

ORANGE COUNTY RESOURCES GUIDE For ASIAN and PACIFIC ISLANDERS



July 22, 2011

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ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

BEHAVIORAL HEALTH SERVICES DIRECTORY

A comprehensive directory of Orange County Health Care Agency-Behavioral Health Services and county contracted mental health resources can be found at http://ochealthinfo.com/docs/behavioral/BHS-Directory.pdf

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Adult Mental Health Services (AMHS)-Inpatient/Residential

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--College Hospital, Costa Mesa

Region: Countywide

Address: 301 Victoria St. Costa Mesa, CA 92627

Phone: (714) 834-6900

Key Contact: Evaluation and Treatment Services (ETS)

Web Address: http://www.collegehospitals.com/

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Royale Mission Viejo Psychiatric Health Facility

Region: Countywide

Address: 23228 Madero St. Mission Viejo, CA 92691

Key Contact: Evaluation and Treatment Services (ETS) (714) 834-6900

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal and those without funding as County of Orange Health Care Agency resources permit

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Royale Therapeutic Residential Center

Region: Countywide

Address: 1030 W. Warner Ave. Santa Ana, CA 92707

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this psychiatric evaluation unit provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted

Region: Countywide

Address: 1030 W. Warner, Santa Ana, 92707

Key Contact: Linda Molina, Director Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Western Medical Center, Anaheim

Region: Countywide

Address: 1025 S. Anaheim Blvd. Anaheim, CA 92805

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: http://www.westernmedanaheim.com/default

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, MediCare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services-Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Royale Therapeutic Residential Center

Region: Countywide

Address: 1030 W. Warner Ave. Santa Ana, CA 92702

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare, Private Pay and Unfunded as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Extended Care, West Anaheim Therapeutic Residential Center

Region: Countywide

Address: 645 S. Beach Blvd., Anaheim, CA 92804

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare and Private Pay

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: Extended Care, Westminster Therapeutic Residential Center

Region: Countywide

Address: 206 Hospital Circle, Westminster, CA 92683

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare and Private Pay

Language(s): English, Spanish, Vietnamese, and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Homeless Multi-Service Center

Servicing: Adults age 18 to 65

Facility: County Contracted

Region: Countywide

Key Contact: Danielle Craycroft, Service Chief I, (714) 796-0200

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing program, services at the Homeless Multi-Service Center include evaluation and assessment, individual and group counseling, substance abuse prevention, education, case management, referral services, housing services, vocational services and other therapeutic activities, including an opportunity to have a consultation with a psychiatrist. The Center also provides a hot lunch, a light breakfast and snacks, access to shower facilities, laundry services, local telephone calls, clothing, bus vouchers and a place for consumers to receive their mail, and referrals to appropriate Health Care Agency Mental Health services according to their need. Daily transportation is provided between the County's mental health short-term housing programs and the Center. The goal of the Center is to provide homeless disabled individuals with assistance in an atmosphere in which they feel safe, comfortable to engage in services and address their illness.

Eligibility: Must be homeless, mentally disabled, and referred from County-contracted short-term housing providers, community outreach workers, community social service referrals, consumer referrals and walk-ins

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 6 a.m. to 4 p.m. daily, 7 days a week, 365 days a year

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Short-Term Housing Services

Servicing: Adults age 18 to 65

Facility: County Contracted

The Welcome House, Anaheim

The Friendship Shelter, Laguna Beach

Region: Countywide

Key Contact: Judy Iturriaga, Service Chief I

Phone: (714) 796-0203 for referral

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, the Short-Term Housing program provides temporary emergency shelter to homeless clients linked with County of Orange Adult Mental Health Services and County Contracted clinics. Clients must have a proposed housing plan developed together with their Care Coordinator and work towards the goal of securing permanent housing. Average stay ranges from 4 to 6 weeks.

Eligibility: Please contact the Residential Care and Housing office, (714) 796-0200

Language(s): English, Spanish, and Vietnamese (provided by referring Care Coordinators)

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

EMPLOYMENT WORKS

Servicing: Adults who are receiving services from Orange County's mental health clinics or mental health outpatient clinics of county contractor

Facility: County Operated

Address: North County, Cedarbrook Business Park: 12882 Garden Grove Blvd. Suite #A, Garden

Grove, CA 92843

South County: 23871 Via Fabricante, Suite 401 & 402, Mission Viejo, CA 92691

Region: Countywide

South County (949) 900-0550 **Fax:** (949) 900-0555

Key Contact: Barbara Greenfield, LCSW, Service Chief, (714) 796-0266

Web Address: www.ocgoodwill.org

Program Description: Supportive Employment Program that offers individuals who are seriously and persistently mentally ill the opportunity to participate in supported Employment Services. Employment WORKS offers individualized job placement and supportive vocational services.

Eligibility: Orange county residents who are receiving services from County and County Contract mental health outpatient clinics.

Language(s): English, Spanish, and Vietnamese

OASIS (OLDER ADULT SUPPORT AND INTERVENTION SYSTEM)

Servicing: Older Adults ages 60+ and homeless

Facility: County Contracted

Region: Countywide

Address: P.O. BOX 355, Santa Ana, CA 92702

Phone: (714) 972-3700

Web Address: www.ochealthinfo.com/

Program Description: OASIS (Older Adult Support and Intervention System) offers evaluation, assessment, intensive case management, individualized treatment, In-Home mental health services, 24/7 crisis intervention, medication management, nursing services, family support, housing, employment and transportation assistance. Referrals are accepted from the community, primary care providers, mental health and substance abuse services.

Eligibility: Homeless and at risk

Language(s): English, Spanish, Vietnamese, and Languages for Asian and Pacific Islanders

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

OPPORTUNITY KNOCK (OK)

Servicing: Adults, Outpatient

Facility: County Contractor

Region: All of Orange County

Address: 12800 Garden Grove Blvd., Suite F, Garden Grove, CA 92843

Phone: (714) 620-8131 **Fax:** (714) 620-8132

Key Contact: Anthony Delgado, Program Manager, (714) 834-5572

Web Address: www.ochealthinfo.com/mhsa

Program Description: The Opportunity Knocks Program works with the Orange County Jail System, Community Outreach Team and Evaluation and Treatment Services (ETS) to provide a wide range of recovery and rehabilitation-focused services to adults who have a serious mental illness and who are involved in the criminal justice system. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but are not limited to the following:

- A. Crisis management
- B. Housing services
- C. 24-hour day a week intensive case management
- D. Community-based Wraparound Recovery Services
- E. Vocational and Educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/Representative payee support
- I. Flexible Fund account for immediate needs
- J. Transportation
- K. Illness Education and self-management
- L. Medication Support
- M. Dual Diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization and meaningful community role

Eligibility: Target population is the chronically mentally ill, homeless or in eminent risk of homelessness with history of, or currently in the correctional mental health unit in Orange County Jail. May or may not be dually diagnosed.

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday (some Saturday programming), 24 hours, 7 days a week crisis response

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

OUTREACH and ENGAGEMENT

Servicing: Adults ages 18 to 65, Outpatient

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 200, Anaheim, CA 92805

Phone: (714) 517-6355 **Fax:** (714) 517-6345

Key Contact: Barbara Greenfield, LCSW, Service Chief (714) 796-0266

Web Address: www.ochealthinfo.com/mhsa

Program Description: Outreach and Engagement services to the unserved and underserved mentally ill population who is homeless or on the verge of becoming homeless.

Eligibility: Orange County Residents

Language(s): English, Spanish, Vietnamese, Thai, and French

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC ASIAN UNIT (PAU) CLINIC

Servicing: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 14140 Beach Blvd Suite 200, Westminster, CA 92683

Phone: (714) 896-7574 **Fax:** (714) 896-7332

Key Contact: Suzie Dong-Matsuda, Service Chief

Web Address: www.ochealthinfo.com/behavioral

Program Description: The Adult Pacific Asian Outpatient Clinic serves primarily monolingual individuals, age 18 years and older who are living with a chronic and persistent mental illness. The clinic provides assessment, linkage, individual and group therapy, case management, medication support and a variety of recovery services for adults.

Eligibility: Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources, and a history of psychiatric hospitalization.

Language(s): Vietnamese

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC ASIAN UNIT- PROGRAM for ASSERTIVE COMMUNITY TREATMENT (PAU PACT)

Servicing: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 1200 N Main Street, Suite 20, Santa Ana, CA 92701

Phone: (714) 480-6767 **Fax:** (714) 568-4362

Key Contact: Tuong C. Nguyen, Service Chief

Web Address: www.ochealthinfo.com/behavioral

Program Description: The Adult Pacific Asian Program for Assertive Community Treatment (PAU PACT) serves primarily monolingual Pacific Asian individuals, ages 18 years and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): Cambodian, Loatian and Thai

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC CLINIC

Servicing: Adults, 18 years of age and older, Outpatient

Facility: County Contract

Region: Countywide

Address 1: 1717 Orangewood Ave., Suite I, Orange, CA 92868

Phone: (714) 712-8340 **Fax:** (714) 712-8344

Language(s): English, Spanish and Vietnamese

Hours of Operation: Monday - Friday, 8:30 a.m.-5 p.m. and Wednesday 9 a.m.-6 p.m.

Address 2: 13950 Milton Avenue, Suite 303, Westminster, CA 92683

Phone: (714) 901-4629 **Fax:** (714) 901-4639

Language(s): English, Vietnamese, Chinese

Hours of Operation: Monday through Friday, 8:30 a.m.–5 p.m.

