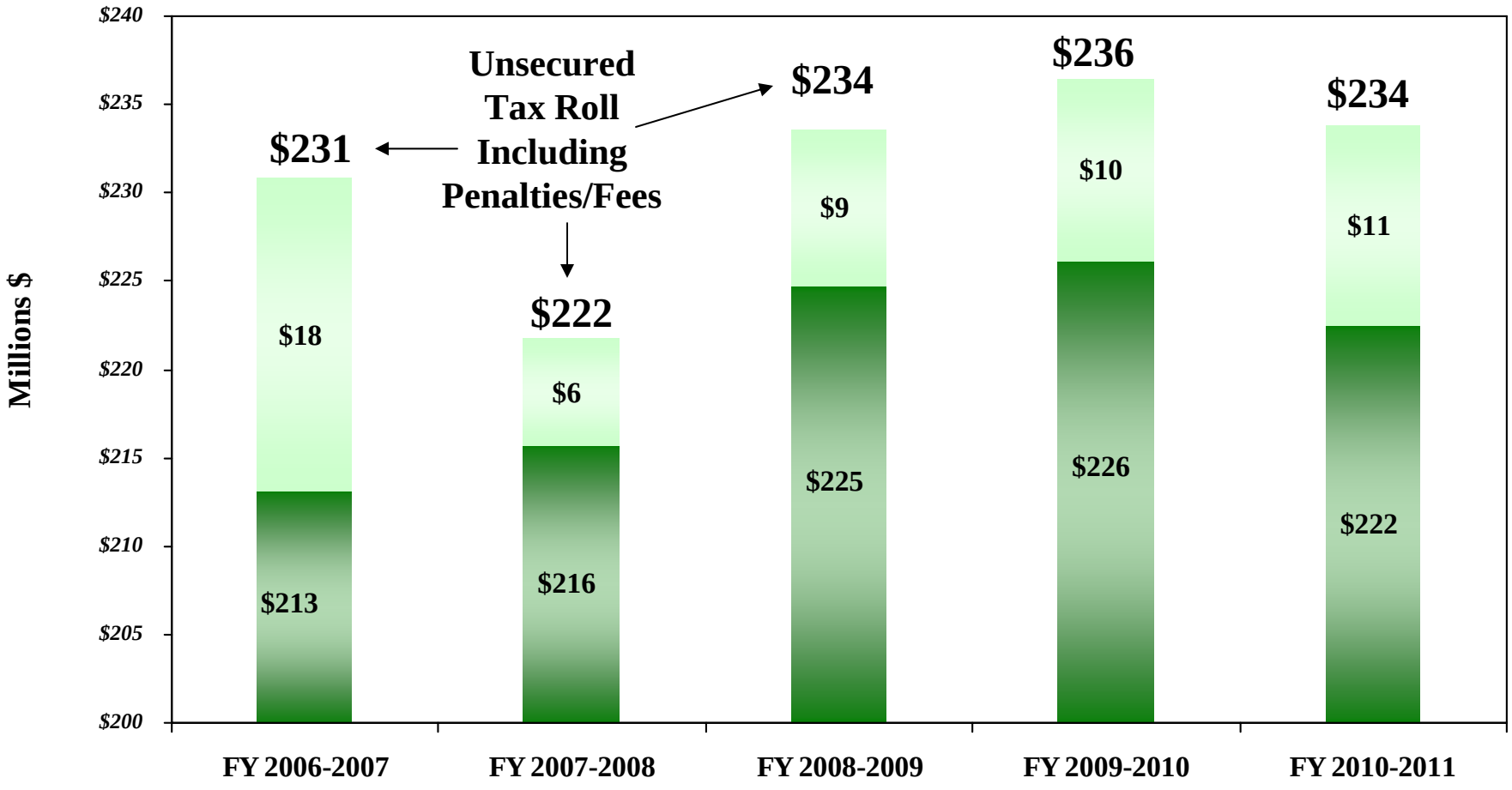
FY2006 - FY2010



Fiscal Year Total - Excluding Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

