



- a. Please note: members who submit their request to change health networks prior to the 10th of the month will be enrolled into their newly selected health network on the first of the immediately follow month.
- 4) **Once health network and PCP change have been confirmed, please Call Vanessa Fernandez, Linkage to Care Coordinator at 714-500-0350 to set up an appointment with our Orange County HIV Services Clinic.**

If a patient is already enrolled into one of the health networks listed above but the assigned PCP is not an AltaMed PCP, the case manager/patient should request a primary care provider (PCP) change by contacting the patient's health network. This number can be found on the front of the patient's CalOptima ID Card. Phone numbers to the health networks are also provided below:

Health Network	General Telephone Number
Arta Western Health Network	1-800-780-8879
CHOC Health Alliance	1-800-424-2462
Monarch Family HealthCare	1-888-656-7523
Prospect Medical Group	1-800-708-3230

The PCP change should be to **Dr. Felix F Carpio-Cedraro, MD at AltaMed Medical Group- Santa Ana Bristol** location. Please note: patients can change their PCP every 30 days if the PCP they choose is within their health network.

In all cases, once the PCP change has been confirmed, please contact Vanessa Fernandez, Linkage to Care Coordinator to schedule an appointment at the Santa Ana Central clinic.

If there are any questions related to the assignment of AltaMed and/or Dr. Felix Carpio as a PCP, HIV medical services provided at AltaMed's Santa Ana Central clinic, or general linkage into medical care, please contact Vanessa Fernandez, Linkage to Care Coordinator at **714-500-0350**.

Sincerely,

Angel Rosario
Clinic Administrator, Santa Ana Central