

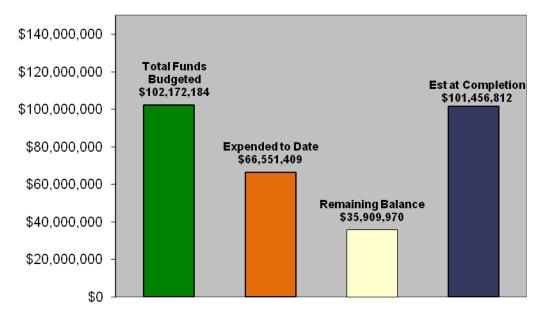
County of Orange ~ Information Technology Quarterly IT Project Status Report Detail Fiscal Year 2011-12, 1st Quarter

Executive Summary

The Quarterly IT Project Status Report Detail provides an inventory of all County IT projects with a value of \$150,000 or more and/or that have been identified as being significant during the 1st quarter reporting period of July 1 – September 30, 2011. The report includes a high-level summary of the budget and schedule status as well as a detailed project listing with key accomplishments and status comments.

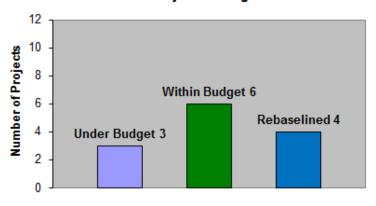
IT Projects	Budgeted Funds	Expended to Date	Remaining Balance	Estimated at Completion	Within or Under Budget	Over Budget	Rebaselined Budget	On or Ahead Schedule	Behind Schedule	Rebaselined Schedule
13 Active	\$78,792,298	\$65,626,321	\$13,165,977	\$78,429,303	9	-	4	10	2	1
1 Completed	\$956,679	\$925,088	\$320,786	\$604,302	1	-	-	-	1	-
6 Future	\$22,423,207	TBD	\$22,423,207	\$22,423,207	-	-	-	-	-	-
20 Total Projects	\$102,172,184	\$66,551,409	\$35,909,970	\$101,456,812	10	-	4	10	3	1