Unsecured Tax Roll

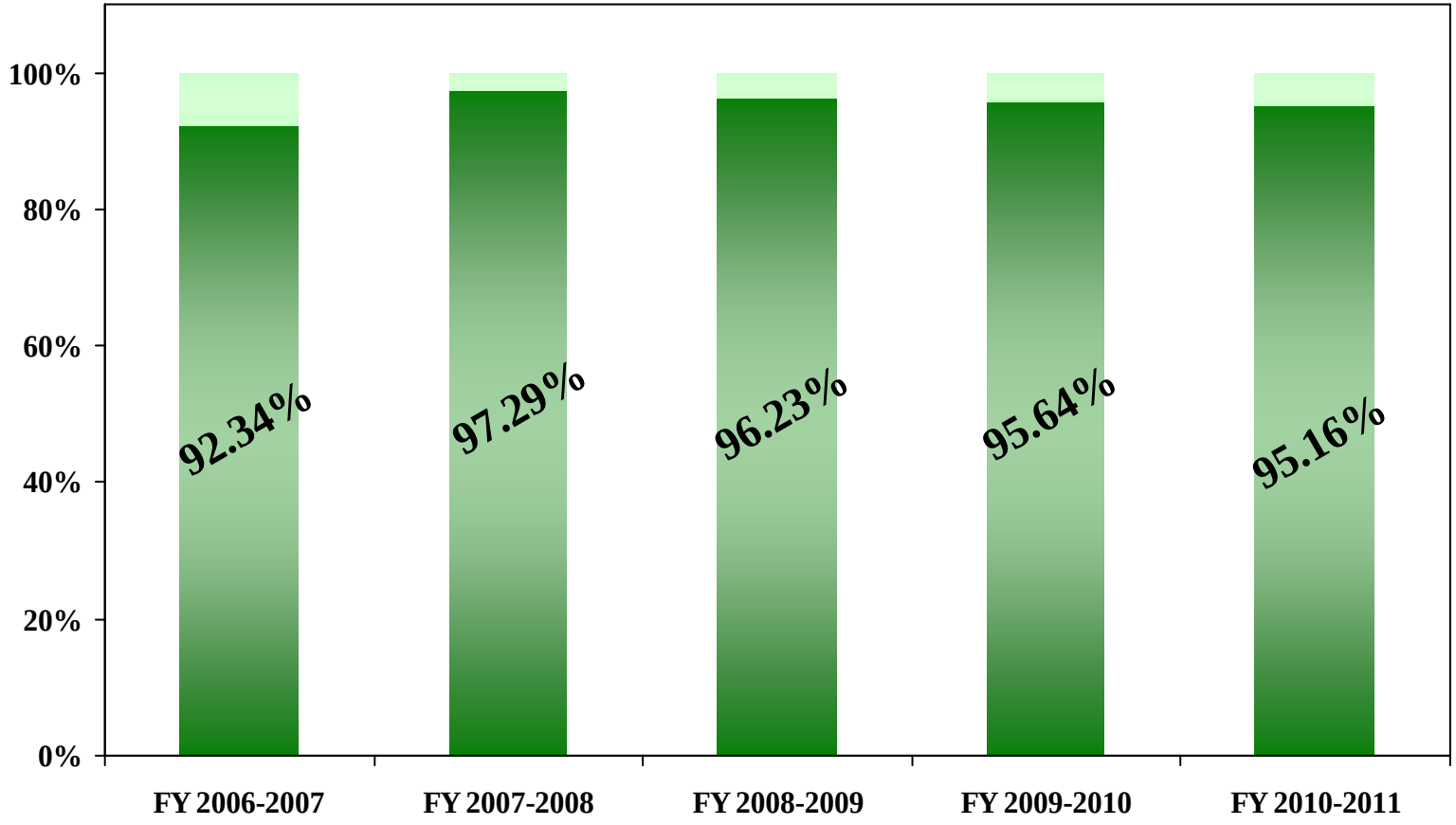
Amount Collected
Including Penalties & Fees
FY 2006-2010



Fiscal Year Total - Including Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

