



CEO's Message



Department Reorganization and Name Changes

As many of you may be aware, the Board of Supervisors approved the reorganization and name changes of several County departments this week. These changes are part of our commitment to make it easier for you – our greatest asset – to perform your jobs more effectively, efficiently and better serve the residents of Orange County.

As such, some functions of the Resources & Development Management Department, Housing & Community Services, Public Library and the Health Care Agency's Animal Care Services division have been restructured to create two new departments: **OC Public Works** and **OC Community Resources**.

OC Public Works will consist of OC Planning & Regulations, OC Road & Flood and OC Facilities. The functions of OC Planning & Regulations will be Planning, Building & Safety, Watershed and the Agricultural Commissioner. OC Engineering will include the Road Program, Flood Control,

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Life Events Based Web Site Gives Fresh Face to County

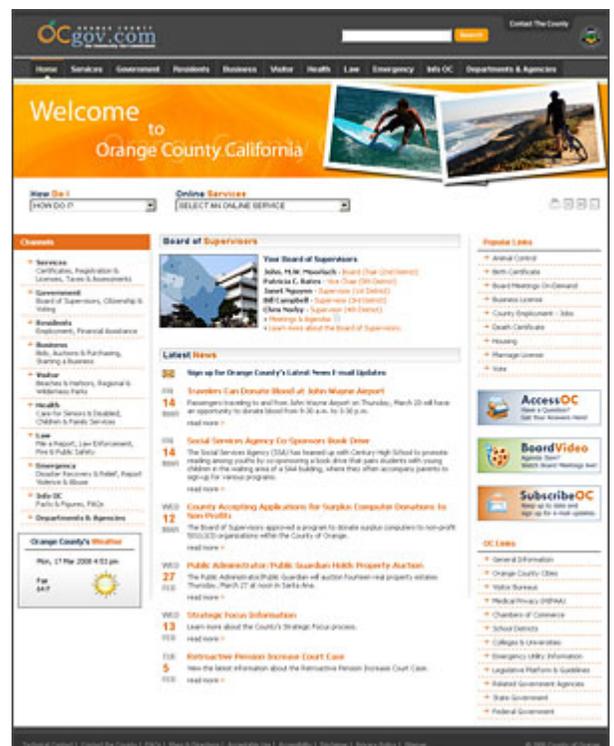
A fresh face is on County business as the new, life events based County web site is launched. The site easily connects residents with online services by gathering information according to significant life events that commonly occur, such as starting a business or having a baby. These everyday life events are sorted into 10 categories: Services, Government, Residents, Business, Visitor, Health, Law, Emergency, Info OC and Departments & Agencies.

“Our new web site helps us serve our community better by focusing on the questions that arise in everyday life,” said Board Chairman John M.W. Moorlach. “Now our residents can find the information and services they need without having to be savvy on how government is structured. This is a good example of how Orange County uses Information Technology to enhance the

delivery of services to our constituents.”

The new organization is quickly comprehended and easily navigated, offering effective and immediate information to residents and business owners. For instance, the business section of the new site provides a range of information from the initial steps of starting a business to permits to tax information.

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Surveyor, Operations Maintenance and Construction. Lastly, OC Facilities will house Real Estate, Project Management, Facilities Operations and Transportation Services.

OC Community Resources will be made up of OC Community Services, OC Public Libraries, OC Parks and OC Animal Care. The functions of OC Community Services consist of programs previously operated under the Housing & Community Services department; they are: Community Investment, Housing, Human Relations, Office on Aging & Homeless Prevention and Veterans Services. All services of the Public Library, OC Parks and Animal Care Services will operate under the OC Community Resources.

The Integrated Waste Management Department and Dana Point Harbor Department will now be called **OC Waste & Recycling** and **OC Dana Point Harbor**, respectively. The new names of these departments will make County services more apparent to our community.

If you have questions on how the County reorganization will affect your department or program, I invite you to talk to your supervisor. A copy of the County's new organizational chart can be found on our web site, www.ocgov.com, under the Info OC section.

Thank you again for all that you do to contribute to the success of Orange County.

Sincerely,

Thomas G. Mauk
County Executive Officer

Good Governance is Key for New Performance Audit Department



Steve Danley settles into his new position as the County's Performance Audit Director.

A new County department – The Office of the Performance Audit Director – was created by the Board of Supervisors at the start of the year to assist the County in reaching its mission, goals, and objectives. Steve Danley, previously the Director of Administration with the Resources and Development Management Department (RDMD), was appointed the position of directing the new Performance Audit function.

The department will provide independent and objective analyses of the County's vast programs to allow executive management and the Board of Supervisors to improve program operations, reduce costs and, ultimately, contribute to public accountability and service.

"The Board really cares about good governance and I will bring a practical approach to this new role," said Danley. "Having been an administrative manager for several County de-

partments, I understand the types of issues departments face and will help find reasonable solutions."

Danley began with the County nearly 26 years ago as an intern in the Human Resources Department. The internship turned into a permanent position and since that time, he has worked in various departments, including the Integrated Waste Management Department, RDMD and the County Executive Office.