Total Projects - Budget Monitoring and Projections

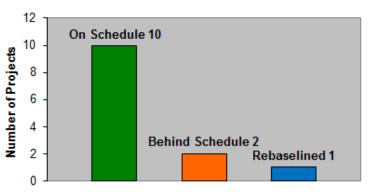


13 Active Projects - Budget and Schedule Summary

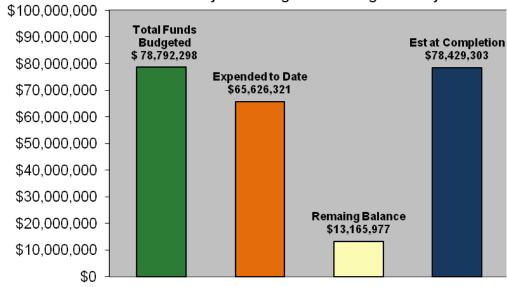
Active Projects - Budget Status



Active Projects - Schedule Status







#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule <u>Actual Schedule</u> Rebaselined Schedule
				ACTIVE PRO	DJECTS – ASSE	ESSMENT TAX S	SYSTEM CATE	GORY		
1	Assessor	Assessment Tax Systems (ATS) Software, Assessor Segment Reengineering Project	<u>3</u> /1	General Fund Property Tax Admin (PTA)	\$25,825,840	\$25,755,840	\$70,000	\$25,825,840	Not applicable	Oct 2001 - Dec 2009 Oct 2001 - Aug 2011
	Description:	This project represents the A Property Tax Administration operational control over its p has an interface with the Cle	(PTA) Deportion of the	artments – Asse e ATS as presc	essor, Auditor-Corribed by law, and	ntroller, Clerk of the interacts with the o	Board, and the T	reasurer-Tax Coll	ector. Each of the PTA Dep	partments maintains
	Schedule Phase:	Build Schedule - Completion	1							
	Key Accomplishments:	The new ATS (ATS II) was of and create PTMS files for as Retrieval System to the Cou	sessment	corrections. The	e planning efforts	to move the Clerk	of the Board's elec	tronic document i	mages from the Assessor D	ept. Document Storage and
	Schedule/ Budget Note:	The budget has been rebass delay and interface impacts. estimate does not include ar [See the detailed Risk Ass	Expendituny undefine	res include all ed tasks or unex	expenditures and pected events, ne	encumbrances und	ler CEO/IT budget	control for ATS R	e-Engineering as of Septem	dress the PTMS Go-Live nber 30, 2011. The budget
2	A/C, T-TC, COB	Development of Property Tax Management System (PTMS) – ATS Rewrite Phase 4	3/2	General Fund	\$20,166,557	\$11,944,109	\$8,222,448	\$20,166,557	Jul 2008 – Oct 2008 Jul 2008 – Oct 2008	Nov 2008 – Dec 2010 Nov 2008 – July 2012
	Description:	The Assessment Tax Syster Clerk of the Board, and the Assessor and the Property 1 The PTMS Steering Commit design, develop, and implem	Treàsurer-1 ax applica tee is provi	Fax Collector. A tion (Property Tiding the overall	t this time, the AT ax Management S I management and	S rewrite is being o System – PTMS) is	onducted in two conducted in the conduct	oordinated efforts: y the Auditor-Con	the Assessment application roller, Clerk of the Board, and	n is being managed by the nd Treasurer-Tax Collector.
	Schedule Phase:	Build Schedule – Executing	Phase							
	Key Accomplishments:	During this quarter, the pro- approximately eight weeks. Management, Development There are concerns that TO working with TCS to address	The Cour , Testing a S did not a	nty team is cur and Quality Ass allocate sufficie	rently testing Tie surance teams to nt time to comple	r 2 with no major better understand te Tier 3, as well a	issues at this po their processes, as the code to inte	int. The County review progress a	PTMS Project Management and communicate County p	nt team met with the India riorities of this major effort.
	Schedule/ Budget Note:	TCS is approximately 8 wee rebaselined to reflect the ap	proved bud	get for FY 2011	I-12 as of July 1, 2		ected, this will hav	e a cascading effe	ect on other dependent task	s. The budget has been
		[See the detailed Risk As	sessment	Report for this	s project]					

\$45,992,397

*Status Code Budget Status (B): 0 – Under Budget 1 – Within Budget 2 – Over Budget Schedule Status (S): 0 – Ahead Schedule 1 – On Schedule 2 – Behind Schedule

Assessment Tax System Category Total

\$8,292,448

\$45,992,397

\$37,699,949

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#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule Actual Schedule Rebaselined Schedule
				A	ACTIVE PROJE	ECTS - CEO CAT	TEGORY			
3	CEO NEW	CAPS+ DR Solution	1/1	038 – Data Sys	\$525,720		\$525,720	\$525,720	July 2011 – Dec 2011	Jan 2012 – Jun 2012
	Description:	approved funding for the D capabilities for both the CA	R Program, .PS+ Financ ot complete	which included to the and CAPS+ Hed in FY 10-11. The	scope for the ong IR/Payroll systen	going operations & last. Due to changes	maintenance of the in the CAPS+ HF	he DR solutions de R/Payroll project se	nty IT assets following a disast eployed in the previous year, chedule, system and capacity I HR/Payroll systems are in p	and to establish DR requirements needed to
	Schedule Phase:	Design Schedule – Plannir	g Phase.							
	Key Accomplishments:	CEO/IT has proposed seve owned and operated by the					h are being revie	ewed by senior A-C	management. Solutions var	y from those that would be
	Schedule/ Budget Note:	Focus is being given to sel	ecting a solu	ution that will ha	ve sustainable o _l	perations and maint	enance costs giv	en new budget co	nstraints facing the County.	
4	CEO NEW	eGovernment Replacement System	1/1	038 – Data Sys	\$312,909		\$312,909	\$312,909	Jul 2011 – Dec 2012	TBD
	Description:	Replace the County's in-horeduce eGov program cost							site provider. This is an oppo	rtunity to significantly
	Schedule Phase:	Design Schedule								
	Key Accomplishments: Schedule/		Content Man	agement Syster	m (WCMS) and v	endor. The evaluat	tion team comple	ted review of writte	staff from ten (10) County De en proposals, vendor demons	

Budget Note:

Budgeted funds only include 038 funding allocation. Upon vendor selection, total project budget will be revised to reflect full project cost.

#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule Actual Schedule Rebaselined Schedule				
				Α	CTIVE PROJ	ECTS – CEO CAT	ΓEGORY							
5	CEO NEW	Mature Countywide Identity Management	1/1	038 – Data Sys	\$440,696		\$440,696	\$440,696	July 2011 – Dec 2011	Jan 2012 – Jun 2012				
	Description:	workflows to establish/man usernames and passwords County, this approach will a	his project deploys an efficient enterprise approach to the management of user access control to County IT systems and applications. The project leverages user self-service orkflows to establish/manage unique identities for all County workforce members so that they can login to both County and non-County systems and applications with fewer sernames and passwords, while also ensuring County has accurate contact information and meets newer regulatory compliance requirements. When an employee leaves the ounty, this approach will also provide an efficient way to de-access employees from all systems to which they have access in a quick and efficient manner. This is very difficult day due to the many different system directories that control user access.											
	Schedule Phase:	Design Schedule – Executi	ng Phase.											
	Key Accomplishments:	project plan has also been	developed a standalone	and approved. In applications with	nmediate focus on the central dire	will be to establish a ctory. Additionally,	central, authorita	ative directory of d	milestones for the FY 11-12 p ligital identities for all County sks will be implemented. Sele	workers. This will be				
	Schedule/ Budget Note:	Project is progressing on so	chedule and	d on budget.										
			CEO Cat	egory Total	\$1,279,325	\$	\$1,279,325	\$1,279,325						