Unsecured Tax Roll

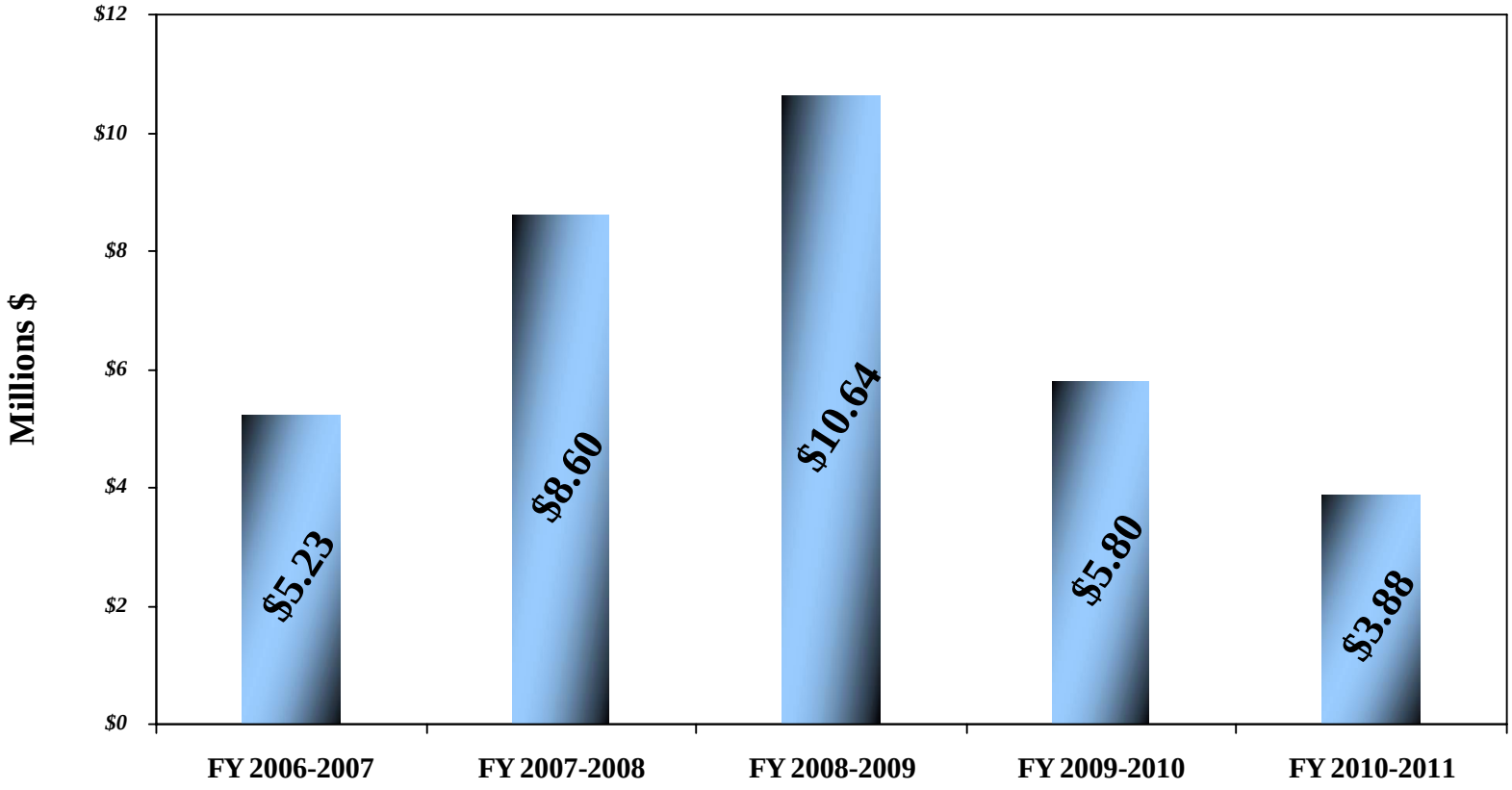
Percent Collected
Including Penalties & Fees
FY 2006 - FY2010



Fiscal Year Total - Including Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