Key Contact: Bradley Hovda, Service Chief .(714) 834-5455

Web Address: www.pacificclinics.org

Program Description: These programs provide mental health services to adults with severe and persistent mental illness. Services provided include psychiatric evaluation, case management, psychosocial rehabilitation, individual, group family/couples therapy, crisis intervention, vocational counseling, substance abuse/mental health groups, recreational therapy program, and clubhouse/drop-in services. The overall goal of the rehabilitation program is to maximize the consumers' level of functioning in the community through assisting them to work toward their personal goals. Consumer Training Program and Vocational Specialists are available on site.

Eligibility: Medi-Cal

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

TELECARE And ORANGE (TAO)

Servicing: Adults, Outpatient

Facility: County Contractor

Region: Countywide

Address: 2531 W. Woodland Drive, Anaheim, CA 92801

Phone: (714) 226-9888 **Fax:** (714) 226-9887

Web Address: www.ochealthinfo.com/mhsa

Key Contact: Anthony Delgado, Program Manager, (714) 834-5572

Program Description:

A Full Service Partnership is evidence and strength based model with the focus on the person rather than the disease. Multidisciplinary teams will be established including the client, psychiatrist, and Personal Service Coordinator (PSC). Whenever possible, these multidisciplinary teams will include a mental health nurse, marriage and family therapist, clinical social worker, substance abuse specialist, education/vocational specialist, peer specialist, and family members. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but are not limited to the following:

- A. Crisis management
- B. Housing services
- C. 24-hour, 7 day a week emergency response
- D. Community-based Wraparound Recovery Services
- E. Vocational and Educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/Representative payee support
- I. Flexible Fund account for immediate needs
- J. Transportation
- K. Illness Education and self-management
- L. Medication Support
- M. Dual Diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization and meaningful community role

Eligibility: Chronically mentally ill, homeless or in eminent risk of homelessness. May or may not be dually diagnosed.

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday (some Saturday programming)

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

WELLNESS CENTER

Servicing: All of Orange County

Facility: County Contractor Providence

Region: County

Address: 18910 N. Bush, Santa Ana, CA. 92706

Phone: (714) 361-4860 **Fax:** (714) 361-4861

Key Contact: Anthony Delgado, Program Manager (714) 834-5572

Web Address: www.ochealthinfo.com/mhsa

Program Description: The Wellness Center is for members who have achieved a high level of recovery and offers programming that is culturally and linguistically appropriate. Many groups and classes offered focus on personalized socialization, relationship building, and assistance maintaining benefits, employment goals, and exploring educational opportunities. The Wellness Center is grounded in the recovery model and facilitates and promotes recovery and empowerment through their staff and their interaction with members.

The Wellness Center is a space for people to develop opportunities for socialization and growth in other areas of life outside the mental health system. It is a safe place there people can explore their potential in ways that have been either inaccessible or perceived as impossible in the past. The members and staff are proof of recovery and represent a step towards a more transparent and transformative system.

Eligibility: Must currently be or have history of mental health services. The wellness center is designed to support mental health consumers who have achieved a higher level of recovery and independence in the community through their process of exploration and reintegration back into mainstream.

Providing Language(s): English, Spanish, Vietnamese, and Farsi

Hours of Operation: 8 a.m.-5 p.m., Monday-Thursday; 8 a.m.-7:30 p.m., Friday; and

8 a.m.-5 p.m., Saturday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient Services

Servicing: Adults & Adolescents, Outpatient

Facility: County Operated

Region: West servicing Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton,

Sunset Beach and Westminster

Address: 14140 Beach Blvd., Suite 120, Westminster, CA 92683

Phone: (714) 896-7574 **Fax:** (714) 896-7332

Key Contact: Jacqueline Williams, Service Chief

Web Address: www.ochealthinfo.com/adas

Program Description: Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

Eligibility: Orange County families at risk or experience alcohol, drug or mental health problems

Language(s): English, Spanish, Vietnamese, and American Sign Language

Hours of Operation: 8 a.m.–6 p.m., Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence

Serving: Behavioral Health Services

Facility: County Operated

Region: Countywide

Address: 600 W. Santa Ana Blvd., Suite 510, Santa Ana, CA 92701

Phone: (714) 667-5600 **Fax:** (714) 667-5612

Key Contact: Clayton Chau, M.D., Ph.D., Associate Medical Director

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: The Center of Excellence strives to reduce mental health disparities in Orange County through effective utilization of education, research, training and advocacy as tools.

Eligibility: N/A

Language(s): English, Spanish, Vietnamese, Farsi, Chinese Mandarin, Chinese Cantonese, Chinese Chaozhou, Japanese, Sinhalese, Urdu, and American Sign Language

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Integrated Community Services (ICS)-Community Home

Serving: The Integrated Community Services-Community Home pilot project (ICS) serves Transitional Age Youth, adult and older adult participants that are being provided with primary care services at Korean Community Services (KCS), Vietnamese Community of Orange County (VNCOC) or Central City Community Health Center (CCCHC) clinics, but are in need of mental health services.

Facility: County Operated and County Contracted

Region: Countywide

Address: 2035 E. Ball Road Suite C, Anaheim, CA 92806

Phone: (714) 517-6100 **Fax**: (714) 517-6139

Key Contact: Hanh Truong, htruong@ochca.com

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: The Integrated Community Services (ICS)-Community Home Pilot project provides outreach into the medical community to facilitate bi-directional services to fully integrate both physical and mental health care. This collaboration with community medical clinics and county mental health programs is a healthcare model that will prove to bridge the gaps in service for the underserved low-income community and increase better overall health outcomes for the patients involved. In the ICS Community Home project a Mental Health Team (Psychiatrist, BHS Clinician and Mental Health Caseworker) will be brought into existing community health clinics: Asian Health Center and Korean Community Services. Bringing in each team to complement existing patient services allows full integration of patient care in each location.

Eligibility: Orange County Residents, Medi-Cal or MSI enrolled or eligible, Primary Care and Mental Health Care needs

Language(s): English, Spanish, Vietnamese and Korean

Hours of Operation: Asian Health Center 9 a.m.-6 p.m., Monday-Friday; Korean Community Services 9 a.m.-5:30 p.m., Friday; Central City Community Health Center 9 a.m.-6 p.m., Monday-Friday and 9 a.m.-3 p.m., Saturday

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Integrated Community Services Program (ICS)-County Home

Serving: The ICS Program provides primary health care services to Orange County transitional age youth, adult and older adult Orange County residents who are receiving behavioral health services at the Anaheim, Westminster or Santa Ana County Clinics. These individuals must be Medi-Cal or MSI eligible.

Facility: County Operated

Region: Anaheim, Westminster, Santa Ana

Address: 2035 E. Ball Road Suite C, Anaheim, CA 92806

Phone: (714) 517-6100 Fax: (714) 517-6139

Key Contact: Terri Styner, tstyner@ochca.com

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: The Integrated Community Service Program provides primary medical care services to transitional age youth, adults and older adults who are residents of Orange County, Medi-Cal or MSI eligible, and receiving behavioral health services at the Santa Ana, Westminster or Anaheim County Clinics. The program provides case management, care coordination, supportive counseling, educational groups, medication consultation, and linkage to community resources.

Eligibility: Orange County Residents, Current Behavioral Health Care clients at Westminster, Santa Ana or Westminster County Clinic and Medi-Cal or MSI eligible

Language(s): English, Spanish, Vietnamese and Korean

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Orange County Accept (OC Accept)

Serving: Orange County residents

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Rd., Suite 100 C, Anaheim, 92806

Phone: (714) 517-6100 **Fax:** (714) 517-6139

Key Contact: Hieu Nguyen, hnguyen@ochca.com

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: OC ACCEPT provides community-based mental health and supportive services to individuals struggling with and/or identifying as LGBTIQ (Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning) and the people important in their lives. The program specializes in addressing issues that are common in the LGBTIQ community, such as confusion, isolation, grief and loss, depression, anxiety, suicidal thoughts, self-medicating with drugs and high risk behaviors, self-esteem challenges, victims of bullying, trauma, homelessness, and lack of familial support. OC ACCEPT seeks to provide a safe environment with acceptance and compassion for individuals to express their feelings, build resilience, become empowered and connected with others for support. The program also raises awareness and reduce stigma by providing education about the LGBTIQ population to the community at large.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Orange County Community Cares Project (OC CCP)

Serving: Transitional Age Youth, adult, older adult

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 100-C, Anaheim, CA. 92806

Phone: (714) 517-6100 **Fax**: (714) 517-6139

Key Contact: Nhung Phan, Psy.D., nphan@ochca.com

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: Orange County Community Cares Project (OC CCP) strives to improve access to mental health services and decrease the negative effects of untreated mental illness. The program provides a referral-based system for individuals to receive short-term *pro-bono* mental health treatment by a multidisciplinary team: project lead, clinicians, and peer mentors. Staff delivers culturally and linguistically appropriate assessments, case management, individual psychotherapeutic services, and follow-up services to evaluate effectiveness and satisfaction of services. All individuals who are referred to the OC CCP program will be initially evaluated by program staff during intake interview. If eligible, the participant will be linked to a provider who best meets their needs.

Eligibility: Orange County residents with no insurance or benefits, needs access to services and possess mild to moderate symptoms

Language(s): English, Spanish and Vietnamese

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence

The Recovery Education Institute

Serving: Orange County residents

Facility: County Contracted--Recovery Innovations

Region: Countywide

Address: 171 S. Anita Drive, Suite 100, Orange, CA 92868

Phone: (714) 978-1005 **Fax:** (714) 978-1057

Key Contact: Nicole Demendenko, Education Director

Web Address: http://www.recoveryinnovations.org/

Program Description: The Recovery Institute provides pre-vocational workshops and student advisement and some college level courses offered through Alliant University.