#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule Actual Schedule Rebaselined Schedule
						SENCY/DEPART				
6	Health Care Agency NEW	Correctional Health Assessment Records and Tracking (CHART) System Replacement	1/1	Realign- ment Reserves	\$3,000,000	\$0	\$3,000,000	\$3,000,000	Jul 2011 – Jun 2012	July 2012 - TBD
	Description:	language. In an attempt to	o fully digiti etronic Hea	ze and moderni Ith Record syst	ze healthcare at the em (EHR). This p	ne jail, the Health C roject will include a	Care Agency (HC) requirements an	A) has embarked of allysis, solicitation	O years old and it is written in on a multi-year project to reprocess and the selection of	lace the CHART system
	Schedule Phase	Design Schedule –Procure	ement Phas	se						
	Key Accomplishments	2011 and is in progress.	The outcon	ne of the respor	nse and evaluation	n process will be th	e recommendation	on of a vendor with		RFP was released June 30, h record system that can be equirements.
	Schedule/ Budget Note:	No expenditures/encumbre [See the detailed Risk As				dule will depend u	oon the vendor pr	roposal that is ultin	nately selected.	
7	JWA	Common Use Passenger Processing System (CUPPS) Supporting Infrastructure	3/1	281-JWA Capital Projects Fund	\$25,667,100	\$25,667,100	\$0	\$25,667,100	Sep 2009 – Jan 2010 Sep 2009 – Sep 2010	Feb 2010 – Feb 2012 Oct 2010 - Feb 2012
	Description:	gates, ticket counters, Cor broken into three segment	nmon-Use s: I. Gate F	Self-Service an Podiums: JWA v	d Curbside position of the composition of the compo	ons at the John Wa mon use workstatio	yne Airport, includens at all gate pod	ding the six new gatium locations; II. 7	ssing System (CUPPS) and ates and ticket counters. The licket Counter podiums: All t ause it offers great convenier	e CUPPS project can be icket counters are
	Schedule Phase:	Build Schedule - Impleme	ntation							
	Key Accomplishments:								Gates 13, 14, 15, and gates ill be operational in remainin	
	Schedule/ Budget Note:	has been encumbered.	t of the lar	ger Airport Im			•	•	odate additional construction	

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				ACTIVE PR	ROJECTS – AC	SENCY/DEPARTI	MENT CATEGO	ORY						
8	OC Community Resources	Housing Authority Enterprise Software Replacement	0/2	HUD	\$350,000	\$238,694	\$111,306	\$350,000	Jan 2010-Jan 2011 <u>Jan 2010-Jan 2011</u>	Feb 2011-July 2011 Feb 2011–Jan 2012				
	Description:		nis project is to identify software options to replace the current Housing Pro software application. The project tasks include developing a scope of work, issuing a request for oposal, evaluating submitted proposals, selecting a vendor, and securing Board of Supervisors' approval. The Implementation phase will follow vendor selection and include data inversion.											
	Schedule Phase	Build Schedule - Executing	Phase											
	Key Accomplishments:	The new software was instated existing Housing database was correcting the software glitch	was upgrad	ded to the new so	ftware version.	Software issues we	re identified requi							
	Schedule/ Budget Note:	Project is behind schedule of budget.	due to softv	ware issues that r	equired vendor	resolution. Project	is now expected to	o be completed by		ct costs will come in under				
9	OCPW	Computerized Asset Management and Maintenance Software	3/3	Road/ Flood, CUF, FacOps, Real Estate	\$578,476	\$578,476	\$0	\$578,476	Jul 2010 – Sep 2010 Jul 2010 – Sep 2010	Oct 2010 – Dec 2011 Sep 2010 – Dec 2011 Sep 2011 - Oct 2012				
	Description:	OC Public Works utilizes an Operation & Maintenance S such as asset management phases. At the completion	Section. Ad , preventat	lditionally, it will p ive maintenance,	rovide the Facili, work planning,	ties Operations and work order and requ	Real Estate Sectuest processing a	ions automated fund field operations	nctionality to further stream . This project is scheduled	line operational processes for implementation in three				
	Schedule Phase:	Build Schedule - Executing	Phase											
	Key Accomplishments:	The System has been upgra Modules has begun. The Bo new work plan and schedule	oard approv	ved a professiona	al services contra	act with LA Consulti				Operations and Real Estate siness process integration. A				
	Schedule/Budget Note:	Project budget and schedul	e have bee	en rebaselined to	reflect the project	ct's extended scope	that was approve	ed by the Board in	September 2011.					