PRIOR YEAR Unsecured

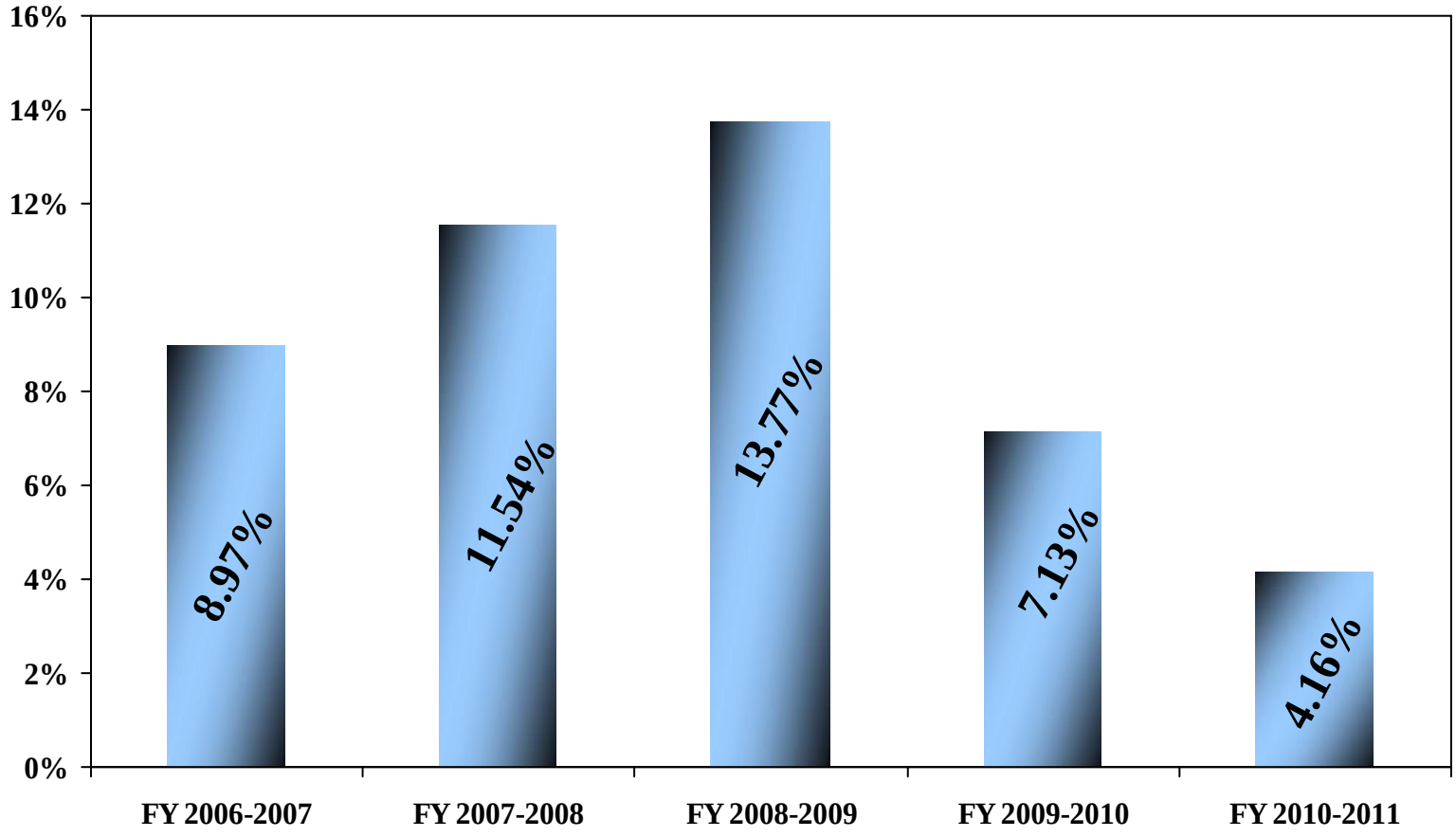
Collected Amounts
Including Penalties & Fees
FY2006 - FY2010



Fiscal Year Total - Including Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

PRIOR YEAR Unsecured

Percent Collected
Including Penalties & Fees
FY2006 - FY2010



Fiscal Year Total - Including Penalties and Fees.
Source: TC18CA-70 Reports dated: June 5, 2007; June 9, 2008; June 6, 2009; June 5, 2010, and June 7, 2011 respectively.

COLLECTION BY PAYMENT SOURCE
FY2006 - FY2010 COMPARISON

	FY 2006-2007[1]	FY 2007-2008[2]	(+/-)	FY 2008-2009[3]	(+/-)	FY 2009-2010[4]	(+/-)	FY 2010-2011[5]	(+/-)
Phone Credit Card									
Payment Amount[6]	$29,446,653	$37,785,112	**28%**	$29,400,791	-22%	$21,945,059	-25%	$20,605,811	-6%
# of Transactions	14,992	17,679	**18%**	13,961	-21%	11,517	-18%	10,697	-7%
Web ACH									
Payment Amount[6]	$421,863,864	$478,105,340	**13%**	$519,618,011	**9%**	$517,566,705	0%	$538,878,590	**4%**
# of Transactions	91,531	94,763	**4%**	103,210	**9%**	115,695	**12%**	130,837	**13%**
Web Credit Cards									
Payment Amount[6]	$116,942,218	$143,468,329	**23%**	$128,144,263	-11%	$115,471,109	-10%	$114,994,485	0%
# of Transactions	46,783	54,474	**16%**	49,770	-9%	48,060	-3%	48,916	**2%**
TOTAL									
Payment Amount[6]	$568,252,734	$659,358,781	**16%**	$677,163,065	**3%**	$654,982,873	-3%	$674,478,885	**3%**
# of Transactions	153,306	166,916	**9%**	166,941	**0%**	175,272	**5%**	190,450	**9%**