Eligibility: Orange County residents age 18 and older who are receiving services from Orange County Health Care Agency- Behavioral Health Systems of Care, and family members referred from current services

Language(s): English, Spanish, Vietnamese, Korean and Farsi

CHILD GUIDANCE CENTER -SANTA ANA

Servicing: Children & Youth, Age 0-21, Outpatient

Facility: County Contractor

Region: East serving Santa Ana, Tustin, Orange, Irvine, and Costa Mesa

Address: 525 N Cabrillo Park Dr., Suite 300, Santa Ana, CA 92701

Phone: (714) 953-4455 **Fax:** (714) 542-2793

Key Contact: Tay Sandoz

Web Address: http://www.cgcoc.org/

Program Description: Child Guidance Center, Inc. (CGC) is a non-profit organization dedicated to empowering children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems

Eligibility: Medi-Cal

Language(s): English, Spanish, Korean, and Romanian

Hours of Operation: 8 a.m.- 8 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday

CLINICAL EVALUATION and GUIDANCE UNIT (CEGU)

Servicing: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363 **Fax:** (714) 935-8112

Key Contact: Julie Khan, Service Chief II

Web Address: www.ochealthinfo.com/cys

Program Description: CYS County staff provide assessment and treatment services to youth during their stay at the SSA shelter home, Orangewood Children's Home and afterwards until continued treatment at a local clinic can be arranged.

Eligibility: Admission to Orangewood Children's Home or SSA consideration for admission to OCH may include Medi-Cal

Language(s): English, Spanish, Vietnamese- Provision for other languages as necessary

CLINICAL EVALUATION and GUIDANCE UNIT- JUVENILE HALL/PROBATION

Servicing: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363 **Fax:** (714) 935-8112

Key Contact: Frank Gonzalez, Service Chief I

Web Address: http://egov.ocgov.com/ocgov/Probation/Juvenile%20Institutions/Juvenile%20Hall

Program Description: CYS County staff provide assessment & treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Juevenile Camps & the Youth Leadership Academy.

Eligibility: All incarcerated youth

Language(s): English, Spanish, and Vietnamese

KOREAN COMMUNITY SERVICES - Outreach and Engagement

Servicing: Children & Youth, Age zero to 15

Facility: County Contractor

Region: Countywide

Address: 7212 Orangethorpe Ave., Suite 8, Buena Park, CA 90621

Phone: (714) 449-1125 **Fax:** (714) 562-8729

Key Contact: Sarah Jun

Web Address: www.kcservices.org

Program Description: This program reaches out to children, youth, and their families of Orange County who are in need of mental health services and links them to a Full Service Partnership (FSP) or other mental health services in the community.

Eligibility: Based on clinical need

Language(s): English, Vietnamese, and Korean

MENTAL HEALTH ASSOCIATION (MHA) – Project Together Mentoring Program

Servicing: Children & Transitional Youth, Age five to 25, and their parents/guardians

Facility: County Contractor

Region: Countywide

Address: 790 Town & Country Road, Building E, Orange, CA 92868

Phone: (714) 836-0355 **Fax:** (714) 836-0356

Key Contact: Sharon Clark, MHA-PT Program Director

Web Address: http://www.mhaoc.org/

Program Description: The Mental Health Association-Project Together Mentor Program (MHA-PT) provides mentoring services for serious emotional disturbance (SED) children and youth and serious mental ill (SMI) transitional age youth who are receiving mental health treatment services through the County of Orange Health Care Agency, Children & Youth Services (CYS) operated or contracted programs. MHA-PT incorporates mentoring "best practices" as defined by the California Mentor Partnership into all aspects of the mentoring programs, and mentor services are initiated by the clinician of a child's/teen's CYS or CYS contract agency. All mentors are matched based on shared cultural and linguistic needs of the children, youth and families, and the clinician determines when a child/teen or parent/guardian will benefit from a mentor. Once a match becomes mutually agreeable to all parties involved, the clinician supports the mentor-mentee relationship, meets and advises the mentor on a regular basis during the child's/teen's process of forming a trusting, nurturing and one-to-one relationship.

Eligibility: School age youth five to 15 years of age, Transitional Age Youth (TAY) 16-25 years of age, and client's parent/guardian who are currently receiving mental health treatment services from the County of Orange Health Care Agency-Children and Youth Services or a County contracted program

Language(s): English, Spanish, and Vietnamese. Bilingual volunteer mentors also provide services in Spanish, Farsi, Korean, Tagalog and Mandarin

Hours of Operation: 8 a.m.-5 p.m. Mentoring activities also occur after school and on the weekends, whenever it is convenient for the youth and the youth's family

ORANGE COUNTY CHILD ABUSE PREVENTION CENTER - In-Home Crisis Stabilization

Servicing: Children, Youth, and Families

Facility: County Contracted

Region: All of Orange County

Address: 500 S Main St., Suite 1100, Orange, CA 92868

Phone: (714) 543-4333 **Fax:** (714) 543-4398

Key Contact: Ike Kerhulas

Web Address: http://www.brightfutures4kids.org/learn/mental-health-programs/

Program Description: In-Home Crisis Stabilization program provides in-home crisis response, short term in-home therapy, case management and rehabilitation services with a focus on maintaining family stabilization and preventing hospitalization and/or out of home placement.

Eligibility: Children and Youth referred by OCHCA/Children and Youth Services staff

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 24 hours, 7 days a week and 365 days a year

ORANCE COUNTY ASIAN PACIFIC ISLANDER COMMUNITY ALLIANCE (OCAPICA) - PROJECT FOCUS – Full Service Partnership Wraparound

Servicing: Children, Youth and Transitional Age Youth, Age zero to 25

Facility: County Contractor

Region: Countywide

Address: 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA 92843

Phone: (714) 636-9095 **Fax:** (714) 636-8354

Key Contact: Kelly Tran, Program Director

Web Address: www.ocapica.org

Program Description: Utilizing a "whatever it takes," community-based and client-centered approach where individualized care plans are developed for individuals and families, the Full Service Partnership Wraparound program of OCAPICA provides mental health services and intensive case management services including support and assistance in obtaining benefits for low income families, health insurance, housing placements, parent education and support, tutoring, mentoring, youth recreation and leadership development.

Eligibility: Ages zero to 25 who have serious emotional disturbances or severe mental illness with one or more of the following: homeless or at risk of homelessness, history of psychiatric hospitalizations, first psychotic episode, in danger of failing school, uninsured exiting SSA or probation system, un-served or underserved due to linguistic or cultural isolation, with special needs and/or co-occurring disorders, with parents who have serious mental illness.

Language(s): English, Vietnamese, Korean, Tagalog, Samoan, Cambodia, Chinese, Japanese, Hmong and other Asian Pacific Islander languages

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday. The Project Focus Personal Service Coordinators provide crisis services for all enrolled partners 24 hours per day, 7 days a week.

ORANCE COUNTY ASIAN PACIFIC ISLANDER COMMUNITY ALLIANCE (OCAPICA) – Outreach and Engagement

Servicing: Transitional Age Youth (TAY), Age 16 - 25

Facility: County Contractor

Region: Countywide

Address: 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA 92843

Phone: (714) 636-9095 **Fax:** (714) 636-8354

Key Contact: Kelly Tran, Program Director

Web Address: www.ocapica.org

Program Description: The Outreach and Engagement program of OCAPICA reaches out to Transitional Age Youth (TAY) of Orange County who are in need of mental health services and links them to a Full Service Parnership (FSP) or other mental health services in the community.

Eligibility: Based on clinical need

Language(s): English, Vietnamese, Chinese, Tagalog, Samoan, Hmong, and other Asian Pacific Islander languages

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

PROVIDENCE COMMUNITY SERVICES

Servicing: Children & Youth, Age 0-21, & Families, Outpatient

Facility: County Contractor

Region: West serving Garden Grove, , Huntington Beach, Los Alamitos, Midway City, Seal Beach,

Stanton, Sunset Beach, Fountain Valley and Westminster

Address: 12966 Euclid St., Suite 280, Garden Grove, CA 92840

Phone: (714) 823-4770 **Fax:** (714) 823-4777

Key Contact: Lisa Baker, LCSW (Program Director)

Web Address: www.provcorp.com

Program Description: Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have MediCal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care, which reduces the government's costs for such services while affording the clients a better quality of life.

Eligibility: Medi-Cal

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 9 a.m.-5 p.m., Monday – Friday

PROVIDENCE COMMUNITY SERVICES—PROJECT RENEW (Reaching Everyone Needing Effective Wrap), Full Service Partnership (FSP)

Servicing: Children and Youth, Age zero to 18, severely emotionally disturbed (SED) at risk of

homelessness

Facility: County Contractor

Region: Countywide

Address: 3188 F Airway Ave., Costa Mesa, CA 92626

Phone: (714) 689-1380 **Fax:** (714) 689-1381

Key Contact: Linda Karpel

Web Address: http://www.provcorp.com/Locations/California.asp

Program Description: Project RENEW program serves Orange County children from birth to 18 years of age who are serious emotional disturbance (SED)/serious mental illness (SMI) along with their families. The program focuses on children and their families who have been un-served or underserved, are homeless or at risk of homelessness. While the child is the identified participant, Project RENEW uses a Wraparound model, developing a team of individuals offering both formal and informal support to the entire family.