Noting the creation of the Performance Audit Department to be an exciting opportunity to promote good governance, Danley looks forward to working alongside departments and agencies to measure program effectiveness and improve County operations.

The types of audits conducted by the forthcoming five person department will focus on program effectiveness, economy and efficiency reviews, prospective assessments, as well as consultations or advisory services.

"Coming into a newly created position and department has some challenges," said Danley. "The CEO Tom Mauk, Auditor-Controller David Sundstrom, and Internal Auditor Peter Hughes have been very helpful in offering foundational ideas, consultations and helping the department come together."

Sheriff's Volunteers Appointed as Professional Service Responders

Last month, 56 men and women were appointed as Professional Service Responders (PSR) for the Sheriff-Coroner's Office at a department ceremony. As community volunteers, PSRs generously donate their time and trained services to accomplish important assignments and enhance the department's operations.

"Professional Service Responders sacrifice their personal time, time they could be with their family, time they could be doing other things and actually earning income, but the truth is they volunteer because they want to give back to our community," said Acting Sheriff Jack Anderson.

Once appointed, PSRs may work with sworn reserve deputies in units such as Search and Rescue, High Tech Services, Aero Squadron and the Chaplain Program. Others volunteer weekly at John Wayne Airport, mobile neighborhood watches and various community and non-profit events.

Many volunteers have specialized skills from private sector experience in areas such as robotics, law, medicine, accounting, architecture or photography. On the surface these fields may appear distant from law enforcement; however, these skills have been useful during various assignments and have proved to be valuable resources for the department.

After the newly appointed PSRs received their recognition at last month's ceremony, an experienced PSR was presented with the Excellence in Volunteerism Award. Since his appointment in 2002, George Ridley has given more than 1,000 hours of service as a backup photographer, often jumping to an assignment at a moment's notice.

Ridley's recent volunteer endeavors involved flying photo missions for the Terrorism Early Warning Group. The mission of the project was to photograph every potential high-profile terrorist target in Orange County. He flew a total of 28 flights, resulting in 49 flight hours and approximately 148 hours dedicated to the project. As the only volunteer actively involved in the project, his dedi-

cation exemplified the value of PSRs in the Sheriff's department.

More than 15,200 hours were donated by PSRs last year alone at an estimated cost value of \$1.1 million. As part of the training to become a PSR, volunteers must become skilled in cardiopulmonary resuscitation and the community emergency response team, commonly known as CPR and CERT, respectively.



Sheriff's Department Professional Service Responder George Ridley (center) receives the Excellence in Volunteerism Award by Chairman Moorlach (left) and Acting Sheriff Anderson (right) at a department ceremony.

Ladies Leapt for Love

As Commissioner of Marriages, Clerk-Recorder Tom Daly and his staff served 122 couples tying the knot Feb. 29, a time folklore says women traditionally propose to men in honor of Leap Year.

“Leap Year only comes once every four years, so it makes for a memorable wedding anniversary,” said Daly, whose office offered ceremonies in downtown Santa Ana and at the department’s South County branch office.

Newlyweds Richard Doyen and Marissa Aulisi said they decided to marry on Friday “so after 40 years, it will only be our tenth anniversary! We always want to stay young at heart and, thanks to this day, we will.”



Ebelin Cortez, Clerk-Recorder’s office, administers an oath to a couple applying for their marriage license.



Clerk-Recorder officiant Omar Alvarado presides over a wedding ceremony in the Old Orange County Courthouse.

For those who want a memorable wedding date but Valentine’s Day and Leap Year arrived too soon, take heart – there’s always 8/8/08. Because the number 8 is considered to be the luckiest in China, some experts predict this day will be the most popular of the year.

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Although these varied services are provided by different government agencies, they are now grouped together in one, convenient location.

This is the first phase of a comprehensive web site re-design that will include most County agencies and departments later this year.

“The technology we have implemented will enable smarter, more efficient processes both within the County, and in the future, with our

business partners and community organizations,” said Chief Information Officer Satish Ajmani. “Today’s portal focuses on Orange County’s specific services and information. Tomorrow’s vision is to expand the scope to include information for ‘any government’, thus making ocgov.com the government portal of choice – a one-stop-shop for the public.”

Visit the new County of Orange web site at www.ocgov.com.

Katie Wheeler Library Opens Its Doors



Lines form at the circulation desk, where eager patrons checked-out materials and signed-up for new library cards.

More than 700 guests celebrated the grand opening of the Katie Wheeler Library branch Saturday, Feb. 23 in Irvine, including Chairman John M. W. Moorlach and Supervisor Bill Campbell.

Eager patrons crowded the circulation desk, signing up for new library cards and checking out books.

The library is located at the site of the original Irvine family ranch home, which was destroyed by a fire in 1965. Using old photographs and architectural drawings, the house was restored with help from the Irvine Foundation, the City of Irvine, the OC Public Libraries, OC Parks and the Orange County Historical Commission.