[1] *EPOS report dated July 1, 2006 - June 30, 2007*

[2] *EPOS report dated July 1, 2007 - June 30, 2008*

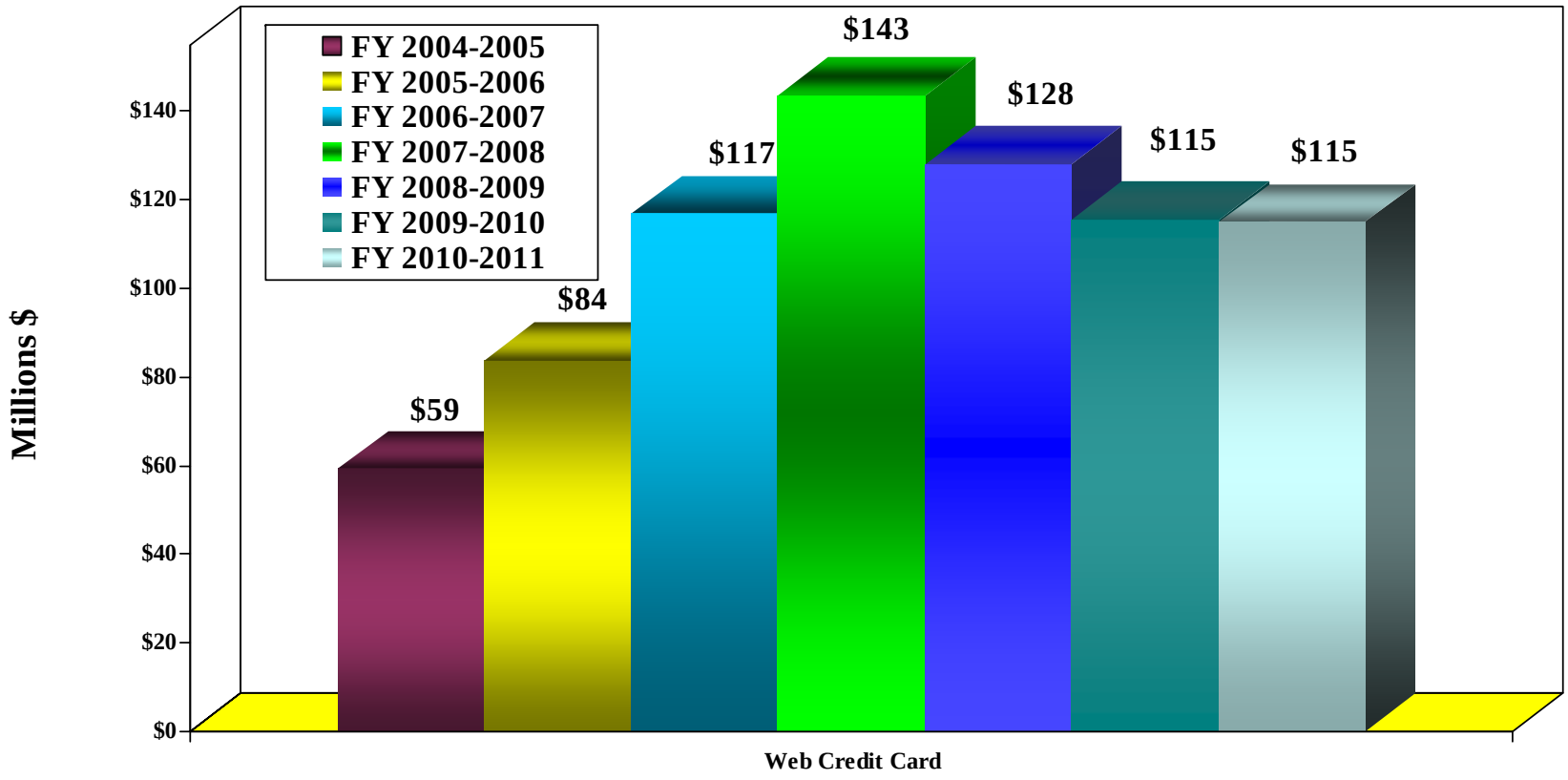
[3] *EPOS report dated July 1, 2008 - June 30, 2009*