Eligibility:

Language(s): English, Spanish, Vietnamese, Farsi, and Korean as needed

Hours of Operation: 8 a.m.-8 p.m. with 24 hours, 7 days a week Crisis Services for enrolled clients

PROVIDENCE COMMUNITY SERVICES – SUPPORT TRANSITIONAL AGE YOUTH (STAY), Full Service Partnership (FSP)

Servicing: Transitional Age Youth, Age 16-25

Facility: County Contractor

Region: Countywide

Address: 2215 N Broadway, Suite 200, Santa Ana, CA 92706

Phone: (714) 221-6400 **Fax:** (714) 221-6402

Key Contact: Hyun Joo Ooh, MSW, PhD

Web Address: http://www.provcorp.com/Locations/California.asp

Program Description: Support Transitional Age Youth (STAY) of Providence Community Service is a recovery program for serious emotional disturbance (SED) and serious mentally ill (SMI) transition age youth (TAY), ages 16 through 25, who would benefit from increased integration into the community and support that builds the skills essential to being a self-sufficient adult. Founded with a vision that all TAY have hope, are empowered, can be responsible for them and be engaged to meaningful adult roles, the program supports participants in discovering and deciding what they want for themselves and how to develop the strengths, abilities and skills applicable to many aspects of their adult lives.

Eligibility: SMI or SED youth age 16-25 who are homeless or at risk of homelessness

Language(s): English, Spanish, Vietnamese, Farsi and Korean

Hours of Operation: 8 a.m.-6 p.m., Monday - Friday with 24 hrs, 7 day a week, schedule

for client crisis services

SOUTH COAST CHILDREN'S SOCIETY – Transitional Age Youth (TAY) Crisis Residential Program

Servicing: Transitional Age Youth, Age 18 – 25

Facility: County Contractor

Region: Countywide

Address: 3344 Nevada Ave., Costa Mesa, CA 92626

Phone: 714-966-5338 **Fax:** (714) 966-5339

Key Contact: Annabel Basulto-Castrezana

Web Address: www.sccskids.org

Program Description: A six-bed program for transitional age youth (TAY) who have experienced a mental health crisis but do not meet the criteria for inpatient hospitalization. The program provides assistance with stabilization and linkage to longer term supports.

Eligibility: Any Orange County TAY who is in need of the service and referred by County staff

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 24 hours, 7 days a week and 365 days a year

YOUTH REPORTING CENTER

Servicing: Children & Youth

Facility: County Operated

Region: North serving Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La

Palma, Placentia, and Yorba Linda

Address: 160 Cerritos Ave., Building 4, Anaheim, CA 92805

Phone: (714) 687-6700 **Fax:** (714) 533-6884

Key Contact: Anita Vermund, Service Chief II

Web Address:

 $\frac{http://egov.ocgov.com/ocgov/Probation/Office\%20Location/Youth\%20Reporting\%20Center\%20-20North\%20Region$

Program Description: This is a day treatment-like program providing school and behavioral health services for Probation Youth in the community who are assigned to the program.

Eligibility: All youth assigned to the program by Probation.

Language(s): English, Spanish, Korean, and Tagalog

Hours of Operation: 8 a.m.-5 p.m., Monday – Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Connect the Tots

Serving: Families with children from birth to those preparing to enter school and are at risk of mental illness and/or school failure due to social/emotional problems

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678 **Fax:** (714) 480-6608

Key Contact: Azahar Lopez, Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: Services include social/emotional screening and assessment, intervention, parent education, skills building, case management, linkage and collaboration with existing community resources. Referrals to mental health other services will be provided as needed.

Eligibility: Families with children preparing to enter school within Orange County with priority given to homeless families and those at risk of homelessness and those in transitional living situations.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-6 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Education, Prevention, Intervention and Community Services (EPICS) Program

Alcohol and Drug Prevention Team

Serving: All residents of Orange County

Facility: County Operated

Region: Countywide

Address: 1200 N. Main St., Suite 301, Santa Ana, CA 92701

Phone: (714) 480-4658 **Fax:** (714) 480-6608

Key Contact: Arif Khwaja, Program Supervisor II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Alcohol and Drug Prevention Team provides staff training, parent workshops, school-based curriculum, community education and outreach to prevent alcohol and drug use.

Eligibility: Orange County residents

Language(s): English and Spanish (Translation is available for other languages)

Hours of Operation: 8 a.m.- 9 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Education, Prevention, Intervention and Community Services (EPICS) Program

Children's Support and Parenting Program (CSPP)

Serving: Parents and caregivers with children ages 5 to 17

Facility: County Operated

Region: Countywide

Address: 1200 N. Main St., Suite 301, Santa Ana, CA 92701

Phone: (714) 480-4678 **Fax:** (714) 480-6608

Key Contact: Chip Pope, Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Children's Support and Parenting Program provides an 11-week series of groups for parents and children to focus on issues common to families in crisis such as safety, communication, problem solving and effective parenting. The program strives to reduce the impact of trauma, decrease stressors that can trigger the onset of mental health problems and increase overall family resiliency.

Eligibility: Orange County families at risk or experiencing alcohol, drug or mental health problems

Language(s): English and Spanish (Translation is available for other languages)

Hours of Operation: 9 a.m.- 9 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Education, Prevention, Intervention and Community Services (EPICS) Program

Stop the Cycle Program

Serving: Parents and caregivers with a child in the juvenile justice system and one or more children at home ages 6 to 17 who are not yet involved with the juvenile justice system

Facility: County Operated

Region: Countywide

Address: 1200 N. Main St., Suite 301, Santa Ana, CA 92701

Phone: (714) 480-4678 **Fax:** (714) 480-6608

Key Contact: Chip Pope, Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Stop the Cycle Program provides a 12-week series of individual groups conducted with the parents and children who are not yet involved with the juvenile justice system. The program is designed to give parents the tools they need to effectively parent children who have siblings in the juvenile justice system and are at risk of repeating the same behaviors.

Eligibility: Orange County families with at least one child in the juvenile justice system and one or more children who are at risk of following in the footsteps of their siblings

Language(s): English and Spanish (Translation is available for other languages)

Hours of Operation: 9 a.m.- 9p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Transitions

Serving: Adolescents and Parents

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, 92701

Phone: (714)480-4678 **Fax:** (714)480-6608

Key Contact: Chip Pope, Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description Description: Transitions Program is a prevention program consisting of 12 highly interactive classroom sessions provided in participating high schools. The goal of the program is to prevent and intervene early in the progression of school failure, behavioral problems, violence, and high risk behaviors among at-risk students. Other program components include follow-up classroom sessions for students and parent education groups.

Eligibility: Students transitioning into 9th grade and their parents in participating school districts

Eligibility: Students transitioning into 9th grade and their parents

Language(s): English, Spanish, Farsi, Vietnamese

Hours of Operation: 8 a.m.–8 p.m., Monday-Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Education, Prevention, Intervention and Community Services (EPICS) Program

Youth As Parents

Serving: Pregnant and parenting youth up to age 19 who are Orange County residents

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th St., Santa Ana, CA 92706

Phone: (714) 567-6230 **Fax:** (714) 834-8051

Key Contact: Giselle K. Rocha, SSSS, Ph.D.

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Youth As Parents Program is designed to help pregnant and parenting teens, and their children, prevent or lessen the impact of mental/emotional, substance abuse and domestic violence problems, involvement with the juvenile justice system for the teen parent, and to identify such concerns in their child/children early in their development. Case Managers are assigned to each participant, and they meet with the teens in their home, work site, and/or school. Program services include:

- Comprehensive needs assessment
- On-going individualized case management
- Referral and linkage to appropriate County and community services
- Parenting education and short-term interventions that are evidence based
- Peer mentoring

Eligibility: Orange County residents. All applicants will be assessed for eligibility and linked to similar programs if they do not meet program guidelines.

Language(s): English and Spanish (Translation is available for other languages)

Hours of Operation: 8 a.m.- 9 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Orange County Center for Resiliency Education and Wellness (OC CREW)

Serving: OC CREW serves young persons ages 14 to 25 who have experienced a first episode of psychosis in the last 12 months because of schizophreniform spectrum disorders. Services are also provided to the families of participants.

Facility: County Operated

Region: Countywide

Address: 792 Town & County, Building E, Orange CA 92868

Phone: (714) 480-5100 Fax: (714) 836-5801

Key Contact: Hilary Peralta, Service Chief I

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Orange County Center for Resiliency Education and Wellness, (OC CREW) provides assessment, individual and/or family therapy, psychiatric services, vocational and educational assistance, Wellness Recovery Action Plans, and other wellness activities. Beginning in the summer of year 2011, evening Multifamily Psychoeducation Groups will be offered to participants and their families. Educational opportunities are also available to the greater community to learn more about psychosis, and how to improve the outcomes of young people who are affected by it.