Please visit www.ocpl.org to learn more.



Top row (left to right): Chairman John M.W. Moorlach, Ms. Joan Irvine Smith and Supervisor Bill Campbell

Bottom row (left to right): Villa Park Mayor Pro Tem James Rheins, Brea Councilman Ron Garcia, Acting County Librarian Helen Fried, Irvine Mayor Beth Krom, Mrs. Helene Huyler (Katie Wheeler's daughter), Mrs. Nita Connelly (Katie Wheeler's daughter), Irvine Councilwoman Christina Shea, Irvine Councilman Dr. Steven Choi and Irvine Councilman Larry Agran

Get The 411 On OC County Counsel

- The Orange County Counsel’s Office acts as the legal advisor to the Board of Supervisors and all County agencies and departments. Department attorneys represent the County in civil litigation, as well as child abuse or neglect cases for the Social Services Agency, and mental health, probate conservatorships and decedents’ estates for the Public Administrator/Public Guardian’s Office.
- Its 69 attorneys and 36 support staff are dedicated to the principle that thoughtful, credible and ethical legal services lead to fewer lawsuits, lower liability costs, more effective public services and better County government.
- County Counsel attorneys litigate major cases involving important issues of public policy and tens of millions of taxpayer dollars; represent the County in hundreds of smaller cases; draft, review and assist with the implementation of legislation and ordinances; annually draft or revise approximately 2,000 County contracts; provide ongoing, daily legal consultation to all County departments providing services to the public; issue hundreds of written opinions and memoranda conveying legal advice to County officials; and annually assist County departments in responding to thousands of subpoenas and requests for County records.
- Attorneys specialize in all areas of government law, including: aviation, child welfare, civil rights, claims, elections, environmental protection, ethics in government, financial assistance to the indigent, flood control, jail operations, labor and employment, land use, law enforcement, open meetings, planning and zoning, probate, property tax, public finance and accounting, public health, public records, public works and construction, purchasing, real estate, waste management and water quality.



25 Years

James Hicks
District Attorney

Jeffery Ferguson
District Attorney

Joyce Krall
Health Care Agency

Stephen Penkoff
Public Defender

Dennis Sakai
Public Defender

Jeffrey Guyer
Sheriff-Coroner

Patrick Duff
Sheriff-Coroner

Cheryl Poynter
Social Services Agency

Michael Williams
Integrated Waste
Management Department

Alicia Raish
Resources & Development
Management Department

20 Years

Susan Nunes
Auditor-Controller

Mark Finley
Auditor-Controller

Edwin Burnett
District Attorney

Laurie Hungerford
District Attorney

Helena Chang
Child Support Services

30 Years

Mark Sevigny
District Attorney

Daniel Hake
Sheriff-Coroner

Thanh Tran
Social Services Agency

Anita Portillo
Health Care Agency

Abraham Sanchez
Health Care Agency

David Rios
Sheriff-Coroner

Wellington Bennett
Probation

Vaneva Stone
Probation

Robert Eason
Sheriff-Coroner

Thomas Chevallier
Sheriff-Coroner

Robert Naranjo
Sheriff-Coroner

Angel Andrade
Sherriff-Coroner

Jean Joyce-Slater
Sherriff-Coroner

Krinstine Garcia
Sherriff-Coroner

Larry Forrester
Sheriff-Coroner

Peggy Gonzalez
Sheriff-Coroner

Eric Kaesman
Sheriff-Coroner

Ken Hoffman
Sheriff-Coroner

Daniel Downey
Sheriff-Coroner

Maria Manriquez
Sheriff-Coroner

Hal Brotheim
Sheriff-Coroner

Daniel Amon
Sheriff-Coroner

Terry Hart
Sheriff-Coroner

Eliza Ramirez
Sheriff-Coroner

Janet Strong
Sheriff-Coroner

William Youngson
Sheriff-Coroner

Bradford Blakely
Sheriff-Coroner

Christina Brown
Sheriff-Coroner

Charles Jansen
Sheriff-Coroner

Steven Kelch
Sheriff-Coroner

Nelda Sanchez
Social Services Agency

Lourdes Chavez
Social Services Agency

Maria Larres
Social Services Agency

Jeannette Torres
Social Services Agency

Lata Makhija
Social Services Agency

Mai Nguyen
Social Services Agency

Beatriz De La Riva
Social Services Agency

Patricia Perry
Social Services Agency

Pamela Miller
Social Services Agency

Roberta Pehrson
Social Services Agency

Robin Dougherty
Social Services Agency

Rosa Rico
Social Services Agency

Maher Al-Masri
Resources & Development
Management Department

Richard Hoisington
Resources & Development
Management Department

Mary Ngayan
Sheriff-Coroner

Linda Lee
John Wayne Airport

Michele Villanueva
Resources & Development
Management Department

Lance Moyers
Integrated Waste
Management Department

County Connection

County Connection is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail ask.the.ceo@ocgov.com with any suggestions and comments.

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