[4] *EPOS report dated July 1, 2009 - June 30, 2010*

[5] *EPOS report dated July 1, 2010 - June 30, 2011*

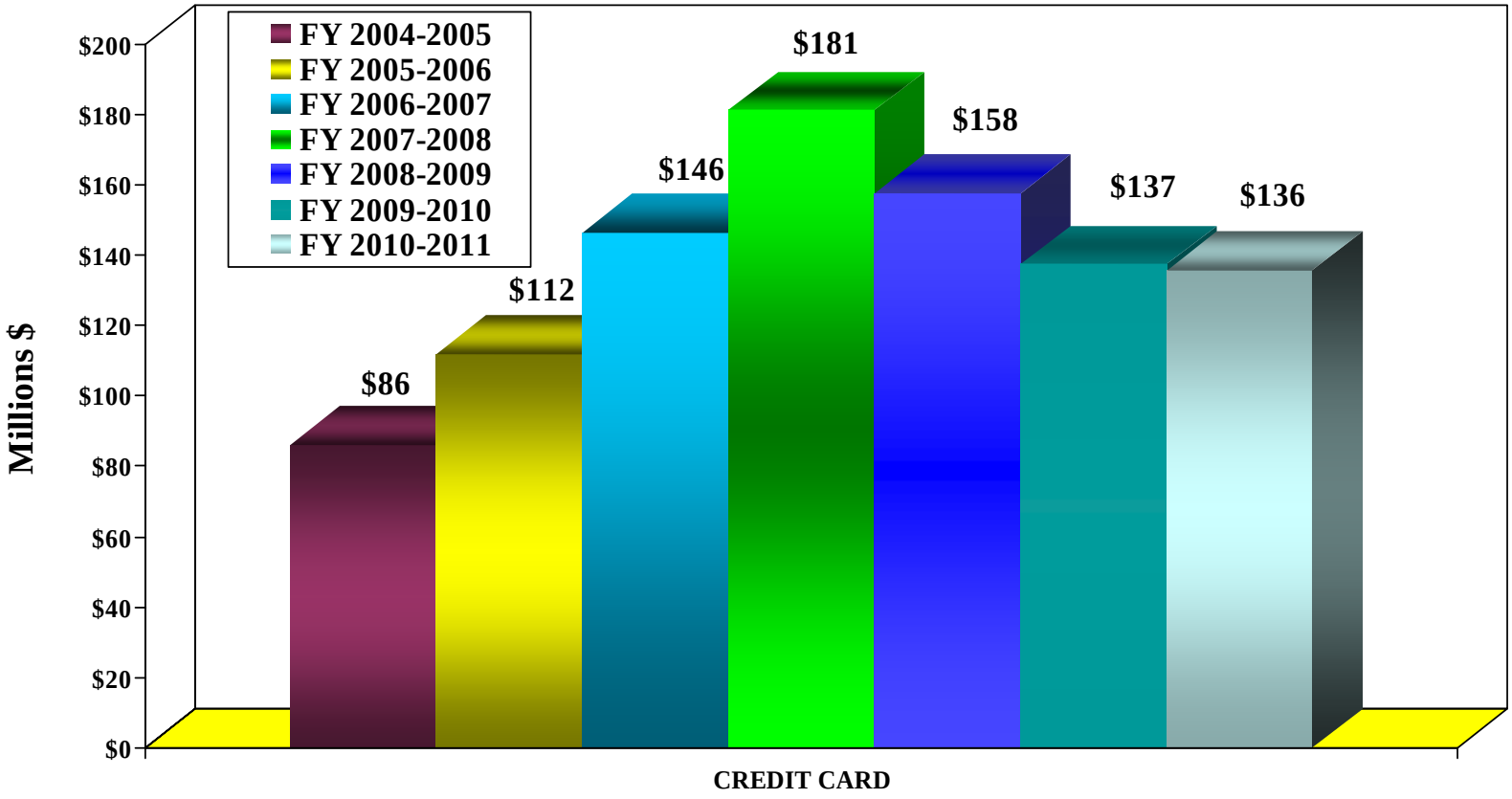
[6] *Payment amounts exclude transaction fees.*

Credit Card Payments
Via Internet
FY 2004-2010



Amount collected by credit card via the Internet July 1 – June 30, all rolls, excluding transaction fees (2.5%). Source EPOS.