Eligibility: Orange County residents ages 14-25 with psychotic symptoms not known to be caused by the effects of substance use, a known medical condition, depression, bipolar disorder or trauma

Language(s): English, Spanish, Vietnamese, Mandarin, Farsi, Armenian, Assyrian

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday; evening hours to begin with Multifamily Psychoeducation Groups Summer 2011

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Orange County Postpartum Wellness (OCPPW) Program

Serving: New mothers, up to one year postnatal, who are suffering from mild to moderate symptoms of depression, attributable to the recent birth of their child

Facility: County Operated

Region: Countywide

Address: 792 Town & County, Building E, Orange, CA 92868

Phone: (714) 480-5160 Fax: (714) 836-4359

Key Contact: Thoa Tran, Service Chief I

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Orange County Postpartum Wellness Program, (OCPPW) provides an array of mental health services to new mothers up to one year after childbirth. Services include assessment/screening, early intervention, individual psychotherapy and supportive counseling, psychotherapeutic and psycho-educational groups, family support, coordination and linkage to community resources and community education.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.- 6 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Risk Reduction and Community Health (REACH)

Serving: Adults, substance users, HIV positive individuals, homeless, at-risk of homelessness, LGBTIQ

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th St., Suite 101B, Santa Ana, CA 92706

Phone: (714) 834-7926 **Fax:** (714) 834-8235

Key Contact: Christina Weckerly Ramirez, Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The REACH program provides HIV and Sexually Transmitted Disease (STD) education, testing, case management and referrals to individuals currently experiencing or with a history of substance use. Staff also provides mental health wellness services to homeless and/or transitioning adults throughout Orange County. This intervention, provided in a group setting, teaches participants how to develop and practice healthy coping skills through a series of courses.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Stress-Free Families

Serving: Families

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678 **Fax:** (714) 480-6608

Key Contact: Azahar Lopez, Psy.D., Service Chief II

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: The Stress-Free Families Program is an early intervention program designed to serve families with previous involvement with the Social Services Agency (SSA) for allegations of child abuse/ neglect. The program aims to assist families with behavioral health problems that are impacting family functioning. Evaluation/assessment, case management, and brief counseling services are provided at the home or at other convenient locations throughout the community.

Eligibility: Families referred by the Social Services Agency

Language(s): English, Spanish

Hours of Operation: 8a.m.-8 p.m., Monday-Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Veterans Services

Serving: Adults, families of military members/veterans

Facility: County Operated

Region: Countywide

Address: 1200 N. Main St., Suite 301, Santa Ana, CA 92701

Phone: (714) 480-4678

Key Contact: Maureen Robles, R.N., Administration Manager III; Glen Sutch, MFT I

Web Address: www.ochealthinfo.com/mhsa/pei/

Program Description: Veterans Services consists of Court Services and Drop Zone. Court Services provides case management to the Combat Veterans Court and the Family Court (Divisions 63 and L68). This service provides case management to court-assigned veterans who are in need of professional support, referrals and linkages to the Veteran Administration (VA), Veterans Centers, non-profit community agencies for treatment of Combat/Service related issues as necessary. The Drop Zone is a collaborative set of services that has been paired with Santiago Community College and the Prevention & Intervention Division of Orange County Health Care Agency (OCHCA)-Behavioral Health Services (BHS). This program provides services to the 400+ veterans on campus, space and computers dedicated for study, personal business and social connection. An OCHCA BHS clinician, who is also a veteran, is available to screen, assess and provide interventions for the veterans as requested. Some of the direct interventions available include community resources, referral and navigation to the systems of care at the VA, County of Orange, and in the greater community.

Eligibility: Orange County residents who are veterans or families of military members/veterans

Language(s): English

Hours of Operation: 8 a.m-5 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Community Outreach-*Promotora* Model Program

Serving: Orange County residents and families of all ages from diverse racial/ethnic backgrounds

Facility: Latino Health Access

Region: Countywide

Program Administration Address: 450 W. 4th St., Suite 130, Santa Ana, CA 92701

Phone: (714) 542-7792

Key Contact: Angie Denisse Otiniano

Web Address: www.latinohealthaccess.org

Program Description: The Latino Health Access (LHA) Mental Health Program develops and distributes behavioral health information materials through community-level outreach via door to door, local businesses, parks and school contacts. The program conducts parent support education and skill development workshops and community awareness campaigns. LHA also provides individual support and case management to families and care takers with children or adolescents displaying early signs of emotional and behavioral challenges. Seminars and trainings are also conducted to educate and promote the *promotora* model to community based organizations, including supervising *promotoras* and ensuring the fidelity of this model in practice.

Eligibility: Orange County parents and caregivers of children

Language(s): English & Spanish

Hours of Operation: 8a.m.– 9 p.m. (and weekends by event)

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Crisis Prevention Hotline

Serving: All Orange County residents

Facility: County Contracted--Didi Hirsch Mental Health Services

Region: Countywide

Program Administration Address: 4760 S. Sepulveda Blvd., Culver City, CA 90230

Phone: (877) 7-CRISIS or (877) 727-4747

Key Contact: Lyn Morris, MFT, LMorris@didihirsch.org

Web Address: www.didihirsch.org/services/emergency/spc

Program Description: Crisis Prevention Hotline provides toll-free, 24-hour, immediate, confidential, culturally and linguistically appropriate, over-the-phone suicide prevention services to anyone, who is in crisis or experiencing suicidal thoughts.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: 24 hours/day, 7 days/week, 365 days/year

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Outreach and Engagement

Serving: Orange County residents of all ages

Facility: Five County Contractors

- 1) Child Abuse Prevention Center (CAPC)
- 2) Latino Health Access (LHA)
- 3) Multi Ethnic Collaborative of Community Agencies (MECCA)
- 4) Orange County Asian and Pacific Islander Community Alliance (OCAPICA)
- 5) Western Youth Services (WYS)

Region: Countywide

Program Administration:

• Child Abuse Prevention Center (CAPC)

Address: 500 South Main Street, Ste. #1100, Orange, CA 92868. Web Address: www.brightfutures4kids.org

Phone: (714) 955-6535. **Key Contact:** Ken White

Hours of Operation: Administration: Monday - Friday 9 a.m. - 6 p.m. Direct service hours: Flexible

• Latino Health Access (LHA)

Address: 450 W 4th St, Ste. #130, Santa Ana, CA 92701. Web Address: www.latinohealthaccess.org

Phone: (714) 542-7792. Key Contact: Angie Otiniano & Francisca Leal

Hours of Operation: Administration: Monday - Friday 9 a.m. - 5 p.m. Direct service hours: Flexible

• Multi-Ethnic Collaborative of Community Agencies (MECCA)

Address: 600 W. Santa Ana Blvd., Ste. #108, Santa Ana, CA 92701. Web Address: ocmecca.org

Phone: (714) 798-4779. Key Contact: Marco Ramirez

Hours of Operation: Administration: Monday - Friday 9 a.m. – 6 p.m. Direct service hours: Flexible

• Orange County Asian and Pacific Islander Community Alliance (OCAPICA)

Address: 12900 Garden Grove Blvd, Ste. #214A, Garden Grove, CA 92843. Web Address: www.ocapica.org

Phone: (714) 636-9095 extension 202. Key Contact: Mary Vu

Hours of Operation: Administration: Monday- Friday 9 a.m. – 6 p.m. Direct service hours: Flexible

• Western Youth Services (WYS)

Address: 23461 South Pointe Drive, Ste. #220, Laguna Hills, CA 92653. Web Address:

www.westernyouthservices.org

Phone: (949) 855-1556. Key Contact: Nicole McCuistion

Hours of Operation: Administration: Monday- Friday 8 a.m. - 5 p.m. Direct service hours: Flexible

Program Description: Outreach and Engagement Services are designed for Orange County residents who are at risk of developing a mental illness or displaying early signs of emotional, behavioral, or mental instability or co-occurring substance abuse disorders. The program goals are to prevent the development of mental health conditions and intervene early in their manifestation to reduce risk factors/stressors and prevent conditions from getting worse. While building skills, the program provides support and referrals/linkages to appropriate community resources. Services will include, but are not limited to, outreach, education, assessment, crisis management coordination, case management, short-term interventions, educational and life skills classes, support groups, and transportation support.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic, Mandarin, Hmong, Samoan, Khmer, Bangla, languages of other Asian Pacific Islanders, and additional languages are available upon request

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Positive Behavioral Intervention Supports (PBIS-OCDE)

Serving: All Orange County residents

Facility: County Contracted--Orange County Department of Education

Region: Countywide

Program Administration Address: 200 Kalmus Dr., Costa Mesa, CA 92626

Phone: (714) 327-1058

Key Contact: Arthur Cummins

Web Address: http://pbis.ocde.us/Page3045.aspx

Program Description: Positive Behavioral Intervention Supports (PBIS) is a national evidence based program that offers a school-wide systems approach for preventing problem behaviors such as, but not limited to, truancy, pervasive violence, acting out in class, negative behaviors due to limited cognitive development, and emotional stress for youth who are overwhelmed and may be experiencing anxiety or evidence of Post Traumatic Stress Disorder (PTSD) for children $K - 12^{th}$ grade.

The PBIS program is a three-tiered school wide broad range approach for systemic and individualized strategies to achieve learning and social outcomes at a micro and macro level, while preventing problem behaviors, emotional stress and increasing academic achievement. The first of the three tiers is universal prevention which integrates the methods across the entire school, teaching every student, faculty and staff on positive and negative consequences for appropriate and inappropriate behaviors. The second tier focuses on targeted prevention to groups and introduces more instructional strategies and supports to a smaller number of students. The third tier is individual prevention to those students who have serious and persistent behavioral and academic challenges.

Eligibility: All schools in Orange County

Language(s): English in all programs. Spanish and Vietnamese are offered in some programs

Hours of Operation: 9 a.m.-5 p.m., Monday-Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Positive Behavioral Intervention Supports (PBIS-UCI)

Serving: All Orange County residents

Facility: County Contracted--University of California, Irvine

Region: Countywide

Program Administration Address: 19722 MacArthur Blvd., Irvine, CA 92612

Phone: (949) 824-1818

Key Contact: Sabrina Schuck, Ph.D.

