Health Care Agency • Behavorial Health Services • CYS Quality, Review & Training

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 Targeted Case Management means services that assist a beneficiary to access needed medical, educational, social, prevocational, vocational, rehabilitative, or other community services. The service activities may include, but are not limited to, communication, coordination, and referral; monitoring service delivery to ensure beneficiary access to service and the service delivery system; monitoring of the beneficiary's progress; placement services; and plan development.

In other words, Case Management Notes generally reflect:

- Planning
- Linking
- And coordinating services with others
- On behalf of the child/youth
- Best practice recommends...progress notes that reflect what was discussed, what is the plan and what "next step actions" specific are needed to assist the client in linking to an activity or a service that will benefit the child/youth
- The service must be tied to the mental health condition.

As per direction from Julie Agojo (on 3/20/08), from DMH MediCal Oversight, calling to report a child abuse incident is a billable service to MediCal. Writing the report that follows the call is a non-billable service to MediCal. The writing of the report is considered an administrative function.