Credit Card Payments
via Phone and Internet
FY 2004-2010

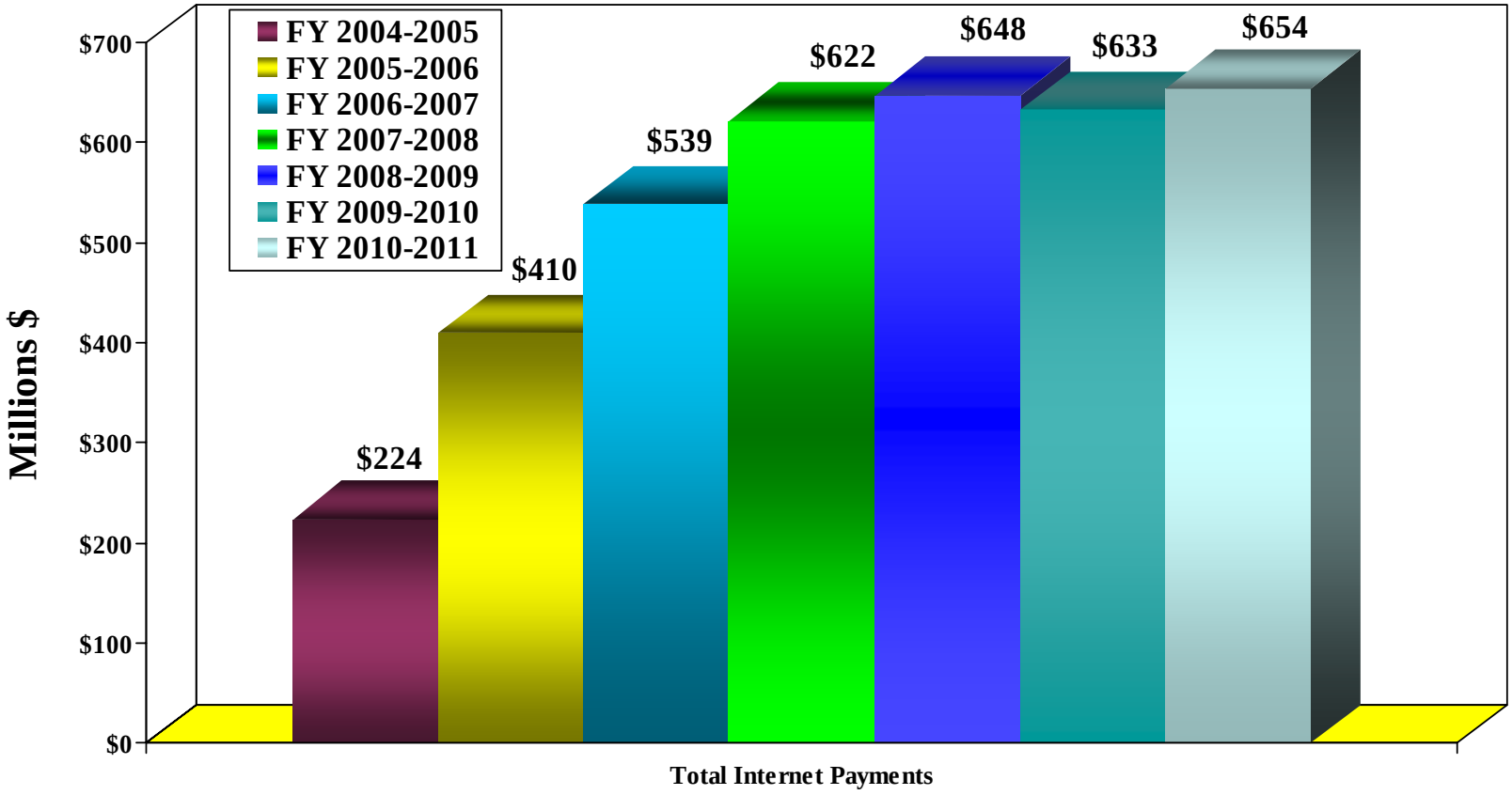


Amount collected by credit card via phone and Internet July 1 – June 30, all rolls, excluding transaction fees (2.5%). Source EPOS.

Internet Payments

ACH and Credit Card

FY 2004-2010



Total amount collected by ACH and credit card via Internet July 1 – June 30, all rolls, excluding transaction fees. Source EPOS.