Web Address: N/A

Program Description: The University of California, Irvine – Child Development Center offers a program for children K-6 on Positive Behavioral Interventions services that include academic support, social skills development, parent training and academic transitional support services. The program focuses on a regular education school experience while providing modifications and skill development to meet the psychosocial and academic needs of children and families with challenges in attention, behavior and learning or Attention Deficit/Hyperactivity Disorder (ADHD). The program is short term, 12 months and then the child is transitioned to the next academic setting.

Eligibility: Please contact program for eligibility criteria

Language(s): English, Spanish, Mandarin, French

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Socialization Program for Adults and Older Adults

Serving: Orange County adults and older adults

Facility: County Contractors

- 1) Council on Aging Orange County
- 2) Multi-Ethnic Collaborative of Community Agencies (MECCA)
- 3) Saint Anselm's Cross-Cultural Community Center

Region: Countywide

Program Administration:

• Council on Aging

Address: 1971 East 4th Street, Suite 200, Santa Ana, CA 92705. Web Address: www.coaoc.org

Phone: (714) 479-0107. **Key Contact:** Carolina Gutierrez, Program Director

Hours of Operation: Administration: 8 a.m.-5 p.m. Monday – Friday. Direct service hours: Flexible

• Multi Ethnic Collaborative of Community Agencies (MECCA)

Address: 600 W. Santa Ana Blvd., Suite 108, Santa Ana, CA 92701. Web Address: www.ocmecca.org

Phone: (714) 202-4750 ext 1004. Key Contact: Lilly Mucarsel, Program Director.

Hours of Operation: Administration: 9 a.m.-5 p.m. Monday – Friday. Direct service hours: Flexible

• Saint Anselm's Cross-Cultural Community Center

Address: 11277 Garden Grove Blvd. 2nd floor, Garden Grove, CA 92843. Web Address:

www.anselmcenter.org

Phone: (714) 537-0608 x338. Key Contact: May Chung, Socialization Program Manager

Hours of Operation: Administration: 8 a.m. - 5 p.m. Monday – Friday. Direct service hours: Flexible

Program Description: The Socialization program provides comprehensive in-home assessment to develop individualized socialization plan for adults and older adults who experience isolation, loneliness and are at risk for mental health challenges. Short term interventions are offered through education, skill building, support transportation services, and linkages to facilitate access to available behavioral health, medical and social services. Telephone support is also provided.

Eligibility: Orange County adult and older adult residents

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic, Chinese and Armenian

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Survivor Support Services

Serving: All Orange County residents

Facility: County Contracted- Didi Hirsch Mental Health Services

Region: Countywide

Program Administration Address: 2021 E. 4th St., Suite 204, Santa Ana, CA 92705

Phone: (714) 547-0885

Key Contact: Allison Heckl, AHeckl@didihirsch.org

Web Address: www.didihirsch.org/services/emergency/spc/sas

Program Description: Survivor Support Services provide education, information, support, referral and follow-up care to those who have attempted suicide and the family members/loved ones of those who have attempted or committed suicide in an effort to reduce the incidence of suicide attempts and the development of mental health disorders.

Eligibility: Orange County residents, who attempted suicide and the family members/loved ones of those who have attempted or committed suicide

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: Administration: 8 a.m.-5 p.m., Monday – Friday and by appointment (group and/or individual hours are determined by participating members)

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Training in Physical Fitness, Nutrition Education & Smoking Cessation Program

Serving: Individuals 16 years and older, enrolled in County-contracted and County-operated programs

Facility: County Contracted—Goodwill Industries of Orange County

Region: Countywide

Program Administration Address: 410 N. Fairview St., Santa Ana, CA 92703-3412

Phone: (714) 361-6180

Key Contact: Elizabeth Toumajian, elizabetht@ocgoodwill.org

Web Address: www.ocgoodwill-fitnesscenter.org

Program Description: The Training Program in Physical Fitness, Nutrition Education and Smoking Cessation provides individualized fitness programs to address the physical needs of participants, educational classes/workshops on nutrition and wellness topics to enhance fitness goals, weekly educational workshops/classes and support groups to assist with breaking free from nicotine addiction for those who desire to quit smoking.

Eligibility: Referred participants from Orange County Health Care Agency-Behavioral Health Service Clinics with health and/or mental health, co-occurring substance abuse diagnosis

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: Administration: 8 a.m.-5 p.m. Tuesday – Friday and by appointment. Goodwill Fitness Center: 10 a.m. - 8 p.m. Tuesday–Friday, 10 a.m. – 2 p.m. Saturday, closed Sunday and Monday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Violence Prevention (VP) Education

Serving: All Orange County residents and students

Facility: County Contracted--Orange County Department of Education

Region: Countywide

Program Administration Address: 200 Kalmus Dr., Costa Mesa, CA 92626

Phone: (714) 327-1058

Key Contact: Arthur Cummins

Web Address: www.ocde.us/ocsfts/Pages/default.aspx

Program Description: The Orange County Department of Education provides Violence Prevention (VP) Education in schools across Orange County with collaboration among community resources and partners. Violence Prevention training and services are intended to reduce school failure and violence in schools, neighborhoods and families. VP programs offer the following:

Gang Prevention: provides training, resources to increase student pro-social behaviors and ultimately reduce gang related criminal behavior and serves as a liaison service between Orange County school districts, law enforcement, probation, local gang task forces, the District Attorney, parents, students, and community agencies.

Hate Crimes, Dating Violence, Child Abduction and Conflict Resolutions: provides training and technical assistance through expert professional developers and trainers for schools across Orange County and the community. For example, the radKIDS provides safety education curriculum to empower children while providing skills to protect themselves in a variety of situations.

Safe From The Start: provides essential knowledge specific to the brain development of young children. This sub-component disseminates scientific research based on how exposure to violence, whether through direct physical impact or witnessing violence, can impact the neurological development of young children. Such exposure can negatively compromise learning and normal cognitive development, as well as social and emotional development.

School and Law Enforcement Partnership: provides Bullying Prevention and Crisis Response Network services which are available for public, private and charter schools. The Bullying Prevention training is to assist school personnel and parents on threat assessment for bullying and cyber bulling. The Crisis Response Network is a resource to the schools and community on situations that may be a threat and/or a crisis to a student and other students that may have been affected by the threat or crisis.

Eligibility: All schools and community partners in Orange County

Language(s): English in all programs. Spanish and Vietnamese are offered in some programs.

Hours of Operation: 9 a.m.-5 p.m., Monday – Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Warmline Network Services

Serving: All Orange County residents

Facility: County Contracted--NAMI Orange County

Region: Countywide

Program Administration Address: 1810 E. 17th St., Santa Ana, CA 92705

Phone: 877-910-WARM or 714-991-6412

Key Contact: Mariam Harris, Program Director; mharris@namioc.org

Web Address: www.namioc.org/

Program Description: Warmline Network Services provide telephone-based, non-crisis, supportive services to anyone struggling with mental health and substance abuse issues and looking for a respectful, caring, and understanding person, who has been through a similar journey either as a mental health or substance abuse services consumer or a family member of an individual receiving these services.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: 9 a.m.-11 p.m., Monday-Friday; 10 a.m. -11 p.m., Saturday & Sunday

ABC WESMINISTER ADULT DAY HEALTH CARE

Servicing: Older adults

Address: 14501 Magnolia St., Suite 107, Westminster, CA

Phone: (714) 894-5880

Web Address: Not Available

Program Description: At ABC Westminster, Adult Day Health Care services are provided by health care professionals while dieticians offer appropriate diets for individuals with specials needs. Case management, counseling services are also available.

Eligibility: Age 60+

Language(s): English, Vietnamese, and Chinese

Hours of Operation: 8:30 a.m.-4:30 p.m., Monday-Friday

ABRAZAR AT MIDWAY CITY COMMUNITY CENTER

Servicing: Older adults

Address: 14900 Park Lane, Midway City, CA 92655

Phone: (714) 898-0203

Web Address: Not available

Program Description: Abrazar at Midway City Community Center provides food, nutrition and food emergency services and mid-day meals to older adults as well as their spouses and/or dependent children of any age. Please contact the center for information on reservations, days and times of meal services.

Eligibility: Age 60+

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 9 a.m.-5:30 p.m., Monday-Friday

ACACIA ADULT DAY CENTER

Servicing: Older Adults

Address: 11391 Acacia Parkway, Garden Grove, CA 92840

Phone: (714) 530-1566 **Fax:** (714) 530-1592

Web Address: http://www.acacia-services.org/

Program Description: ACACIA Adult Day Services is a non-profit organization that provides daytime Adult Day Care, Adult Day Health Care programs, support groups to older adults and opens to Vietnamese speaking caregivers of persons with Alzheimer's first Wednesday of every month.

Language(s): English and Vietnamese

Hours of Operation: 7 a.m.-5:30 p.m., Monday-Friday

ALZHEIMER'S ASSOCIATION, ORANGE COUNTY CHAPTER

Servicing: Older Adults

Region: Countywide

Address: 17771 Cowan, Suite 200 Irvine, CA 92614

Phone: (949) 955-9000, (800) 272-3900 **Fax:** (949)757-3700

Web Address: http://www.alz.org/oc/

Program Description: Alzheimer's Association of Orange County Chapter provides patient and family services to aid present and future victims, caregivers of Alzheimer's disease and related disorders. The Association also offers advocacy for improving public policy and needed legislation, education and improvement of public awareness of Alzheimer's disease, and funding for research into the cause, prevention, treatment and cure for Alzheimer's disease and related disorders.