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				ACTIVE PR	ROJECTS – AG	ENCY/DEPARTI	MENT CATEGO	RY		
10	OC Waste &	Disposal Reporting	0/1	AB 939	\$500,000	\$453,405	\$46,595	\$453,405	Jul 2010 - Dec 2010	May 2011 - Dec 2012
	Recycling	Website		Funds					<u>Jul 2010 – Apr 2011</u>	May 2011 - Dec 2012
	Description:	The Disposal Reporting Sys electronically from landfill fe Recycling. These reports wi	e booths and	d from customer	s (waste haulers a	and jurisdictions). R	Reports are define	d by both Statewi	de standards and standards	s created by OC Waste &
	Schedule Phase	Build Schedule - Executing	Phase							
	Key Accomplishments:	A build project schedule has	s been devel	oped and work i	s underway. Key	accomplishments t	for this quarter inc	lude website desi	gn prototyping and initiation	of application programming.
	Schedule/Budget Note:	Project is on schedule and e	expected to b	pe completed un	der budget.					
11	OC Waste & Recycling	Accounts Receivable Replacement	0/1	Fund 299	\$450,000	\$233,600	\$216,400	\$233,600	Jul 2010 – Jan 2011 Jul 2010 – Apr 2011	May 2011 – Jun 2012 <u>May 2011 – Jun 2012</u>
	Description:	OC Waste & Recycling (OC issued to replace the existin		ousiness need to	replace its outda	ted Accounts Rece	ivable application	with an integrated	I Landfill Accounting softwa	re package. An RFP will be
	Schedule Phase	Build Schedule – Executing	Phase							
	Key Accomplishments:	Progress has been made by	the Vendor	to customize th	e new software to	meet OC Waste &	Recycling busine	ss requirements.		
	Schedule/Budget Note:	Project is on schedule and	expected to	completed under	budget.					
12	Public Defender	Expansion of Wireless	1/1	038 – Data	\$375,000	\$351,986	\$23,014	\$375,000	Jul 2011 – Sep 2011	Oct 2011 – Apr 2012
	NEW	Access at Superior Cour	t	Sys					Jul 2011 - Sep 2011	Oct 2011 - Apr 2012
	Description:		, District Atto	rney, Probation	Department and	Sheriff Department	. This will create	a common wirele	ourt facilities that will be acc ss infrastructure that will all	
	Schedule Phase:	Design Schedule – Procur	ement							
	Key Accomplishments:			, ,	0	•			,	roughs at each of the Justice asing.
	Schedule/ Budget Note:	Project is on schedule ar	nd on budge	et.						

^{3 -} Rebaselined Budget

#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule Actual Schedule Rebaselined Schedule				
				ACTIVE PF	ROJECTS – AG	ENCY/DEPARTI	MENT CATEGO	RY						
13	Sheriff	Court Operations Civil Process SDS Data System	1/1	Civil Trust Fund - Sher	\$600,000	\$403,111	\$196,889	\$500,000	Jan 2010 – Nov 2010 Jan 2010 – Nov 2010	Dec 2010 – Jun 2011 Dec 2010 – Nov 2011				
	Description:	Civil Code statutory and pro-	e Sheriff-Coroner Court Operations Division currently uses an automated civil processing system that is out-of-date and no longer provides the functionality required to assist with il Code statutory and procedural processing requirements. This project will replace the existing system with an off-the-shelf Civil Process package that offers improved data cessing and tracking capabilities. The system will be deployed to all five judicial offices.											
	Schedule Phase	Build Schedule – Executing												
	Key Accomplishments:	Data conversion is 95% com	plete. The	e new CAPS+ in	terface was comp	eleted, tested and a	ccepted. Supervi	sor training was c	ompleted 9/30/11, with User	training in progress.				
	Schedule/ Budget Note:	Project is on budget and on	schedule.	Go-Live for the	new system is on	target for Novemb	er 1, 2011.							
		Agency/Depart	ment Cat	egory Total	\$31,520,576	\$27,926,372	\$3,594,204	\$31,157,581						
	,	All Active Project Catego	ries as of	f 09/30/2011										