Language(s): English, Vietnamese, Korean, and Chinese

Hours of Operation: 8:30 a.m.-5 p.m., Monday-Friday

ALZHEIMER'S FAMILY SERVICES CENTER (AFSC)

Servicing: Older adults and families affected by dementia

Address: 9451 Indianapolis Ave., Huntington Beach, CA 92646

Phone: (714) 593-9630 **Fax:** (714) 593-9632

Web Address: http://www.afscenter.org/

Program Description: Alzheimer's Family Service provides community dementia education, outreach services, dementia-specific adult day health care (ADHC), a variety of support services to help caregivers and families affected by Alzheimer or other dementia manage the day-to-day challenges of care.

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 7:30 a.m.-5:30 p.m., Monday–Friday

ASIAN AMERICAN SENIOR CITIZENS

Servicing: Older Adults ages 60 +

Address: 850 N Birch St., Santa Ana, CA 92701

Phone: (714) 560-8877

Web Address: http://www.aascsc.org/

Program Description: Asian American Senior Center provides activities for seniors, trasportation

services, caregiver support and resource refferals.

Language(s): Chinese

Hours of Operation: 9 a.m. - 4:30 p.m., Monday-Friday

ASSOCIATES COUNSELING and MEDIATION CENTER

Servicing: All ages

Address: 12900 Garden Grove Blvd., Building B 145, Garden Grove, CA 92843

Phone: (714) 530-5360

Web Address: http://www.associatesincounseling.com/addresses_maps.html

Program Description: (Associates Counseling and Mediation Center) provides counseling, mediation services and specializes in programs for court ordered Sex Offender Treatment for adolescents, adults, and families.

Language(s): English and Vietnamese

Hours of Operation: Please call for availability and appointments

CAREGIVER RESOURCE CENTER, ST. JUDE CENTERS for REHABILITATION and WELLNESS

Servicing: Caregivers and families

Region: Countywide

Address: 2767 E. Imperial Hwy, 2nd Floor, Brea, CA 92821

Phone: (800) 543-8312 or (714) 870-3530

Web Address: http://www.caregiveroc.org/

Program Description: Caregiver Resource Center provides specialized referrals to various community resources as well as fact sheets and general information related to care giving. The Center also offers personalized needs assessment, Family Consultant services with a road map and plans for family caregivers. Self-care and stress reduction skills are emphasized. Family meetings are offered to assist in planning for long-term care.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

VIETNAMESE CAREGIVERS

Servicing: Vietnamese speaking caregivers

Address: 1300 N. Grand Ave., Building B, Santa Ana CA 92705

Phone: (714) 530-1566 Fax: (714) 5675021

Language(s): English and Vietnamese

Hours of Operation: 8 a.m.-5:30 p.m., Monday-Friday

COMMUNITY SERVICES PROGRAM-VICTIM ASSISTANCE PROGRAM

Servicing: All ages

Region: West

Address: 1821 E Dyer Rd., Santa Ana, CA 92705

Phone: (949) 975-0244

Web Address: WEBSITE UNDER REDEVELOPMENT

Program Description: The Community Services Program provides services for children, adults, and families living in Orange County who are involved or at risk of involvement with the justice system. The Victim Assistance Program provides services for victims and witnesses.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

FAMILY ASSESSMENT COUNSELING & EDUCATIONAL SERVICES (FACES)

Servicing: Youths and families

Addresses: 721 W. Kimberly Ave., Placentia, CA 92870 1651 E. Fourth St. Suite 128, Santa Ana, CA 92701 30011 Ivy Glenn Rd. Suite 107, Laguna Niguel, CA 92677

Phone: Placentia (714) 993-2237 Santa Ana (714) 547-7345 Laguna Niguel (949) 363-8000

Web Address: http://www.facescal.org/

Program Description: FACES (Family Assessment Counseling and Educational Services) provides anger management, parenting and co-parenting education, parent support groups, in-home family assessment, mediation and counseling services for children, adults, couples and families, visitation monitoring services for children and adults.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 9 a.m.-8:30 p.m., Monday-Friday; 9 a.m.-5 p.m. Saturday-Sunday

FAMILIES & COMMUNITIES TOGETHER (FaCT)

Servicing: Adults, Children, Families

Facility: County Contracted

Region: Countywide

Address: 800 N. Eckhoff St., Orange, CA 92868

Phone: (714) 704-8777 or (714) 830-7413

Web Address: http://www.factoc.org/

Program Description: Families and Communities Together (FaCT) is a partnership between the County of Orange Social Services Agency and Orangewood Children's Foundation. FaCT identifies, promotes and supports promising and best practices. The program also develops trains, funds and advocates for Orange County's Family Resource Centers (FRCs) to be collaborative community-based platform for prevention activities and family-support services.

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 7 a.m.-5 p.m., Monday-Friday

FAMILY SAVER CENTER

Servicing: All ages

Address: 1150 N. Knollwood Circle, Anaheim, CA 92801

Phone: (714) 484-0033

Web Address: http://www.familysaver.org/

Program Description: Family Saver Center provides family education and counseling services on a

sliding scale.

Language(s): Korean

Hours of Operation: 9 a.m.-5 p.m. Monday-Friday

FRANCES L. SMITH COMMUNITY CLINIC

Servicing: All ages and families

Address: One University Dr., Orange, CA 92866

Phone: (714) 997-6746

Web Address: http://www.chapman.edu/SCS/HLS/counselServices/

Program Description: The Frances L. Smith Community Clinic at Chapman University provides mental health to residents in Orange County community as well as parent education and child, individual, couple, family and group therapy by Marriage Family Therapy (MFT) students on a sliding scale. With an emphasis on the enhancement of interpersonal relationships, therapists are also sensitive to the needs of those that are culturally and racially diverse.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 9 a.m.-9 p.m. Monday-Thursday 9 a.m.-5 p.m., Friday and Saturday

FRIENDLY CENTER (ORANGE)

Servicing: Children, Youth and Adults

Address: 147 W. Rose Ave., Orange, CA 92867 (Main location)

1820 E. Meats Ave., Orange, CA 92862 (North location)

Phone: (714) 771-5300 (Main location) (714) 919-1108 (North location)

Web Address: http://www.friendlycenter.org/

Program Description: Friendly Center assists the economically less fortunate through children and youth academic tutoring programs, family advocacy, supplemental and emergency services. The goal is to fundamentally change lives of low-income families for the better as they move torward self-sufficiency to break the cycle of poverty.

Language: English, Spanish, and Vietanmese

Hours of Operation: Please call to inquire as hours vary depending on program

GARDEN GROVE POLICE DEPARTMENT

Servicing: Garden Grove Residents

Address: 11301 Acacia Parkway, Garden Grove, CA 92840

Phone: (714) 741-5704

Web Address: http://www.ci.garden-grove.ca.us/?q=police/frontpage

Program Description: Through a Community Partnership, the Garden Grove Police Department is also providing services in some Asian languages to improve the quality of life of monolingual residents in the city and provide a sense of safety and security to the community members.

Language: English, Spanish, Vietnamese, Korean, and Chinese

Hours of Operation: 24/7

HOME ON THE GREEN PASTURE

Servicing: Adults and children

Address: P.O Box 1755, Tustin, CA 92781

Phone: (714) 532-2787

Web Address: N/A

Program Description: Home On the Green Pasture provides counseling and education, transitional

home for victims of domestic violence and their children up to three (3) months.

Language(s): Korean

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

INTEGRATED COUNSELING CENTER

Servicing: All ages

Address: 12900 Garden Grove Blvd., Garden Grove, CA 92843

Phone: (714) 530-5360

Web Address: Not Available

Program Description: Integrated Couseling Center provides counseling for adolescents, couples, adults

and families.

Language(s): English and Vietnamese

Hours of Operation: Please call for availability and appointments

KOREAN AMERICAN SPECIAL EDUCATION CENTER

Servicing: Children, Adults

Address: 2301 W. Lincoln Ave., Anaheim, CA 92801

Phone: (714) 254-0616 **Fax:** (714) 254-0098

Web Address: Not Available

Program Description: Korean American Special Education Center provides special education and

therapy to children and adults with Attention Deficit/Hyperactivity Disorder.

Language(s): Korean

Hours of Operation: 10 a.m.-6 p.m., Monday-Friday

KOREAN-AMERICAN SENIOR CENTER

Servicing: Korean American Older Adults ages 62 +

Address: 9888 Garden Grove Blvd., Garden Grove, CA 92843

Phone: (714) 530-6419

Web Address: Not Available

Program Description:

Language(s): English and Korean

Hours of Operation: 9 a.m.-3 p.m. Monday-Friday

MARIPOSA WOMEN CENTER

Servicing: Women and families

Address: 812 W. Town & Country Road, Orange, CA 92868-4712

Phone: (714) 547-6494 **Fax:** (714) 714-547-9990

Web Address: http://www.mariposacenter.org/

Program Description: Mariposa Women Center provides bereavement support, individual, couples, group and family counseling, parenting and prevention education, life skills and anger management trainings, treatment and recovery services for domestic violence victims and divorcees. On-site child care is made available at free of charge to parents who receive services at the Women Center. Occupational therapy assistance such as time management, money management, goal setting and decision making, job skills, problem solving, stress management, and other practical skills geared toward greater self-sufficiency and productivity are also offered. Counseling aid to disadvantaged women needing mental health help in getting back into the working world as well as outreach services to schools, jails, and shelters are also available.