\$65,626,321

Active Project Grand Total

\$78,792,298

\$78,429,303

\$13,165,977

	#	Department	Project Name	Status B/S*	Funding Source	Approved Budgeted Funds	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN Original Schedule Actual Schedule Rebaselined Schedule	BUILD Original Schedule Actual Schedule Rebaselined Schedule
						COMPLE	TED PROJECT	S			
14	1	PA/PG	ePages Replacement (Case Management System) – Phase II	1/2	038-Data Sys	\$956,679	\$ 925,088	\$320,786	\$604,302	Design was completed as part of a separate project.	Nov 2008 – Aug 2009 Nov 2008 – Aug 2011
		Description:								stem that will provide PA/PG better service to Orange Co	
		Schedule Phase	Closing Phase – This proj	ect is cance	elled. A project to	research altern	ative solutions will b	oegin.			
		Key Accomplishments		to come u	p with a plan to	complete the pr	oject. The contract				ny significant progress during le decision not to extend the
		Schedule/ Budget Note:	The remaining balance of [See the detailed Risk A				t be expended. Th	is project is being	closed due to the	e Vendor's inability to meet C	County requirements.
			Con	npleted P	roject Totals	\$956,679	\$925,088	\$320,786	\$604,302		

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					FUTU	IRE PROJECTS				
15	Assessor	LAN Infrastructure Refresh	1/1	002 - Assessor	\$200,000		\$200,000	\$200,000	TBD	TBD
	Description:	This project will upgrade redundancy. The upgrade							ents are almost 10 years old	and there is no
	Schedule/ Budget Note:	Project is scheduled to b	egin 2 nd quar	ter FY11-12.						
16	CEO/IT	Refresh of VM Infrastructure	1/1	289 IT/ISF	\$551,600		\$551,600	\$551,600	TBD	TBD
	Description:	thirds of the servers in the capacity and availability	ne infrastructuissues to cor r supported b	ure will 5 years asider as the re- by the manufac	old. This is the inc sources are consu turer. CEO/IT is re	dustry standard end imed past the point	l-of-life timeframe where the virtual	for most hardwar servers are no lo	geability of the infrastructure. e, especially those that are i nger highly available. In add le its platform and servers ar	n use 24/7. There are also ition, the version of VMWare
	Schedule/ Budget Note:	Project is on hold per dir	ection of the	CIO.						
17	Clerk-Recorder	Auto Indexing Software	e 1/1	059 C-R	\$175,000		\$175,000	\$175,000	TBD	TBD
	Description:	Software required to ass	ist with autor	matic indexing o	of recordable docu	iments and redaction	on of social securi	ity numbers on ne	wly recorded documents.	
	Schedule/ Budget Note:	Project is scheduled to b	egin 2 nd quai	rter FY11-12.						
18	Clerk-Recorder	Microfilm Conversion	1/1	12D C-R	\$1,200,000		\$1,200,000	\$1,200,000	TBD	TBD
	Description:	The objective of the projein these records (e.g. SS	ect is to conv SN). Project v	ert microfilm co will also allow n	pies of official rec nore efficient acce	ords (e.g. property ss and service to th	records) into a di ne public.	gital format to allo	w for redaction of sensitive p	orivate information contained
	Schedule/ Budget Note:	Project is scheduled to b	egin 2 nd quar	ter FY11-12.						

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					FUTU	IRE PROJECTS				
19	Clerk-Recorder	Redaction	1/1	12D C-R	\$2,000,000		\$2,000,000	\$2,000,000	TBD	TBD
	Description:	The objective of the proj	ect is to reda	ct social securit	y numbers from a	pproximately 23,00	00,000 documents	s in accordance wi	th state mandate to protect p	privacy rights of individuals.
	Schedule/ Budget Note:	Project is scheduled to b	oegin 2 nd quar	ter FY11-12.						
20	Health Care Agency	Electronic Health Records	1/1	MHS Act Prop 63-84% State -8% Federal- 2% Fees/License s/Other - 4% NCC - 2%	\$18,296,607		\$18,296,607	\$18,296,607	TBD	TBD
	Description:	The objective of this proj transition from a paper-b						nic health records	(EHR) system. The system	will allow the agency to
	Schedule/ Budget Note:	Project is scheduled to b	egin 2 nd quar	ter FY11-12.						
			Future P	roject Total	\$22,423,207	TBD	\$22,423,207	\$22,423,207		
	All Active,	Closed & Future IT Pro	ojects as of	f 09/30/2011						
				Grand Total	\$102,172,184	\$66,551,409	\$35,909,970	\$101,456,812		