Language: English, Spanish, and Vietnamese

Hours of Operation: 9 a.m.-9 p.m., Monday-Thursday; 9 a.m.-5 p.m., Friday; Saturday only by

appointment

MULTI-ETHNIC COLLABORATIVE OF COMMUNITY AGENCIES (MECCA)

Servicing: Children, Youth, Adults, Older Adults, And Special Populations: Linguistically-Isolated Arabs, Chinese, Iranians, Koreans, Latino and Vietnamese

Facility: County Contracted

Region: Countywide including Buena Park, La Habra, Fullerton, Anaheim, Garden Grove, Westminster, Fountain Valley, Santa Ana, Tustin, Orange, Irvine and Costa Mesa

Address: 600 W. Santa Ana Blvd., Suite 108, Santa Ana, CA 92701

Phone: (714) 202-4750 **Fax:** (714) 202-4760

Key Contact: Russell B. Vergara, MSW, M.A., Executive Director

Web Address: http://www.enddisparity.org

Program Description: Multi-Ethnic Collaborative of Community Agencies (MECCA) provides comprehensive outpatient primary care, mental health and social services through its member agencies as well as generating local research to better understand health disparities. The agency mission is to eliminate ethnic health disparities.

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic, and Mandarin,

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI), ORANGE COUNTY

Servicing: All ages

Facility: County Contracted

Region: Countywide

Address: 1810 E. 17th St., Santa Ana, CA 92705

Web Address: http://www.namioc.org

Program Description: The National Alliance on Mental Illness (NAMI) conducts free educational programs, meetings and provides support groups, advocacy throughout Orange County to raise community awareness on mental health. support and public education efforts are focused on educating America about mental illness, offering resources to those in need, and insisting that mental illness become a high national priority.

Language(s): English, Spanish, Vietnamese, Korean and languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

NHAN HOA CLINIC

Servicing: Vietnamese Children, transitional youth, and adults

Facility: County Contracted

Region: Countywide

Address: 7761 Garden Grove Blvd., Garden Grove, CA 92841

Phone: (714) 898-8888 **Fax:** (714) 901-7580

Web Address: http://www.nhanhoa.org

Program Description: Nhan Hoa Clinic provides health education, general, family-based medical, dental, vision, mental health services to Orange County residents regardless of the ability to pay due to financial, language, cultural, lifestyle, or psychological barriers. Mental health services are also provided to underserved Vietnamese individuals and families.

Language(s): English and Vietnamese

Hours of Operation: 9 a.m.- 6 p.m. Monday-Friday (close daily from 1-2 p.m.), 9 a.m.-1 p.m. Saturday

PROGRESS SPEECH & LANGUAGE

Servicing: Asian and Pacific Islanders

Region: Countywide

Address: 303 W. Lincoln Ave., Anaheim, CA 92805

Phone: (714) 776-1231

Web Address: Not Available

Program Description: Speech evaluation and treatment for communication disorders

Eligibility: Speech impairment

Language(s): English, Japanese, Korean, and Vietnamese

Hours of Operation: 8:30 a.m.-5:30 p.m., Monday-Friday

ST. ANSELMS CROSS CULTURAL COMMUNITY CENTER

Servicing: Seniors ages 60+

Region: Countywide

Address: 11277 Garden Grove Blvd., 2nd floor, Garden Grove, CA 92843

Phone: (714) 537-0608

Web Address: http://www.anselmcenter.org/

Program Description: St. Anselms Cross Cultural Community Center provides health and community services that include health and wellness, social adjustment, and basic needs for refugees along with offering immigration education and refugee services. Transportation to medical/dental appointments and pick up to and from senior day centers are also provided to older adults.

Language(s): English, Spanish, Vietnamese, Korean, Thai, Cambodian and other languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m. -5 p.m., Monday-Friday

THE CAMBODIAN FAMILY INC.

Servicing: Youth ages 6-20, Transition Youth and Adult Cambodian Refuggees Suffering from Post-

Traumatic Stress

Region: Countywide

Address: 1626 E. 4th St., Santa Ana, CA 92701

Phone: (714) 571-1966 Fax: (714) 571-1974

Web Address: http://www.cambodianfamily.org/

Program Description: The Cambodian Family, Inc. provides community health services, School Readiness program and Plan Ahead curriculum for youth, as well as offering trauma resolution and weekly stress reduction classes for Cambodian refugees suffering from Post-Traumatic Stress. The Plan Ahead Youth Program supports the healthy development of Cambodian and Latino youths, ages 6-20, who participate year round in the after school and weekend activities. Our Youth Program promotes academic achievement, character development, and career exploration. Parents also participate in parenting education, counseling and referral services.

Language(s): English, Spanish, Vietnamese, Farsi, Cambodian, and Russian

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

UNITED CAMBODIAN COMMUNITY

Servicing: Children and Families

Region: Countywide

Address: 2201 E. Anaheim St., Long Beach, CA 90804

Phone: (562) 433-2490 Fax:

Web Address: http://www.ucclb.org/welcome/

Program Description: United Cambodian Community provides outreach/education, substance abuse prevention, family preservation counseling, healthy marriage education and parenting classes.

Language(s): Vietnamese and Cambodian

Hours of Operation: 9 a.m.-6 p.m., Monday-Friday

VALUE (Vietnamese Assistance for the Loving Understanding of the Elderly)

Servicing: Adults ages 55 +

Facility: County Contracted

Region: Countywide

Address: 1901 E. Center St., Anaheim, CA 92805

Phone: (714) 878-5738 or (714) 331-7951 Fax:

Web Address: http://www.orange.networkofcare.org

Program Description: VALUE (Vietnamese Assistance for the Loving Understanding of the Elderly) provides in-home education and support, in-home mental health services, case and crisis management, psychiatric medication assessment and follow up, individual and family therapy.

Language(s): English and Vietnamese

Hours of Operation: 8 a.m.-7 p.m., Monday-Thursday; 8 a.m.-5 p.m., Friday-Saturday, Sunday by appointment.

VIETNAMESE AMERICAN CANCER FOUNDATION

Servicing: Vietnamese

Region: Countywide

Address: 11770 Warner Ave., Fountain Valley, CA 92708

Phone: (714) 751-2678

Web Address: www.vacf.org

Program Description: Breast & cervical cancer screenings, Hep. B&C, Tobacco cessation services,

Support services, Free educational materials.

Eligibility: Free of charge

Language(s): Vietnamese

Hours of Operation: 9 a.m.- 5:30 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC)

Servicing: Seniors 50 +

Region: Countywide

Address: 1618 W. First St., Santa Ana, CA 92703

Phone: (714) 558-6009 **Fax:** (714) 558-6120

Web Address: http://www.thevncoc.org

Program Description: The Vietnamese Community of Orange County (VNCOC) provides comprehensive health, human, economic development and supporting services to Vietnamese Americans.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), ASIAN HEALTH CENTER

Servicing: Vietnamese American children, adults and senior citizens

Address: 5015 E. Edinger Ave. Suite J, Santa Ana, CA 92704

Phone: (714) 418-2040 **Fax:** (714) 418-2045

Web Address: http://www.thevncoc.org

Program Description: The Asian Health Center of Vietnamese Community of Orange County (VNCOC) was founded in response to the urgent health needs of the large medically-undeserved population in the community. The Center provides general medical, dental services with more than 15,000 visits per year and helped enroll thousands of uninsured children to state-sponsored health insurance programs.

Language(s): English and Vietnamese

Hours of Operation: 9 a.m.-6 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), LITTLE SAIGON ECONOMIC, CULTURAL & SOCIAL SERVICE CENTER

Servicing: All ages

Region: West

Address: 14541 Brookhurst, Suite C-9, Westminster, CA 92683

Phone: (714) 839-4441 Fax: (714) 839-6668

Web Address: http://www.thevncoc.org

Program Description: Little Saigon Economic, Cultural & Social Service Center offers a variety of services to the Vietnamese-American community to assist residents in resolving a wide spectrum of issues

ranging from immigration to legal issues.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), PHU DONG EARLY CHILHOOD DEVELOPMENT CENTER

Servicing: Children

Region: Countywide

Address: 12421 Magnolia St., Garden Grove, CA 92841

Phone: (714) 534-9060 **Fax:** (714) 534-9049

Web Address: http://www.thevncoc.org

Program Description: The Phu Dong Early Childhood Development Center is staff with bi-lingual, bicultural professionals and offers a child developmentally appropriate curriculm based on National Association for the Education of Young Children's (NAEYC) accreditation standards and practice.

Language(s): English and Vietnamese

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

WESTMINSTER FAMILY RESOURCE CENTER

Servicing: Children & Youth, Families, Adults

Address: 7200 Westminster Blvd., Suite E, Westminster, CA 92683

Phone: (714) 903-1331 **Fax:** (714) 373-4684

Web Address: http://www.westminster-ca.gov/depts/cs/family/default.asp

Program Description: Westminster Family Resource Center coordinates culturally appropriate resources that promote self-sufficiency, healthy families and provides case management, individual, group, family counseling and Domestic Violence intervention.

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

WESTVIEW SERVICES

Servicing: Adults

Region: Countywide

Address: 10522 Katella Ave Anaheim, CA 92804

Phone: (714) 517-6606

Web Address: http://westviewservices.org/

Program Description: Westview Services provides services to individuals with developmental

disabilities to meet the challeges of daily life.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-4:30 p.m., Monday-Friday